Statistical Report for June 2019<br>Prepared on July 15, 2019

## Monthly Stats Brief Narrative

Through June 2019, the number of patrons entering our buildings decreased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials stayed about the same year-to-date compared to 2018. About 12\% of our registered cardholders checked out a physical item this past month, while about 3\% of registered cardholders checked out a digital item.



Digital usage has comprised about 18\% of total materials use year-to-date through June 2019, and digital usage somewhat increased from this time in 2018.

In June 2019, BDL patrons saved $\$ 169,899.88$ by checking out 14,094 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to $\$ 203,468.32$.

Compared to this time year-to-date 2018,
 the number of programs BDL offered has slightly increased. Attendance at programs slightly decreased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at https://www.BranchDistrictLibrary.org/stats.

## Attendance

June 2019


## Patrons

June 2019

| Population in our Service Area (Tracking Since 2018) | Monthly BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
|  | 44,926 | 45,259 (avg) (+0\%) | 44,926 (avg) | 0 (avg) | 0 (avg) | 0 (avg) | 0 (avg) |
| Library Card Holders | 20,462 | 20,348 (avg) (-10\%) | 20,166 (avg) (-21\%) | 25,685 (avg) (+3\%) | 24,899 (avg) (+4\%) | 23,974 (avg) (+5\%) | 22,879 (avg) (+5\%) |
| Patrons Who Checked Out a Physical Item | 2,487 | 2,140 (avg) (-2\%) | 1,896 (avg) (+0\%) | 1,887 (avg) (-7\%) | 2,030 (avg) (-2\%) | 2,069 (avg) (-2\%) | 2,109 (avg) (-10\%) |
| New Library Card Holders Added | 50 | 318 (-32\%) | 1,021 (+21\%) | 844 (-15\%) | 989 (-9\%) | 1,086 (-22\%) | 1,390 (+22\%) |
| In-House Holds Filled for Our Library Card Holders | 829 | 5,352 (-3\%) | 10,987 (-6\%) | 11,650 (+12\%) | 10,407 (+2\%) | 10,225 (+7\%) | 9,546 (-16\%) |
| Active Hoopla Users (Began 2016) | 288 | 293 (avg) (+21\%) | 262 (avg) (+39\%) | 189 (avg) (+47\%) | 129 (avg) | 0 (avg) | 0 (avg) |
| Active OverDrive Users | 228 | 206 (avg) (+23\%) | 197 (avg) (+26\%) | 156 (avg) (+16\%) | 134 (avg) (-7\%) | 144 (avg) (+7\%) | 134 (avg) (+20\%) |

Physical Collection
Tracking Item-Type Breakdown Since 8/2017
June 2019

| Physical Books and All other Print Materials in the Catalog | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
|  | 100,026 |  | 100,253 (-0\%) | 100,293 | 0 | 0 | 0 |
| Physical Audiobooks in the Catalog | 1,792 |  | 1,881 (+2\%) | 1,852 | 0 | 0 | 0 |
| Physical Video Materials in the Catalog | 10,941 |  | 10,579 (+1\%) | 10,519 | 0 | 0 | 0 |
| Physical Music Recordings in the Catalog | 190 |  | 337 (-2\%) | 345 | 0 | 0 | 0 |
| TOTAL Physical Items in the Catalog | 112,910 |  | 113,050 (+0\%) | 113,009 (-11\%) | 126,407 (-4\%) | 131,432 (+1\%) | 130,210 (+1\%) |

June 2019

|  | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Ebooks in All Digital Collections | 341,970 |  | 306,595 (+33\%) | 230,178 | 0 | 0 | 0 |
| Audiobooks in All Digital Collections | 75,039 |  | 71,995 (+36\%) | 52,833 | 0 | 0 | 0 |
| Video Materials in All Digital Collections | 15,075 |  | 14,229 (-10\%) | 15,767 | 0 | 0 | 0 |
| Music Recordings in All Digital Collections | 241,482 |  | 239,705 (-14\%) | 280,259 | 0 | 0 | 0 |
| TOTAL of All Digital Collections | 673,566 |  | 632,524 (+9\%) | 579,037 | 0 | 0 | 0 |

