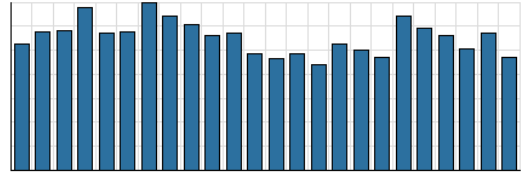




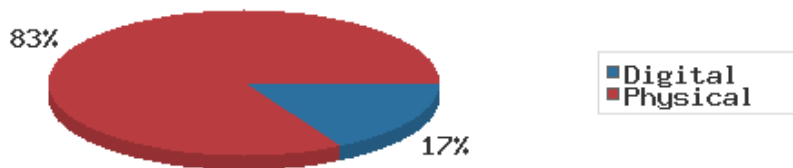
Monthly Stats Brief Narrative

In November 2018, the number of patrons entering our buildings stayed about the same system-wide compared to this month the previous year. Combined physical and digital use of library materials decreased year-to-date compared to 2017. About 10% of our registered cardholders checked out a physical item this past month, while about 2% of registered cardholders checked out a digital item.

District Total Checkouts Over 24 Months



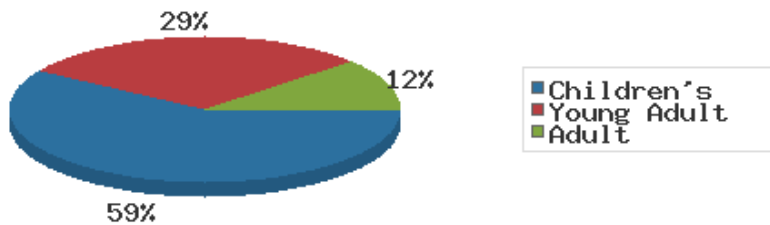
Digital vs. Physical Circulation



Digital usage comprised about 17% of total materials use in November 2018, and digital usage greatly decreased from this time in 2017.

In November 2018, BDL patrons saved \$136,888.48 by checking out 11,451 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community.

Programs Offered in 2018



Compared to this time in 2017, the number of programs BDL offered year-to-date has somewhat increased. Attendance at programs stayed about the same over this same period.

See the full statistical report, starting on the next page, for details and more graphs.

Attendance

November 2018

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Attendance	227	2,497	6,274	1,108	622	1,853	12,581	180,982	193,922	200,991	195,735	167,414	171,507
<i>Previous Year</i>	303	1,795	8,766	659	708	1,818	14,049	180,622	200,991	195,735	167,414	171,507	196,465
<i>Change</i>	-25%	+39%	-28%	+68%	-12%	+2%	-10%	+0%	-4%	+3%	+17%	-2%	-13%
Hours Open	104.00	172.00	240.00	160.00	140.00	160.00	976.00	11,284.50	10,869.15	10,877.50	8,703.00	5,395.00	5,228.00
<i>Previous Year</i>	104.00	140.00	247.00	138.50	110.00	142.00	881.50	9,971.65	10,877.50	8,703.00	5,395.00	5,228.00	5,612.00
<i>Change</i>		+23%	-3%	+16%	+27%	+13%	+11%	+13%	-0%	+25%	+61%	+3%	-7%

Patrons
November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Population in our Service Area (Tracking Since 2018)							45,130		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
Library Card Holders	301	2,881	12,766	1,930	407	1,843	20,128		25,685	24,899	23,974	22,879	21,771
<i>Previous Year</i>	379	3,343	16,244	2,862	495	2,357	25,680		24,899	23,974	22,879	21,771	20,674
<i>Change</i>	-21%	-14%	-21%	-33%	-18%	-22%	-22%		+3%	+4%	+5%	+5%	+5%
Patrons Who Checked Out a Physical Item	42	297	1,115	232	85	234	2,005		1,887	2,030	2,069	2,109	2,349
<i>Previous Year</i>	48	310	1,178	235	83	217	2,071		2,030	2,069	2,109	2,349	2,589
<i>Change</i>	-13%	-4%	-5%	-1%	+2%	+8%	-3%		-7%	-2%	-2%	-10%	-9%
New Library Card Holders Added	2	26	49	7	2	12	98	972	844	989	1,086	1,390	1,142
<i>Previous Year</i>	0	8	22	6	4	6	46	813	989	1,086	1,390	1,142	1,338
<i>Change</i>		+225%	+123%	+17%	-50%	+100%	+113%	+20%	-15%	-9%	-22%	+22%	-15%
In-House Holds Filled for Our Library Card Holders	24	122	620	99	68	77	1,010	10,310	11,650	10,407	10,225	9,546	11,327
<i>Previous Year</i>	29	113	474	165	42	104	927	10,795	10,407	10,225	9,546	11,327	12,928
<i>Change</i>	-17%	+8%	+31%	-40%	+62%	-26%	+9%	-4%	+12%	+2%	+7%	-16%	-12%
Active Hoopla Users (Began 2016)							265		189	129	0	0	0
<i>Previous Year</i>							187		129	0	0	0	0
<i>Change</i>							+42%		+47%				
Active OverDrive Users							189		156	134	144	134	112
<i>Previous Year</i>							148		134	144	134	112	96
<i>Change</i>							+28%		+16%	-7%	+7%	+20%	+17%

