



Comments:



Branch District Library

1/2

Tell us how the library is doing.
Turn this card in at the library or by mail.

Date: 3/14/2020 Time of Event: _____

Library Branch or Department: Sherwood

provide the things the children need. I do not have older children-mine are small. We love taking walks down to the library. We love checking out books & dvds. We would love more toddler-aged activities or even a train table. The staff is amazing & have made us feel like family. I cannot say enough good things about this library!

Check here if you wish to have the library respond to your comment.

Name: Kimberly Bontrager Contact: 517-617-2587



Branch District Library

2/2

Tell us how the library is doing.
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Library Branch or Department: Sherwood

I absolutely love this library! I love seeing the kids utilizing the library instead being on the streets-possibly getting into trouble. I'm thankful for all of the programs the library provides for the children & it's a great place for them to do their homework. I know Sherwood is not a rich community & it's nice that the library is able to

Check here if you wish to have the library respond to your comment.

Name: Kimberly Bontrager Contact: 517-617-2587

Thursday, April 23, 2020 - 12:06

From: Lisa Dove

Subject: The library is rocking quarantine!!!

I just down loaded rbdigital and am so excited. I have used hoopla and overdrive a ton during this time and now I get magazines! Thank you so much for providing these ways to keep on reading.

Submitted on Tuesday, May 19, 2020 - 01:33

==Your Name and Contact Information==

First and Last Name (Optional): Gregg Hart

Telephone Number (Optional): 8056819947

Email (Optional): gregg@hartconsulting.org

==Your Message==

Subject (Optional): Yearbook Collection

Message Body:

Thank you for the wonderful digital collection of high school yearbooks! I enjoyed seeing the ones I didn't have.

I do have a copy of a missing yearbook. The Coldwater High School class of 1978 yearbook. I don't know how you process them, but I'm willing to put in a little work if you want it.

Please let me know.

Thanks,

Gregg Hart

BDL Response:

Hi Gregg,

Thanks for the kind words and the offer! We'll gladly take you up on the offer to scan your yearbook. We have a book scanner that gently holds books for scanning. It's a quick process, we can get your book back to you in a couple of days, and we're happy to black out any signature pages or annotations that might be in the book that you'd prefer not be public.

Unfortunately, with the current executive orders we can't have staff in the building to work on non-essential tasks. As soon as we're able to resume this part of our operation, someone from the Heritage Room will contact you to make arrangements.

Thanks again and best wishes!

John

Submitted on Friday, May 22, 2020 - 16:49

==Your Name and Contact Information==

First and Last Name (Optional): Maureen Patricia Hutchinson

Telephone Number (Optional): 5172788363

Email (Optional): maureenhutchinson7@gmail.com

==Your Message==

Subject (Optional): curbside service

Message Body: We need out books now more than ever. I know some libraries have continued to provide books for their constituents through online and telephone ordering and curbside service. It seems like this could be done and has been done safely with staff distancing from each other while working, and requesting patrons wear masks when they are being delivered to, or leave them outside the car and let patrons pick the sack of books up. Could limit orders to 3 books, or whatever deemed appropriate. Could sign up for a time, or a range of time, and call from cell phone when in the drive up slot. Number your slots and then you know where to deliver. I sure hope your library board and management staff will at least consider offering this service at this time.

BDL Response:

Dear Maureen,

Thanks for contacting us, it's good to be missed! Unfortunately, the combined effects of the Governor's executive orders still in effect are such that no library in the state is allowed to offer any in-person services whatsoever at this time. Even as some dining and retail outlets have seen relaxations, libraries have not been included yet. Staff are not even allowed in the buildings, except for essential functions.

As soon as we are legally able to do so, we will get the wheels back in motion to gear up to more library services. In fact, the Library Board is meeting virtually this evening to discuss a proposed reopening plan. The agenda and details on how to participate are on our website at

https://www.branchdistrictlibrary.org/board_packets/may_26_2020_special

In the meantime, if you've not tried them yet, I encourage you to take a look at the following great digital services that you can take advantage of right now:

- Hoopla: books, audiobooks, music, television shows, and movies, with instant availability.
- OverDrive: books and audiobooks
- RB Magazines: Over 3,000 top magazines, check out as many as you want and keep for as long as you like.

All of these services (and more here!) are available on a computer or wide variety of mobile devices with your BDL Library Card. I hope some of these might help a bit until we are able to get back closer to normal.

Best wishes, and we look forward to seeing you back in the building as soon as we safely and legally can do so!

Yours,

John

John Rucker

Director



Tell us how the library is doing.

Turn this card in at the library or by mail.

Date: 05.27.20

Time of Event:

Library Branch or Department:

The Marshall District library identifies the items in its DVD section - fictional titles I'm referring to - with spine labels/stickers - COMEDY/CRIME/DRAMA - to name a few. This seems to me a practice of immense help to the person with no particular title in mind, but wants a sci-fi DVD, say. I am eager to hear a lucid, syntactical, well-articulated, common-sense counter-argument; in other words, why would the enactment of a policy like Marshall's be unsuitable, unworkable, inconvenient for BDL?