Total Collection
Tracking Since 8/2017
June 2019

|  | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Combined Physical Items | 112,910 |  | 113,050 (+0\%) | 113,009 (-11\%) | 126,407 (-4\%) | 131,432 (+1\%) | 130,210 (+1\%) |
| Combined Digital Collections | 673,566 |  | 632,524 (+9\%) | 579,037 | 0 | 0 | 0 |
| TOTAL of all Collections | 786,476 |  | 745,574 (+8\%) | 692,046 (+447\%) | 126,407 (-4\%) | 131,432 (+1\%) | 130,210 (+1\%) |

## Use of Physical Items <br> June 2019

|  | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Checkouts of Cataloged Items | 11,378 | 56,450 (-3\%) | 113,128 (-6\%) | 120,916 (+2\%) | 118,595 (-3\%) | 121,841 (-1\%) | 123,074 (-11\%) |
| Renewals of Cataloged Items | 1,003 | 6,762 (+8\%) | 13,607 (-8\%) | 14,804 (-4\%) | 15,480 (+0\%) | 15,434 (-4\%) | 16,044 (-2\%) |
| Items Used in the Library But Not Checked Out | 276 | 2,276 (+111\%) | 2,803 (-8\%) | 3,050 (+126\%) | 1,351 (+7,011\%) | 19 (-68\%) | 60 |
| Checkouts of Uncataloged Items | 248 | 1,553 (-22\%) | 3,904 (+38\%) | 2,839 (-38\%) | 4,578 (+4\%) | 4,385 (-5\%) | 4,601 (-8\%) |
| Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled | 720 | 5,290 (+9\%) | 9,777 (+20\%) | 8,169 (+15\%) | 7,112 (+16\%) | 6,118 (+8\%) | 5,677 (-10\%) |
| Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled | 469 | 4,097 (-6\%) | 9,810 (+25\%) | 7,867 (+11\%) | 7,068 (+46\%) | 4,855 (-10\%) | 5,400 (-42\%) |
| TOTAL Use of Physical Items | 14,094 | 76,428 (-0\%) | 153,029 (-3\%) | 157,645 (+2\%) | 154,184 (+1\%) | 152,652 (-1\%) | 154,856 (-12\%) |

## Use of Digital Resources

June 2019


Total Item Usage
June 2019


## $\underset{\text { June } 2019}{\text { Cataloging }}$ <br> June 2019

|  | BDL Monthly Total <br> BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Physical Items Added to the Catalog | 708 | 5,358 (-10\%) | 11,056 (+0\%) | 11,009 (-1\%) | 11,091 (+29\%) | 8,582 (+40\%) | 6,134 (+1\%) |
| Physical Items Deleted from the Catalog | 828 | 5,530 (-5\%) | 10,941 (-55\%) | 24,366 (+53\%) | 15,968 (+84\%) | 8,668 (+40\%) | 6,186 (+30\%) |

## Reference Questions <br> June 2019

|  | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| General Reference Questions in Person | 863 | 3,999 (+17\%) | 6,641 (-12\%) | 7,537 (+20\%) | 6,285 (+124\%) | 2,806 (-0\%) | 2,809 (-22\%) |
| Questions via Telephone Calls | 339 | 1,984 (-10\%) | 3,866 (-24\%) | 5,079 (+10\%) | 4,622 (+60\%) | 2,885 (+0\%) | 2,872 (+18\%) |
| Reference Questions Delivered Online | 19 | 187 (+95\%) | 152 (-35\%) | 233 (-23\%) | 304 (+34\%) | 227 (+77\%) | 128 (+184\%) |
| In-Person Questions on Computer or Internet Use | 694 | 3,802 (+13\%) | 7,068 (-3\%) | 7,285 (+11\%) | 6,568 (+18\%) | 5,551 (+36\%) | 4,076 (+9\%) |
| In-Person Questions about Our Online Databases | 37 | 196 (-10\%) | 409 (+13\%) | 363 (+114\%) | 170 (+85\%) | 92 (-24\%) | 121 (-41\%) |
| In-Person Tax Form Questions | 0 | 314 (-38\%) | 518 (+5\%) | 493 (+4\%) | 473 (-18\%) | 579 (+3\%) | 560 (+5\%) |
| TOTAL of All Reference Questions | 1,952 | 10,482 (+7\%) | 18,654 (-11\%) | 20,990 (+14\%) | 18,422 (+52\%) | 12,140 (+15\%) | 10,566 (-0\%) |

## Notary Services

Began 9/2017 at Coldwater Only
June 2019

| Patrons Who Used our Free Notary Services | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
|  | 11 | 54 (+69\%) | 66 (+371\%) | 14 | 0 | 0 | 0 |
| Documents Notarized | 14 | 85 (+174\%) | 67 (+253\%) | 19 | 0 | 0 | 0 |