Physical Collection

Tracking Since 8/2017

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Physical Books and All other Print Materials in the Catalog	5,112	13,928	45,028	16,775	6,918	12,576	100,337		100,293	0	0	0	0
<i>Previous Year</i>	4,882	14,565	45,719	17,289	6,411	11,843	100,709		0	0	0	0	0
<i>Change</i>	+5%	-4%	-2%	-3%	+8%	+6%	-0%						
Physical Audiobooks in the Catalog	36	95	1,335	312	3	85	1,866		1,852	0	0	0	0
<i>Previous Year</i>	32	106	1,363	263	3	65	1,832		0	0	0	0	0
<i>Change</i>	+13%	-10%	-2%	+19%		+31%	+2%						
Physical Video Materials in the Catalog	869	1,365	3,562	1,807	1,502	1,458	10,563		10,519	0	0	0	0
<i>Previous Year</i>	784	1,400	3,860	1,730	1,378	1,342	10,494		0	0	0	0	0
<i>Change</i>	+11%	-3%	-8%	+4%	+9%	+9%	+1%						
Physical Music Recordings in the Catalog	1	84	116	127	0	9	337		345	0	0	0	0
<i>Previous Year</i>	8	84	115	130	0	9	346		0	0	0	0	0
<i>Change</i>	-88%		+1%	-2%			-3%						
TOTAL Physical Items in the Catalog	6,018	15,472	50,041	19,021	8,423	14,128	113,103		113,009	126,407	131,432	130,210	128,968
<i>Previous Year</i>	5,706	16,155	51,057	19,412	7,792	13,259	113,381		126,407	131,432	130,210	128,968	126,849
<i>Change</i>	+5%	-4%	-2%	-2%	+8%	+7%	-0%		-11%	-4%	+1%	+1%	+2%

Digital Collection

Tracking Since 8/2017

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End					
									2017	2016	2015	2014	2013	
Ebooks in All Digital Collections							308,808		230,178	0	0	0	0	0
<i>Previous Year</i>							225,240		0	0	0	0	0	0
<i>Change</i>							+37%							
Audiobooks in All Digital Collections							71,110		52,833	0	0	0	0	0
<i>Previous Year</i>							52,175		0	0	0	0	0	0
<i>Change</i>							+36%							
Video Materials in All Digital Collections							14,024		15,767	0	0	0	0	0
<i>Previous Year</i>							15,696		0	0	0	0	0	0
<i>Change</i>							-11%							
Music Recordings in All Digital Collections							234,534		280,259	0	0	0	0	0
<i>Previous Year</i>							278,695		0	0	0	0	0	0
<i>Change</i>							-16%							
TOTAL of All Digital Collections							628,476		579,037	0	0	0	0	0
<i>Previous Year</i>							571,806		0	0	0	0	0	0
<i>Change</i>							+10%							

Total Collection

Tracking Since 8/2017

November 2018

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Combined Physical Items	6,018	15,472	50,041	19,021	8,423	14,128	113,103		113,009	126,407	131,432	130,210	128,968
<i>Previous Year</i>	5,706	16,155	51,057	19,412	7,792	13,259	113,381		126,407	131,432	130,210	128,968	126,849
<i>Change</i>	+5%	-4%	-2%	-2%	+8%	+7%	-0%		-11%	-4%	+1%	+1%	+2%
Combined Digital Collections							628,476		579,037	0	0	0	0
<i>Previous Year</i>							571,806		0	0	0	0	0
<i>Change</i>							+10%						
TOTAL of all Collections	6,018	15,472	50,041	19,021	8,423	14,128	741,579		692,046	126,407	131,432	130,210	128,968
<i>Previous Year</i>	5,706	16,155	51,057	19,412	7,792	13,259	685,187		126,407	131,432	130,210	128,968	126,849
<i>Change</i>	+5%	-4%	-2%	-2%	+8%	+7%	+8%		+447%	-4%	+1%	+1%	+2%

Use of Physical Items

November 2018

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Checkouts of Cataloged Items	198	1,298	4,071	1,174	612	935	8,288	106,557	120,916	118,595	121,841	123,074	137,997
<i>Previous Year</i>	241	1,516	4,449	1,204	421	871	8,702	112,837	118,595	121,841	123,074	137,997	147,891
<i>Change</i>	-18%	-14%	-8%	-2%	+45%	+7%	-5%	-6%	+2%	-3%	-1%	-11%	-7%
Renewals of Cataloged Items	30	212	619	145	146	99	1,251	12,479	14,804	15,480	15,434	16,044	16,310
<i>Previous Year</i>	40	127	559	87	94	145	1,052	13,791	15,480	15,434	16,044	16,310	18,275
<i>Change</i>	-25%	+67%	+11%	+67%	+55%	-32%	+19%	-10%	-4%	+0%	-4%	-2%	-11%
Items Used in the Library but not Checked Out	58	31	13	42	0	75	219	2,602	3,050	1,351	19	60	0
<i>Previous Year</i>	49	11	11	108	0	3	182	2,904	1,351	19	60	0	0
<i>Change</i>	+18%	+182%	+18%	-61%		+2,400%	+20%	-10%	+126%	+7,011%	-68%		
Checkouts of Uncataloged Items	40	101	69	0	0	4	214	3,598	2,839	4,578	4,385	4,601	4,985
<i>Previous Year</i>	60	88	105	0	0	1	254	2,627	4,578	4,385	4,601	4,985	11,076
<i>Change</i>	-33%	+15%	-34%			+300%	-16%	+37%	-38%	+4%	-5%	-8%	-55%
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							745	9,114	8,169	7,112	6,118	5,677	6,302
<i>Previous Year</i>							742	7,474	7,112	6,118	5,677	6,302	6,390
<i>Change</i>							+0%	+22%	+15%	+16%	+8%	-10%	-1%
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							734	8,977	7,867	7,068	4,855	5,400	9,387
<i>Previous Year</i>							653	7,104	7,068	4,855	5,400	9,387	7,291
<i>Change</i>							+12%	+26%	+11%	+46%	-10%	-42%	+29%
TOTAL Use of Physical Items	326	1,642	4,772	1,361	758	1,113	11,451	143,327	157,645	154,184	152,652	154,856	174,981
<i>Previous Year</i>	390	1,742	5,124	1,399	515	1,020	11,585	146,737	154,184	152,652	154,856	174,981	190,923
<i>Change</i>	-16%	-6%	-7%	-3%	+47%	+9%	-1%	-2%	+2%	+1%	-1%	-12%	-8%