Check here if you wish to have the library respond to your comment.

Name:

Jon R. Hummer

Contact:

see address label

BDL Response:

June 12, 2020

Dear Mr. Shumway,

This letter is in reply to your recent comment card dated May 27, 2020 and received on June 4, 2020. However, due to the state mandated closure during the Covid-19 pandemic, staff just returned to the library this week.

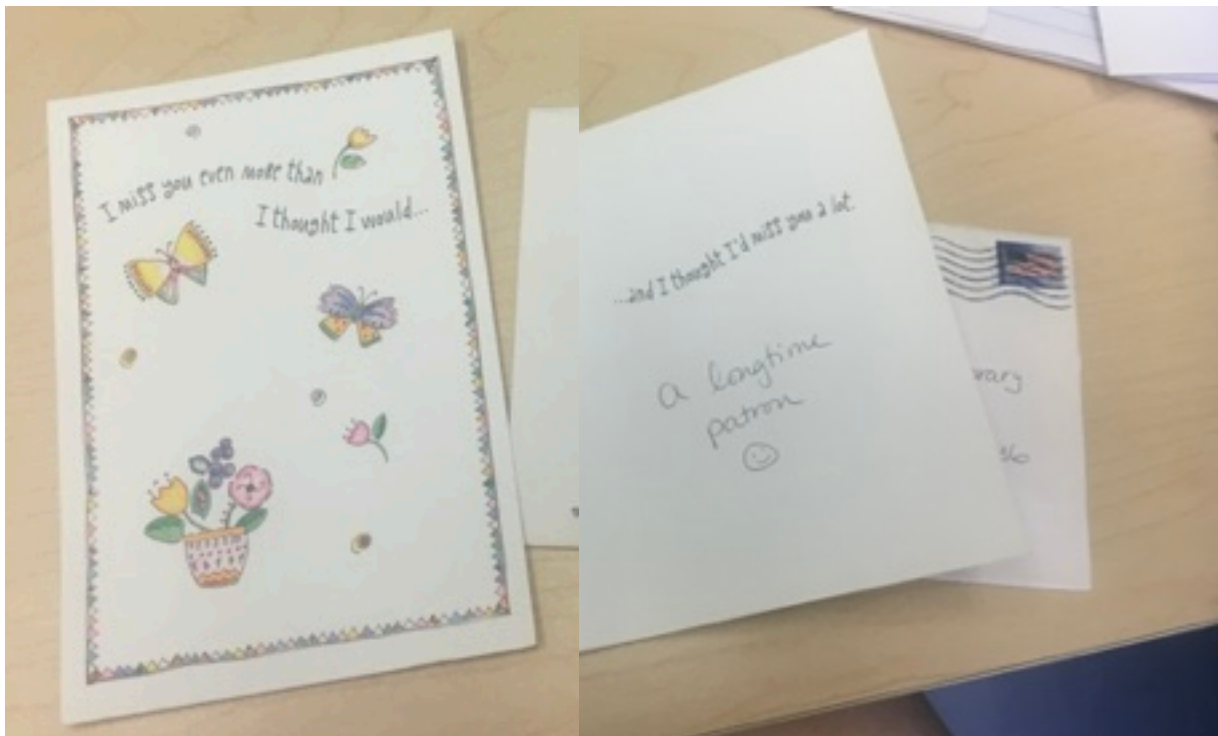
Thank you for providing information about another way to organize materials from a different library system. We are always looking for new methods that would create a more pleasant patron experience. We will take this into consideration and evaluate its effectiveness for the Branch District Library system serving all of Branch County.

Sincerely,

Kimberly Feltner

Assistant Director

Card received in the mail May 18, 2020



Publicity:

Coldwater Radio Station AM 1590, Wednesday, June 03, 2020 8:03 p.m.

Branch District Library staff will return to branches on Monday

Curbside pickup will resume on June 15 as the library branches start to resume operations after being closed since March.

Branch District Library, Coldwater MI sign (copyright Midwest Communications Inc 2016)

COLDWATER, MI (WTVB) - Following the lifting of the Governor's Stay Home order on Monday, the Branch District Library is ready to move into its next phase of reopening.

Library staff will be permitted to return to buildings on Monday, June 8 to prepare for public services again as the library's reopening plan moves to Stage Three.

Staff will return to the library branches to go through all the checklists of everything necessary to ready the facilities after being shut down since March.

The district library will then move into Stage Four on Monday, June 15 when curbside pickup resumes. More details will be announced next week. The library branches will still be closed to the public.

The public will have limited access in Stage Five. For the full details of the reopening policy and plan, go to <https://www.branchdistrictlibrary.org/node/2661>