## MeLCat

June 2019

|  | BDL Monthly Total |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Requests from BDL Patrons for Items at Other MeLCat Libraries | 116 | 4,948 (-4\%) | 10,462 (+20\%) | 8,699 (+14\%) | 7,643 (+5\%) | 7,280 (+9\%) | 6,708 (-8\%) |
| Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled | 720 | 5,290 (+9\%) | 9,777 (+20\%) | 8,169 (+15\%) | 7,112 (+16\%) | 6,118 (+8\%) | 5,677 (-10\%) |
| Requests from Other MeLCat Libraries for Items at BDL | 533 | 4,467 (-1\%) | 10,296 (+29\%) | 7,994 (+13\%) | 7,096 (+18\%) | 5,989 (-10\%) | 6,619 (-33\%) |
| Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled | 469 | 4,097 (-6\%) | 9,810 (+25\%) | 7,867 (+11\%) | 7,068 (+46\%) | 4,855 (-10\%) | 5,400 (-42\%) |

Programs Held
June 2019


Program Attendance
June 2019

|  | BDL Monthly Total <br> BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Attendees at Juvenile Programs | 242 | 7,154 (-8\%) | 15,725 (+2\%) | 15,351 (+48\%) | 10,371 (+23\%) | 8,415 (+7\%) | 7,857 (-11\%) |
| Attendees at Young Adult Programs | 15 | 842 (-61\%) | 3,218 (-15\%) | 3,806 (+276\%) | 1,011 (+14\%) | 884 (+38\%) | 641 (+36\%) |
| Attendees at Adult Programs | 72 | 880 (-4\%) | 1,970 (-0\%) | 1,979 (-3\%) | 2,048 (-5\%) | 2,157 (+65\%) | 1,310 (+18\%) |
| Attendees at Juvenile Summer Reading Events | 686 | 686 (-62\%) | 3,864 (+24\%) | 3,116 (-20\%) | 3,904 (+56\%) | 2,499 (-21\%) | 3,159 |
| Attendees at Young Adult Summer Reading Events | 127 | 130 (+57\%) | 333 (-50\%) | 671 (+127\%) | 295 (+14\%) | 259 (-16\%) | 307 |
| Attendees at Adult Summer Reading Events | 117 | 117 (+52\%) | 85 | 0 | 21 (-73\%) | 77 (-31\%) | 111 |
| Attendees at Computer Classes | 2 | 14 (+17\%) | 20 (-5\%) | 21 (+75\%) | 12 (-59\%) | 29 (+4\%) | 28 |
| TOTAL of All Program Attendance | 1,261 | 9,823 (-23\%) | 25,215 (+1\%) | 24,944 (+41\%) | 17,662 (+23\%) | 14,320 (+7\%) | 13,413 (+28\%) |

## Summer Reading Overview

June 2019

|  | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Juveniles Signed Up for Summer Reading Program | 3 | 3 (+200\%) | 747 (-35\%) | 1,153 (+19\%) | 967 (+13\%) | 859 | 0 |
| Young Adults Signed up for Summer Reading Program | 4 | 4 (+100\%) | 378 (-2\%) | 385 (+241\%) | 113 (-64\%) | 311 | 0 |
| Adults Signed Up for Summer Reading Program | 3 | 3 (+50\%) | 248 (+112\%) | 117 (+36\%) | 86 (+1\%) | 85 | 0 |
| Juveniles who Completed Summer Reading Program | 0 | 0 | 260 (-50\%) | 518 (+13\%) | 459 (-10\%) | 512 | 0 |
| Young Adults who Completed Summer Reading Program | 0 | 0 | 135 (-50\%) | 268 (+332\%) | 62 (-49\%) | 122 | 0 |
| Adults who Completed Summer Reading Program | 0 | 0 | 165 (+72\%) | 96 (+60\%) | 60 (+7\%) | 56 | 0 |
| Juvenile Summer Reading Events Held | 38 | 38 (-27\%) | 114 (+20\%) | 95 (+7\%) | 89 (+6\%) | 84 (+8\%) | 78 |
| Young Adult Summer Reading Events Held | 16 | 17 (-15\%) | 49 (-14\%) | 57 (+97\%) | 29 (-66\%) | 85 (+183\%) | 30 |
| Adult Summer Reading Events Held | 8 | 8 (+300\%) | 3 | 0 | 3 (-40\%) | 5 (+25\%) | 4 |
| Attendees at Juvenile Summer Reading Events | 686 | 686 (-62\%) | 3,864 (+24\%) | 3,116 (-20\%) | 3,904 (+56\%) | 2,499 (-21\%) | 3,159 |
| Attendees at Young Adult Summer Reading Events | 127 | 130 (+57\%) | 333 (-50\%) | 671 (+127\%) | 295 (+14\%) | 259 (-16\%) | 307 |
| Attendees at Adult Summer Reading Events | 117 | 117 (+52\%) | 85 | 0 | 21 (-73\%) | 77 (-31\%) | 111 |