Use of Digital Resources

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
OverDrive Checkouts							789	8,705	7,823	7,502	7,380	6,615	5,632
<i>Previous Year</i>							641	7,174	7,502	7,380	6,615	5,632	5,228
<i>Change</i>							+23%	+21%	+4%	+2%	+12%	+17%	+8%
Hoopla Checkouts (Began 2016)							974	11,750	10,669	5,432	0	0	0
<i>Previous Year</i>							1,052	9,564	5,432	0	0	0	0
<i>Change</i>							-7%	+23%	+96%				
All other digital services							908	9,177	34,047	62,788	45,565	15,031	11,962
<i>Previous Year</i>							1,264	32,823	62,788	45,565	15,031	11,962	10,193
<i>Change</i>							-28%	-72%	-46%	+38%	+203%	+26%	+17%
TOTAL Use of Digital Resources							2,671	29,632	52,539	75,722	52,945	21,646	17,594
<i>Previous Year</i>							2,957	49,561	75,722	52,945	21,646	17,594	15,421
<i>Change</i>							-10%	-40%	-31%	+43%	+145%	+23%	+14%

Total Item Usage

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Combined Checkouts of Physical Items	326	1,642	4,772	1,361	758	1,113	11,451	143,327	157,645	154,184	152,652	154,856	174,981
<i>Previous Year</i>	390	1,742	5,124	1,399	515	1,020	11,585	146,737	154,184	152,652	154,856	174,981	190,923
<i>Change</i>	-16%	-6%	-7%	-3%	+47%	+9%	-1%	-2%	+2%	+1%	-1%	-12%	-8%
Combined Use of Digital Resources							2,671	29,632	52,539	75,722	52,945	21,646	17,594
<i>Previous Year</i>							2,957	49,561	75,722	52,945	21,646	17,594	15,421
<i>Change</i>							-10%	-40%	-31%	+43%	+145%	+23%	+14%
TOTAL Uses of All BDL Items	326	1,642	4,772	1,361	758	1,113	14,122	172,959	210,184	229,906	205,597	176,502	192,575
<i>Previous Year</i>	390	1,742	5,124	1,399	515	1,020	14,542	196,298	229,906	205,597	176,502	192,575	206,344
<i>Change</i>	-16%	-6%	-7%	-3%	+47%	+9%	-3%	-12%	-9%	+12%	+16%	-8%	-7%

Cataloging

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Physical Items Added to the Catalog	136	118	304	229	28	96	911	10,543	11,009	11,091	8,582	6,134	6,097
<i>Previous Year</i>	30	45	344	198	90	129	836	10,388	11,091	8,582	6,134	6,097	7,161
<i>Change</i>	+353%	+162%	-12%	+16%	-69%	-26%	+9%	+1%	-1%	+29%	+40%	+1%	-15%
Physical Items Deleted from the Catalog	37	882	273	171	1	31	1,395	10,377	24,366	15,968	8,668	6,186	4,751
<i>Previous Year</i>	52	39	582	66	226	6	971	23,385	15,968	8,668	6,186	4,751	7,269
<i>Change</i>	-29%	+2,162%	-53%	+159%	-100%	+417%	+44%	-56%	+53%	+84%	+40%	+30%	-35%

Reference Questions

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
General Reference Questions in Person	6	105	255	26	43	27	462	6,180	7,537	6,285	2,806	2,809	3,624
<i>Previous Year</i>	8	5	407	32	61	18	531	6,928	6,285	2,806	2,809	3,624	5,268
<i>Change</i>	-25%	+2,000%	-37%	-19%	-30%	+50%	-13%	-11%	+20%	+124%	-0%	-22%	-31%
Questions via Telephone Calls	6	38	173	5	3	39	264	3,670	5,079	4,622	2,885	2,872	2,430
<i>Previous Year</i>	2	4	323	16	8	19	372	4,606	4,622	2,885	2,872	2,430	4,580
<i>Change</i>	+200%	+850%	-46%	-69%	-63%	+105%	-29%	-20%	+10%	+60%	+0%	+18%	-47%
Reference Questions Delivered Online	0	0	5	11	0	0	16	145	233	304	227	128	45
<i>Previous Year</i>	0	0	5	0	0	0	5	228	304	227	128	45	35
<i>Change</i>							+220%	-36%	-23%	+34%	+77%	+184%	+29%
In-Person Questions on Computer or Internet Use	0	76	334	24	43	28	505	6,481	7,285	6,568	5,551	4,076	3,741
<i>Previous Year</i>	4	33	407	33	27	20	524	6,746	6,568	5,551	4,076	3,741	3,222
<i>Change</i>		+130%	-18%	-27%	+59%	+40%	-4%	-4%	+11%	+18%	+36%	+9%	+16%
In-Person Questions about Our Online Databases	0	0	7	5	4	0	16	388	363	170	92	121	206
<i>Previous Year</i>	1	0	21	6	0	2	30	330	170	92	121	206	118
<i>Change</i>			-67%	-17%			-47%	+18%	+114%	+85%	-24%	-41%	+75%
In-Person Tax Form Questions	0	0	0	0	0	0	0	517	493	473	579	560	531
<i>Previous Year</i>	0	0	0	0	0	0	0	489	473	579	560	531	515
<i>Change</i>								+6%	+4%	-18%	+3%	+5%	+3%
TOTAL of All Reference Questions	12	219	774	71	93	94	1,263	17,381	20,990	18,422	12,140	10,566	10,577
<i>Previous Year</i>	15	42	1,163	87	96	59	1,462	19,327	18,422	12,140	10,566	10,577	13,738
<i>Change</i>	-20%	+421%	-33%	-18%	-3%	+59%	-14%	-10%	+14%	+52%	+15%	-0%	-23%

