

Comments and/or Suggestions:

Let us know what you think?

8/7

Rude, Rude, Rude,
Name tag said Heidi. I am 17 and
wanted to change to an adult. She
was very rude, asked me why, and gave
me the 3rd degree. I went and got
my mom (who was picking out a book on
another floor.) This Heidi proceeded to
be sharp and rude in her tone +
words to my mom (Tammy) ^{*} My
child (Taryn) does not deserve the 3rd
degree by this clerk. I want her as
an adult and I understand I am in person
to make this change. This Heidi had no
business being so rude as a public clerk. Tammy
S.