## Summer Reading Program Signups

June 2019


## Summer Reading Program Completions <br> June 2019

|  | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Juveniles who Completed Summer Reading Program | 0 | 0 | 260 (-50\%) | 518 (+13\%) | 459 (-10\%) | 512 | 0 |
| Young Adults who Completed Summer Reading Program | 0 | 0 | 135 (-50\%) | 268 (+332\%) | 62 (-49\%) | 122 | 0 |
| Adults who Completed Summer Reading Program | 0 | 0 | 165 (+72\%) | 96 (+60\%) | 60 (+7\%) | 56 | 0 |
| TOTAL Summer Reading Program Completions | 0 | 0 | 560 (-37\%) | 882 (+52\%) | 581 (-16\%) | 690 | 0 |

Library-Provided Computer Services
June 2019

| One-hour sessions on Library Wifi | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
|  | 40,542 | 246,953 (+10\%) | 465,219 (+9\%) | 425,714 (+4\%) | 410,437 (+17\%) | 351,423 (+18\%) | 298,098 (+37\%) |
| Desktop, Laptop, and Tablet Computers Available for Public Use | 88 |  | 89 (+22\%) | 73 | 73 | 73 | 73 |
| Sessions on Library-Provided Computers | 3,218 | 15,750 (-26\%) | 45,687 (+3\%) | 44,181 (+6\%) | 41,513 (-11\%) | 46,405 (+6\%) | 43,756 (-6\%) |
| Hours Library-Provided Computers Used (Tracking Since 2018) | 2,170.15 | 11,026.86 (+3\%) | 24,701.55 | 0.00 | 0.00 | 0.00 | 0.00 |
| Desktop, Laptop, and Tablet Computers Available for Staff Use | 52 |  | 50 (+22\%) | 41 | 41 | 41 | 41 |

## Website Stats <br> June 2019

|  | BDL Monthly Total <br> BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Monthly Website Sessions | 6,364 | 29,666 (+29\%) | 45,594 (-38\%) | 73,326 (-2\%) | 75,139 (+3\%) | 72,706 (+6\%) | 68,773 (-22\%) |
| Monthly Website Page Views | 14,592 | 69,173 (+15\%) | 118,634 (-33\%) | 177,799 (-2\%) | 182,084 (+7\%) | 169,630 (+4\%) | 163,277 (-8\%) |

Faxes, Prints, and Sales
June 2019

|  | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Fax Pages Received | 53 | 208 (-3\%) | 419 (+61\%) | 260 (+19\%) | 219 (+27\%) | 173 (+3\%) | 168 (+20\%) |
| Fax Pages Sent | 614 | 4,430 (-9\%) | 9,249 (+138\%) | 3,879 (+123\%) | 1,741 (-7\%) | 1,882 (+39\%) | 1,353 (+1\%) |
| Free Prints for Job Seekers | 267 | 1,505 (-7\%) | 3,631 (+16\%) | 3,128 (+9\%) | 2,878 (+23\%) | 2,335 (-23\%) | 3,024 (-21\%) |
| Black and White Patron Prints (Tracking Since 6/2016) | 6,057 | 36,954 (-18\%) | 81,016 (+7\%) | 75,606 (+113\%) | 35,561 | 0 | 0 |
| Color Patron Prints (Tracking Since 6/2016) | 742 | 5,428 (+0\%) | 12,285 (+20\%) | 10,253 (+154\%) | 4,036 | 0 | 0 |
| Flash Drives Sold (Tracking Since 6/2016) | 3 | 20 (-5\%) | 41 (-27\%) | 56 (+4\%) | 54 | 0 | 0 |
| Earbuds Sold (Tracking Since 6/2016) | 39 | 219 (-7\%) | 538 (+29\%) | 416 (+151\%) | 166 | 0 | 0 |