Notary Services
 Began 9/2017 at Coldwater Only
 November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Patrons Who Used our Free Notary Services	0	0	6	0	0	0	6	64	14	0	0	0	0
<i>Previous Year</i>	0	0	2	0	0	0	2	11	0	0	0	0	0
<i>Change</i>			+200%				+200%	+482%					
Documents Notarized	0	0	6	0	0	0	6	62	19	0	0	0	0
<i>Previous Year</i>	0	0	2	0	0	0	2	11	0	0	0	0	0
<i>Change</i>			+200%				+200%	+464%					

MeLCat
November 2018

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Requests from BDL Patrons for Items at Other MeLCat Libraries							809	9,713	8,699	7,643	7,280	6,708	7,329
<i>Previous Year</i>							773	7,950	7,643	7,280	6,708	7,329	7,727
<i>Change</i>							+5%	+22%	+14%	+5%	+9%	-8%	-5%
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							745	9,114	8,169	7,112	6,118	5,677	6,302
<i>Previous Year</i>							742	7,474	7,112	6,118	5,677	6,302	6,390
<i>Change</i>							+0%	+22%	+15%	+16%	+8%	-10%	-1%
Requests from Other MeLCat Libraries for Items at BDL							783	9,311	7,994	7,096	5,989	6,619	9,848
<i>Previous Year</i>							675	7,211	7,096	5,989	6,619	9,848	7,910
<i>Change</i>							+16%	+29%	+13%	+18%	-10%	-33%	+25%
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							734	8,977	7,867	7,068	4,855	5,400	9,387
<i>Previous Year</i>							653	7,104	7,068	4,855	5,400	9,387	7,291
<i>Change</i>							+12%	+26%	+11%	+46%	-10%	-42%	+29%
BDL Items Sent to Other MeLCat Libraries (self-reported)	32	78	2	187	44	114	457	5,707	4,739	3,986	3,394	3,548	5,915
<i>Previous Year</i>	50	64	0	156	50	66	386	4,286	3,986	3,394	3,548	5,915	4,898
<i>Change</i>	-36%	+22%		+20%	-12%	+73%	+18%	+33%	+19%	+17%	-4%	-40%	+21%
Items from other MeLCat Libraries Checked out to OUR Patrons (self-reported)	20	66	241	44	110	139	620	7,174	6,352	5,560	4,662	4,231	4,852
<i>Previous Year</i>	24	114	252	70	15	50	525	5,736	5,560	4,662	4,231	4,852	4,745
<i>Change</i>	-17%	-42%	-4%	-37%	+633%	+178%	+18%	+25%	+14%	+19%	+10%	-13%	+2%

Programs Held

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Juvenile Programs Held	1	20	31	4	22	10	88	661	720	604	575	482	470
<i>Previous Year</i>	4	12	35	3	1	9	64	657	604	575	482	470	433
<i>Change</i>	-75%	+67%	-11%	+33%	+2,100%	+11%	+38%	+1%	+19%	+5%	+19%	+3%	+9%
Young Adult Programs Held	1	8	7	3	17	6	42	328	248	163	151	126	49
<i>Previous Year</i>	0	2	6	6	7	5	26	226	163	151	126	49	37
<i>Change</i>		+300%	+17%	-50%	+143%	+20%	+62%	+45%	+52%	+8%	+20%	+157%	+32%
Adult Programs Held	1	2	3	0	5	2	13	132	146	220	157	125	87
<i>Previous Year</i>	1	1	5	2	1	0	10	137	220	157	125	87	76
<i>Change</i>		+100%	-40%		+400%		+30%	-4%	-34%	+40%	+26%	+44%	+14%
Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	114	95	89	84	78	0
<i>Previous Year</i>	0	0	0	0	0	0	0	95	89	84	78	0	0
<i>Change</i>								+20%	+7%	+6%	+8%		
Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	50	57	29	85	30	0
<i>Previous Year</i>	0	0	0	1	0	0	1	57	29	85	30	0	0
<i>Change</i>								-12%	+97%	-66%	+183%		
Adult Summer Reading Events Held	0	0	0	0	0	0	0	3	0	3	5	4	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	3	5	4	0	0
<i>Change</i>										-40%	+25%		
Computer Classes Held	1	0	0	0	0	0	1	17	22	14	22	24	0
<i>Previous Year</i>	0	0	1	0	0	0	1	17	14	22	24	0	0
<i>Change</i>									+57%	-36%	-8%		
TOTAL of All Programs	4	30	41	7	44	18	144	1,305	1,288	1,122	1,079	869	606
<i>Previous Year</i>	5	15	47	12	9	14	102	1,189	1,122	1,079	869	606	546
<i>Change</i>	-20%	+100%	-13%	-42%	+389%	+29%	+41%	+10%	+15%	+4%	+24%	+43%	+11%

Program Attendance

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Attendees at Juvenile Programs	2	429	391	52	120	167	1,161	14,121	15,351	10,371	8,415	7,857	8,859
<i>Previous Year</i>	12	178	839	34	1	141	1,205	14,151	10,371	8,415	7,857	8,859	8,391
<i>Change</i>	-83%	+141%	-53%	+53%	+11,900%	+18%	-4%	-0%	+48%	+23%	+7%	-11%	+6%
Attendees at Young Adult Programs	2	50	38	6	26	96	218	3,175	3,797	1,011	884	641	473
<i>Previous Year</i>	0	6	59	13	68	31	177	3,652	1,011	884	641	473	462
<i>Change</i>		+733%	-36%	-54%	-62%	+210%	+23%	-13%	+276%	+14%	+38%	+36%	+2%
Attendees at Adult Programs	5	5	50	0	71	18	149	1,782	1,979	2,048	2,157	1,310	1,108
<i>Previous Year</i>	8	6	95	6	19	0	134	1,761	2,048	2,157	1,310	1,108	967
<i>Change</i>	-38%	-17%	-47%		+274%		+11%	+1%	-3%	-5%	+65%	+18%	+15%
Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	3,864	3,116	3,904	2,499	3,159	0
<i>Previous Year</i>	0	0	0	0	0	0	0	3,116	3,904	2,499	3,159	0	0
<i>Change</i>								+24%	-20%	+56%	-21%		
Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	333	671	295	259	307	0
<i>Previous Year</i>	0	0	0	0	0	0	0	671	295	259	307	0	0
<i>Change</i>								-50%	+127%	+14%	-16%		
Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	85	0	21	77	111	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	21	77	111	0	0
<i>Change</i>										-73%	-31%		
Attendees at Computer Classes	0	0	0	0	0	0	0	66	21	12	29	28	0
<i>Previous Year</i>	0	0	1	0	0	0	1	16	12	29	28	0	0
<i>Change</i>								+313%	+75%	-59%	+4%		
TOTAL of All Program Attendance	9	484	479	58	217	281	1,528	23,426	24,935	17,662	14,320	13,413	10,440
<i>Previous Year</i>	20	190	994	53	88	172	1,517	23,367	17,662	14,320	13,413	10,440	9,820
<i>Change</i>	-55%	+155%	-52%	+9%	+147%	+63%	+1%	+0%	+41%	+23%	+7%	+28%	+6%

Summer Reading Program Signups

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	747	1,153	967	859	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	1,153	967	859	0	0	0
<i>Change</i>								-35%	+19%	+13%			
Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	378	385	113	311	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	385	113	311	0	0	0
<i>Change</i>								-2%	+241%	-64%			
Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	248	117	86	85	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	117	86	85	0	0	0
<i>Change</i>								+112%	+36%	+1%			
TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	1,373	1,655	1,166	1,255	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	1,655	1,166	1,255	0	0	0
<i>Change</i>								-17%	+42%	-7%			

Summer Reading Program Completions

November 2018

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	260	518	459	512	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	518	459	512	0	0	0
<i>Change</i>								-50%	+13%	-10%			
Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	135	268	62	122	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	268	62	122	0	0	0
<i>Change</i>								-50%	+332%	-49%			
Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	165	96	60	56	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	96	60	56	0	0	0
<i>Change</i>								+72%	+60%	+7%			
TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	560	882	581	690	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	882	581	690	0	0	0
<i>Change</i>								-37%	+52%	-16%			

Library-Provided Computer Services

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
One-hour sessions on Library Wifi	839	10,077	27,596	3,019	1,676	2,499	45,706	422,523	425,714	410,437	351,423	298,098	217,215
<i>Previous Year</i>	657	8,627	19,917	1,749	1,082	1,589	33,621	391,612	410,437	351,423	298,098	217,215	151,938
<i>Change</i>	+28%	+17%	+39%	+73%	+55%	+57%	+36%	+8%	+4%	+17%	+18%	+37%	+43%
Computers Available for Public Use	5	19	33	9	7	14	87		73	73	73	73	73
<i>Previous Year</i>	5	16	27	8	6	11	73		73	73	73	73	73
<i>Change</i>		+19%	+22%	+13%	+17%	+27%	+19%						
Use of Library-Provided Computers	22	470	1,340	149	148	275	2,404	43,585	44,181	41,513	46,405	43,756	46,559
<i>Previous Year</i>	105	582	2,287	136	86	297	3,493	41,098	41,513	46,405	43,756	46,559	51,549
<i>Change</i>	-79%	-19%	-41%	+10%	+72%	-7%	-31%	+6%	+6%	-11%	+6%	-6%	-10%
Computers Available for Staff Use	3	7	31	4	3	4	52		41	41	41	41	41
<i>Previous Year</i>	1	6	26	3	2	3	41		41	41	41	41	41
<i>Change</i>	+200%	+17%	+19%	+33%	+50%	+33%	+27%						

Website Stats

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Monthly Website Sessions							4,041	42,097	73,326	75,139	72,706	68,773	88,100
<i>Previous Year</i>							6,046	67,718	75,139	72,706	68,773	88,100	0
<i>Change</i>							-33%	-38%	-2%	+3%	+6%	-22%	
Monthly Website Page Views							9,760	110,333	177,799	182,084	169,630	163,277	177,834
<i>Previous Year</i>							13,997	166,609	182,084	169,630	163,277	177,834	0
<i>Change</i>							-30%	-34%	-2%	+7%	+4%	-8%	

Faxes, Prints, and Sales

November 2018

		Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
										2017	2016	2015	2014	2013
										Fax Pages Received		0	0	3
	<i>Previous Year</i>	0	21	9	0	0	0	30	228	219	173	168	140	185
	<i>Change</i>			-67%				-67%	+76%	+19%	+27%	+3%	+20%	-24%
Fax Pages Sent		1	108	320	60	16	174	679	8,571	3,879	1,741	1,882	1,353	1,346
	<i>Previous Year</i>	0	99	176	47	11	53	386	3,304	1,741	1,882	1,353	1,346	1,682
	<i>Change</i>		+9%	+82%	+28%	+45%	+228%	+76%	+159%	+123%	-7%	+39%	+1%	-20%
Free Prints for Job Seekers		5	18	127	18	51	23	242	3,337	3,128	2,878	2,335	3,024	3,834
	<i>Previous Year</i>	5	6	160	0	28	35	234	2,882	2,878	2,335	3,024	3,834	3,816
	<i>Change</i>		+200%	-21%		+82%	-34%	+3%	+16%	+9%	+23%	-23%	-21%	+0%
Black and White Patron Prints (Tracking Since 6/2016)		234	567	4,053	157	85	717	5,813	76,735	75,606	35,561	0	0	0
	<i>Previous Year</i>	73	967	4,667	200	27	553	6,487	70,518	35,561	0	0	0	0
	<i>Change</i>	+221%	-41%	-13%	-22%	+215%	+30%	-10%	+9%	+113%				
Color Patron Prints (Tracking Since 6/2016)		0	101	532	212	57	61	963	11,047	10,253	4,036	0	0	0
	<i>Previous Year</i>	28	28	718	203	0	34	1,011	9,617	4,036	0	0	0	0
	<i>Change</i>		+261%	-26%	+4%		+79%	-5%	+15%	+154%				
Flash Drives Sold (Tracking Since 6/2016)		0	0	4	0	0	0	4	36	56	54	0	0	0
	<i>Previous Year</i>	0	0	4	0	0	0	4	52	54	0	0	0	0
	<i>Change</i>								-31%	+4%				
Earbuds Sold (Tracking Since 6/2016)		0	9	17	0	1	1	28	509	416	166	0	0	0
	<i>Previous Year</i>	0	7	33	0	0	0	40	388	166	0	0	0	0
	<i>Change</i>		+29%	-48%				-30%	+31%	+151%				