Fines and Fees
Overdue Fines Dropped in 2017
June 2019

|  | BDL Monthly Total <br> BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Fines and Fees Payments Received | \$ 192.25 | \$ 1,502.27 (+16\%) | \$ 2,412.73 (-68\%) | \$ 7,628.31 (-24\%) | \$ 10,062.96 (-30\%) | \$ 14,448.76 (-3\%) | \$ 14,827.36 (-4\%) |
| Outstanding Fines and Fees | \$ 54,706.24 |  | 55,850.27 (-34\%) | 84,232.33 (-63\%) | 228,102.90 (+3\%) | 221,076.26 (+5\%) | 209,842.19 (+4\%) |

Debt Collections
Unique Management Services, Inc.
Tracking Since 2014
June 2019

|  | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Fine Payments as a Result of Collection Agency's Efforts | \$ 0.00 | \$ 268.00 (-48\%) | \$ 4,183.45 (+1,727\%) | \$ 229.00 (-76\%) | \$ 947.13 (+16\%) | \$ 818.48 (+1\%) | \$ 809.51 |
| Library Materials Returned as a Result of Collection Agency's Efforts | \$ 0.00 | \$ 0.00 | \$ 462.00 (-48\%) | \$ 888.95 (-33\%) | \$ 1,317.93 (-2\%) | \$ 1,346.89 (-28\%) | \$ 1,864.69 |
| What We Paid Collection Agency for Their Services | \$ 0.00 | \$ 134.10 (-33\%) | \$ 528.66 (-5\%) | \$ 558.08 (-45\%) | \$ 1,022.23 (-3\%) | \$ 1,051.42 (+40\%) | \$ 753.88 |

Value to Our Service Area
Visit https://www.BranchDistrictLibrary.org/value
to learn how we determine these numbers.

|  | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Value from <br> Physical <br> Item <br> Checkouts | \$ 169,899.88 | \$ 909,743.18 (-6\%) | \$ 1,888,907.75 (-12\%) | \$ 2,135,671.28 (+0\%) | \$ 2,132,387.79 (-2\%) | \$ 2,167,140.68 (+0\%) | \$ 2,167,024.48 (-9\%) |
| Value from <br> Attending <br> Programs <br> (Tracking <br> Since <br> 1/2018) | \$ 11,895.00 | \$ 58,540.00 (-8\%) | \$ 125,795.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Value from <br> Fax Service <br> (Tracking <br> Since <br> 1/2018) | \$ 998.00 | \$ 4,969.00 (-3\%) | \$ 9,668.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Value from <br> Employment <br> Prints <br> (Tracking <br> Since <br> 1/2018) | \$ 40.05 | \$ 225.75 (-7\%) | \$ 544.65 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Value from <br> Notary <br> Services <br> (Tracking <br> Since <br> 1/2018) | \$ 55.00 | \$ 270.00 (+69\%) | \$ 330.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Value from <br> Digital <br> Services <br> (Tracking <br> Since <br> 1/2018) | \$ 11,232.00 | \$ 65,900.00 (+8\%) | \$ 127,476.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Value from <br> Using <br> Library <br> Computers <br> (Tracking <br> Since <br> 1/2018) | \$ 6,510.45 | \$ 33,080.58 (+3\%) | \$ 74,104.66 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Value from Using Library Wifi (Tracking Since 1/2018) | \$ 2,837.94 | \$ 17,286.71 (+10\%) | \$ 32,565.33 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| TOTAL <br> Value of <br> Free Library <br> Services | \$ 203,468.32 | \$ 1,090,015.22 (-5\%) | \$ 2,259,391.39 (+6\%) | \$ 2,135,671.28 (+0\%) | \$ 2,132,387.79 (-2\%) | \$ 2,167,140.68 (+0\%) | \$ 2,167,024.48 (-9\%) |

## Materials Expenditures

Tracking since 2018
June 2019

|  | BDL Monthly Total | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Amount Spent on Books | \$ 4,086.35 | \$ 47,389.45 (-2\%) | \$ 93,763.50 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Amount Spent on Periodicals | \$ 479.04 | \$ 844.54 (-25\%) | \$ 7,085.59 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Amount Spent on Audiovisual Materials | \$ 977.10 | \$ 7,496.77 (-23\%) | \$ 17,998.47 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Amount Spent on Digital Resources | \$ 2,500.92 | \$ 14,496.75 (-7\%) | \$ 43,798.90 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| TOTAL Spent on All Library Materials | \$8,043.41 | \$ 70,227.51 (-6\%) | \$ 162,646.46 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |

Other Expenditures
Tracking since 2018
June 2019

|  | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Total Materials Expenditures | \$ 8,043.41 | \$ 70,227.51 (-6\%) | \$ 162,646.46 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Total Staff Expenditures | \$ 73,629.15 | \$ 661,805.58 (-9\%) | \$ 1,469,560.33 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| Expenditures in other categories | \$ 53,093.99 | \$ 182,973.10 (-21\%) | \$ 422,747.74 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| TOTAL Expenditures in all Categories | \$ 157,395.36 | \$ 963,846.20 (-7\%) | \$ 2,054,954.53 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |


| Staffing <br> June 2019 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Total BDL Staff | 36 | 38 (avg) (-5\%) | 40 (avg) (+5\%) | 37 (avg) (+9\%) | 34 (avg) (+17\%) | 29 (avg) (-3\%) | 30 (avg) (-6\%) |
| BDL Staff with MLS Degree | 4 | 5 (avg) (-33\%) | 6 (avg) (+20\%) | 5 (avg) (+150\%) | 3 (avg) | 2 (avg) | 2 (avg) (-33\%) |
| Worked Full-Time Equivalents | 26.68 | 26.62 (avg) (-4\%) | 26.92 (avg) (+8\%) | 24.91 (avg) (+41\%) | 17.90 (avg) (+13\%) | 15.75 (avg) (-6\%) | 16.81 (avg) (-16\%) |
| Hours of Specialized Training for Staff (Tracking Since 1/2019) | 0 | 104 | 0 | 0 | 0 | 0 | 0 |
| Hours Volunteers Worked at the Library (Tracking Since 1/2019) | 2 | 825 | 0 | 0 | 0 | 0 | 0 |

## Outreach Services

Began 2018
June 2019

| Number of Patrons Served by Outreach Services | BDL Monthly Total BDL YTD |  | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
|  | 6 | 56 (+56\%) | 76 (+2,433\%) | 3 | 0 | 0 | 0 |
| Number of Items Delivered to Outreach Patrons | 13 | 166 (-35\%) | 606 (+2,231\%) | 26 | 0 | 0 | 0 |

## Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.
June 2019

|  | Heritage Room | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Heritage Room Attendance | 54 | 237 (-39\%) | 736 (+12\%) | 658 (-7\%) | 705 (+51\%) | 468 (+50\%) | 312 |
| In-Person Reference Questions | 40 | 196 (-45\%) | 708 (+29\%) | 550 (+664\%) | 72 (+140\%) | 30 (-27\%) | 41 (+71\%) |
| Reference Telephone Calls | 16 | 110 (-38\%) | 277 (-36\%) | 433 (+15\%) | 376 (+83\%) | 206 (+145\%) | 84 |
| Online Reference Questions | 5 | 34 (-3\%) | 60 (-5\%) | 63 (-24\%) | 83 (+8\%) | 77 (+79\%) | 43 |

Coldwater Branch Kids' Place
Stats part of Coldwater Branch totals above; shown here for convenience.
Tracking separately since April 2019.

## June 2019

|  | Kids' Place | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Kids' Place Attendance | 1,585 | 3,376 | 0 | 0 | 0 | 0 | 0 |
| In-Person Reference Questions | 39 | 232 | 0 | 0 | 0 | 0 | 0 |
| Reference Telephone Calls | 30 | 93 | 0 | 0 | 0 | 0 | 0 |
| Online Reference Questions | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Coldwater Branch Teen Space
Stats part of Coldwater Branch totals above; shown here for convenience. Tracking separately since April 2019.

June 2019

|  | Teen Space | BDL YTD | BDL Year End (Year-over-Year Change) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2018 | 2017 | 2016 | 2015 | 2014 |
| Teen Space Attendance | 626 | 2,020 | 0 | 0 | 0 | 0 | 0 |
| In-Person Reference Questions | 25 | 51 | 0 | 0 | 0 | 0 | 0 |
| Reference Telephone Calls | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Online Reference Questions | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

District Attendance


District Program Attendance


District Physical Checkouts



District Use of Library-Provided Computers


District One-Hour Sessions on Library Wifi


Year-to-Date Materials Expenditures


Materials
-Staff
-Other

Physical Collection


Digital Collection


YTD Usage Breakdown of Digital Services