Fines and Fees
Overdue Fines Dropped in 2017
November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Fines and Fees Payments Received	\$ 0.00	\$ 25.00	\$ 86.25	\$ 27.00	\$ 0.00	\$ 33.95	\$ 172.20	\$ 2,289.24	\$ 7,628.31	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36	\$ 15,371.10
<i>Previous Year</i>	\$ 2.80	\$ 0.50	\$ 168.39	\$ 4.25	\$ 14.99	\$ 4.70	\$ 195.63	\$ 7,480.81	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36	\$ 15,371.10	\$ 18,047.66
<i>Change</i>			-49%	+575%		+725%	-12%	-69%	-24%	-30%	-3%	-4%	-15%
Outstanding Fines and Fees	\$ 494.13	\$ 10,269.00	\$ 33,529.80	\$ 4,325.93	\$ 1,672.22	\$ 6,039.30	\$ 56,330.38		84,232.33	228,102.90	221,076.26	209,842.19	201,353.05
<i>Previous Year</i>	\$ 528.70	\$ 15,737.82	\$ 51,771.87	\$ 6,415.77	\$ 2,441.43	\$ 7,867.57	\$ 84,763.16		228,102.90	221,076.26	209,842.19	201,353.05	188,798.85
<i>Change</i>	-6%	-35%	-35%	-33%	-32%	-23%	-34%		-63%	+3%	+5%	+4%	+7%

Debt Collections
Unique Management Services, Inc.
Tracking Since 2014

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
Fine Payments as a Result of Collection Agency's Efforts							\$ 1,929.55	\$ 2,588.00	\$ 229.00	\$ 947.13	\$ 818.48	\$ 809.51	\$ 0.00
<i>Previous Year</i>							\$ 0.00	\$ 185.50	\$ 947.13	\$ 818.48	\$ 809.51	\$ 0.00	\$ 0.00
<i>Change</i>								+1,299%	-76%	+16%	+1%		
Library Materials Returned as a Result of Collection Agency's Efforts							\$ 0.00	\$ 462.00	\$ 888.95	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00
<i>Previous Year</i>							\$ 128.00	\$ 860.95	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00	\$ 0.00
<i>Change</i>								-46%	-33%	-2%	-28%		
What We Paid Collection Agency for Their Services							\$ 133.64	\$ 395.02	\$ 558.08	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00
<i>Previous Year</i>							\$ 51.20	\$ 537.48	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00	\$ 0.00
<i>Change</i>								+161%	-26%	-45%	-3%	+40%	

Value to Our Service Area

Physical Item Checkouts Only

November 2018

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2017	2016	2015	2014	2013
What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them							\$ 136,888.48	\$ 1,761,150.35	\$ 2,135,671.28	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48	\$ 2,373,675.70
<i>Previous Year</i>							\$ 147,564.55	\$ 2,000,289.38	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48	\$ 2,373,675.70	\$ 2,554,108.00
<i>Change</i>							-7%	-12%	+0%	-2%	+0%	-9%	-7%

Heritage Room

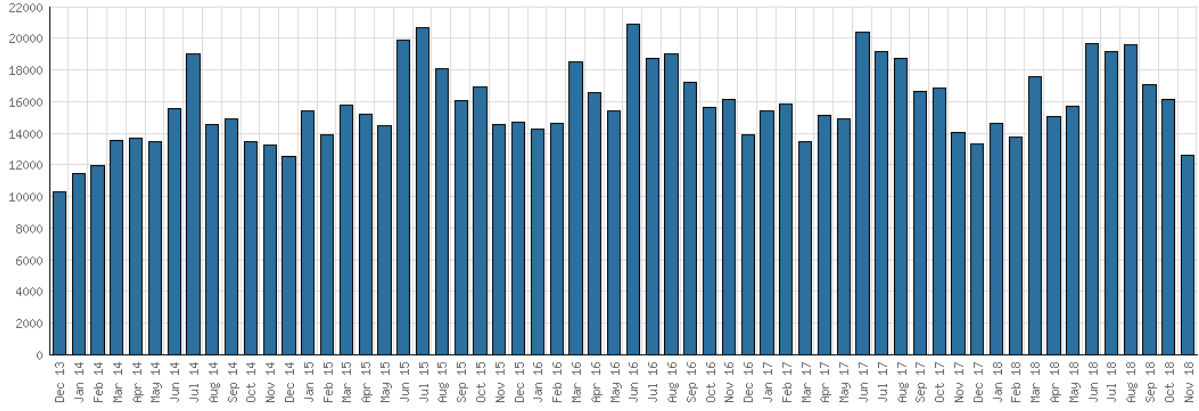
Stats part of Coldwater Branch totals above; shown here for convenience.

November 2018

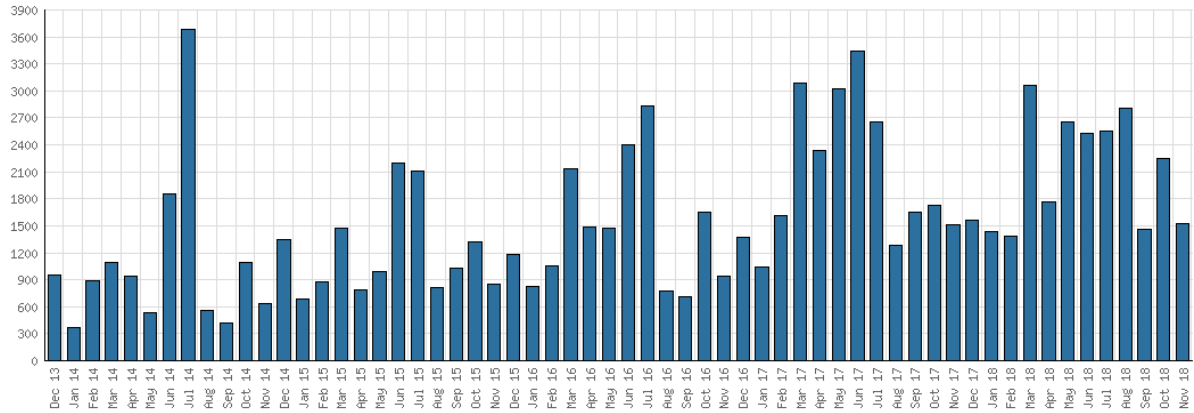
	Heritage Room	YTD	Year End				
			2017	2016	2015	2014	2013
Heritage Room Attendance	26	700	658	705	468	312	0
<i>Previous Year</i>	64	625	705	468	312	0	0
<i>Change</i>	-59%	+12%	-7%	+51%	+50%		
In-Person Reference Questions	53	674	550	72	30	41	24
<i>Previous Year</i>	66	508	72	30	41	24	50
<i>Change</i>	-20%	+33%	+664%	+140%	-27%	+71%	-52%
Reference Telephone Calls	14	263	433	376	206	84	0
<i>Previous Year</i>	24	409	376	206	84	0	0
<i>Change</i>	-42%	-36%	+15%	+83%	+145%		
Online Reference Questions	5	57	63	83	77	43	0
<i>Previous Year</i>	5	59	83	77	43	0	0
<i>Change</i>		-3%	-24%	+8%	+79%		

Selected Graphs
5-year Monthly Trends

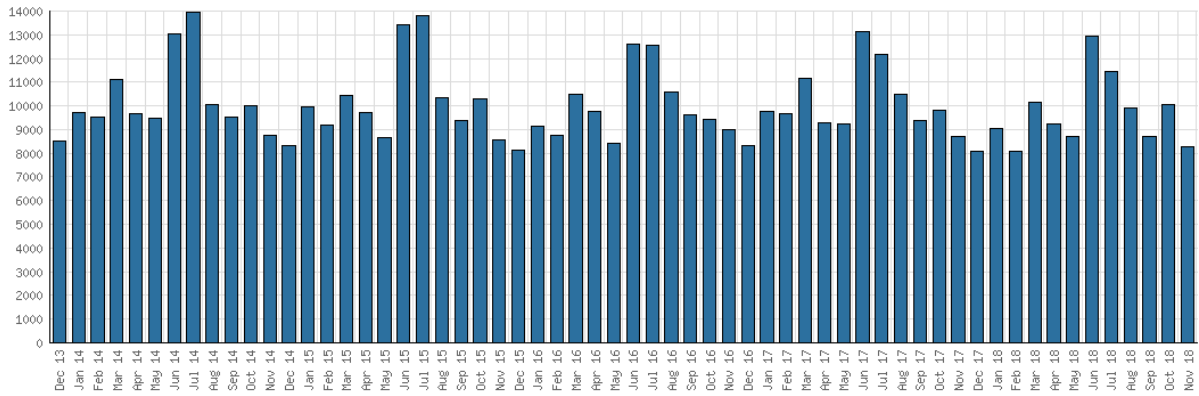
District Attendance



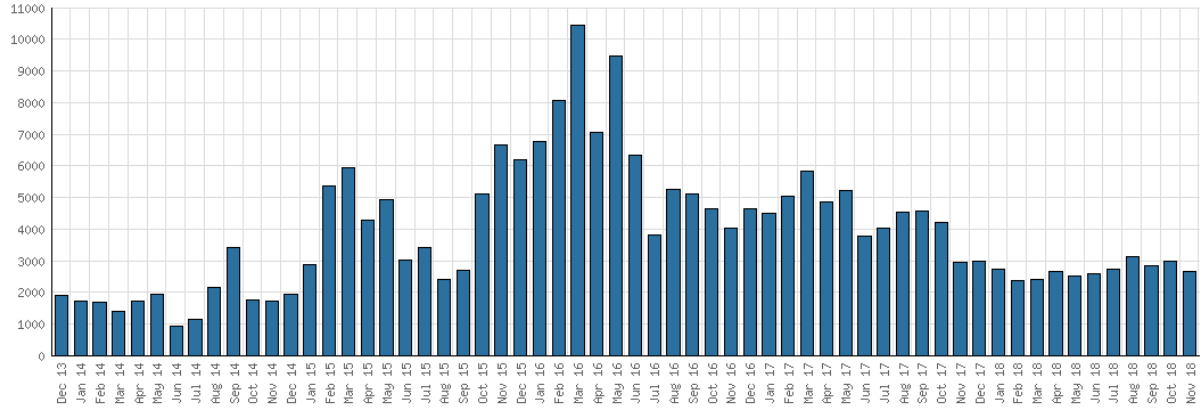
District Program Attendance



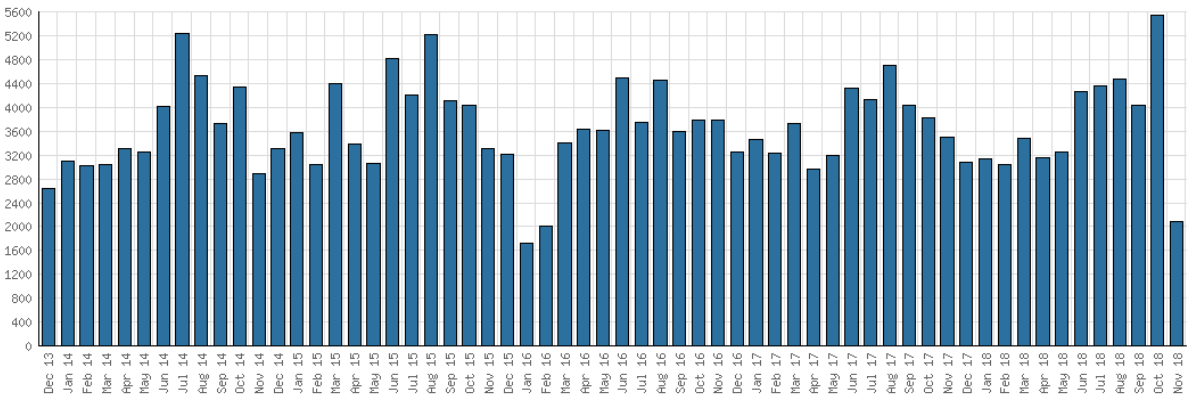
District Physical Checkouts



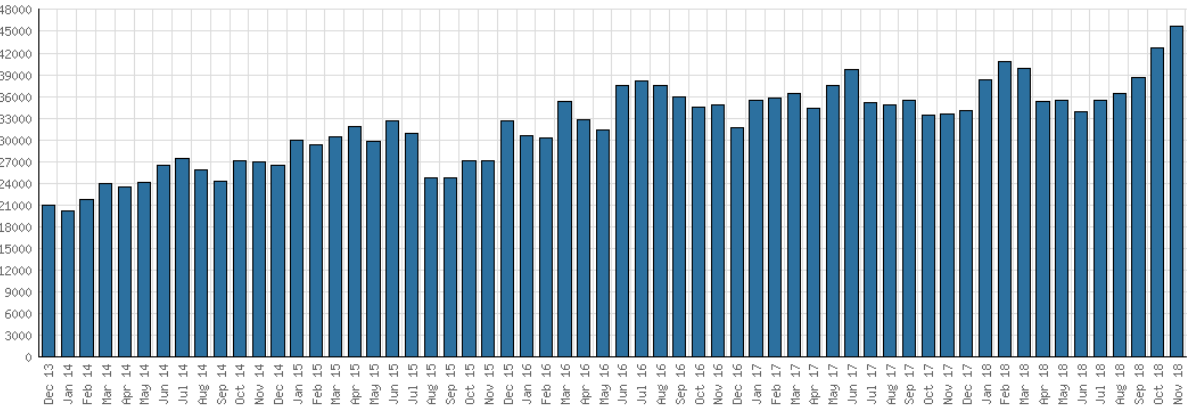
District Digital Usage



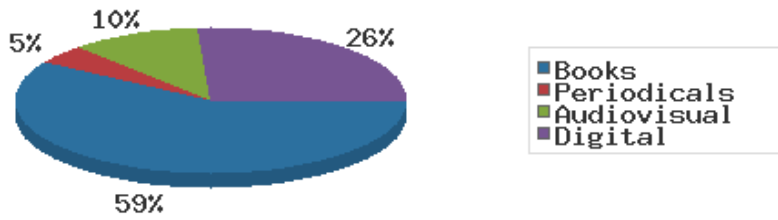
District Use of Library-Provided Computers



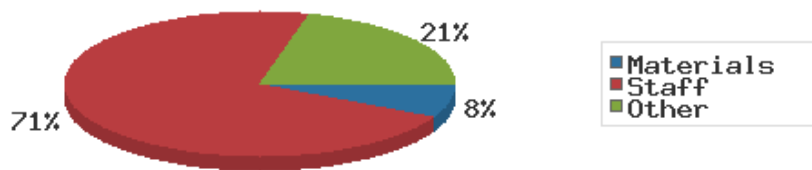
District One-Hour Sessions on Library Wifi



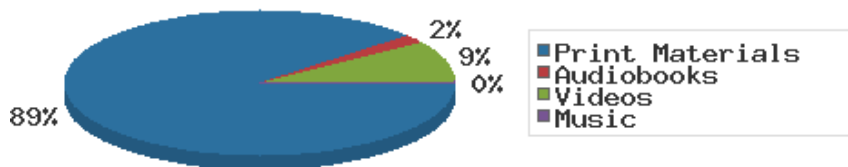
Year-to-Date Materials Expenditures



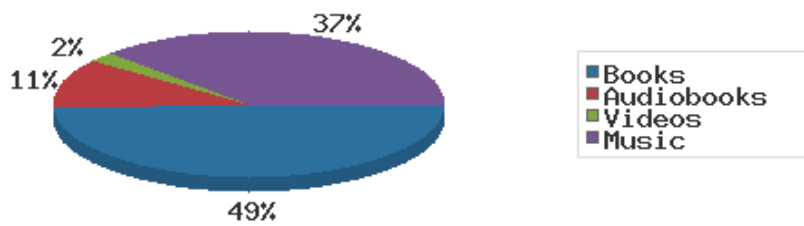
YTD Expenditures in all Categories



Physical Collection



Digital Collection



YTD Usage Breakdown of Digital Services

