

Attendance

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Attendance	334	1,803	7,527	691	755	2,190	13,300	193,922	201,086	195,735	167,414	171,507	196,465
Previous Year	302	1,797	7,814	816	879	2,291	13,899	201,086	195,735	167,414	171,507	196,465	201,875
Change	+11%	+0%	-4%	-15%	-14%	-4%	-4%	-4%	+3%	+17%	-2%	-13%	-3%
Hours Open	113.00	132.00	244.00	151.50	107.00	150.00	897.50	10,869.15	10,877.50	8,703.00	5,395.00	5,228.00	5,572.00
Previous Year	112.00	145.00	240.00	153.50	109.00	152.00	911.50	10,877.50	8,703.00	5,395.00	5,228.00	5,572.00	5,918.00
Change	+1%	-9%	+2%	-1%	-2%	-1%	-2%	-0%	+25%	+61%	+3%	-6%	-6%

Patrons

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Patron Count	379	3,347	16,241	2,859	498	2,361	25,685		24,899	23,974	22,879	21,771	20,674
Previous Year	364	3,230	15,616	2,800	475	2,214	24,899		23,974	22,879	21,771	20,674	0
Change	+4%	+4%	+3%	+2%	+5%	+7%	+3%		+4%	+5%	+5%	+5%	
Patrons Who Checked Out a Physical Item	44	306	1,058	208	65	206	1,887		2,030	2,069	2,109	2,349	2,589
Previous Year	51	305	1,153	233	62	226	2,030		2,069	2,109	2,349	2,589	0
Change	-14%	+0%	-8%	-11%	+5%	-9%	-7%		-2%	-2%	-10%	-9%	
New Patrons Added	0	5	17	3	3	3	31	844	989	1,086	1,390	1,142	1,338
Previous Year	0	8	22	7	1	12	50	989	1,086	1,390	1,142	1,338	0
Change		-38%	-23%	-57%	+200%	-75%	-38%	-15%	-9%	-22%	+22%	-15%	
In-House Holds Filled for Our Patrons	30	131	462	107	25	100	855	11,650	10,407	10,225	9,546	11,327	12,928
Previous Year	35	120	542	166	51	84	998	10,407	10,225	9,546	11,327	12,928	0
Change	-14%	+9%	-15%	-36%	-51%	+19%	-14%	+12%	+2%	+7%	-16%	-12%	
Active Hoopla Users (Began 2016)							189		129	0	0	0	0
Previous Year							129		0	0	0	0	0
Change							+47%						
Active OverDrive Users							156		134	144	134	112	96
Previous Year							134		144	134	112	96	0
Change							+16%		-7%	+7%	+20%	+17%	

Physical Collection

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Physical Books and All other Print Materials in the Catalog (Tracking Since 8/2017)	4,899	14,642	45,133	17,325	6,439	11,855	100,293		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
Physical Audiobooks in the Catalog (Tracking Since 8/2017)	32	106	1,363	283	3	65	1,852		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
Physical Video Materials in the Catalog (Tracking Since 8/2017)	784	1,402	3,869	1,740	1,379	1,345	10,519		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
Physical Music Recordings in the Catalog (Tracking Since 8/2017)	8	84	115	129	0	9	345		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
TOTAL Physical Items in the Catalog	5,723	16,234	50,480	19,477	7,821	13,274	113,009		126,407	131,432	130,210	128,968	126,849
<i>Previous Year</i>	5,899	18,041	63,528	18,834	7,387	12,718	126,407		131,432	130,210	128,968	126,849	0
<i>Change</i>	-3%	-10%	-21%	+3%	+6%	+4%	-11%		-4%	+1%	+1%	+2%	

Digital Collection

Tracking Since 8/2017

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Ebooks in All Digital Collections							230,178		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
Audiobooks in All Digital Collections							52,833		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
Video Materials in All Digital Collections							15,767		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
Music Recordings in All Digital Collections							280,259		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
TOTAL of All Digital Collections							579,037		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													

Total Collection

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									Combined Physical Items	5,723	16,234	50,480	19,477
<i>Previous Year</i>	5,899	18,041	63,528	18,834	7,387	12,718	126,407		131,432	130,210	128,968	126,849	0
<i>Change</i>	-3%	-10%	-21%	+3%	+6%	+4%	-11%		-4%	+1%	+1%	+2%	
Combined Digital Collections (Tracking Since 8/2017)							579,037		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
TOTAL of all Collections	5,723	16,234	50,480	19,477	7,821	13,274	692,046		126,407	131,432	130,210	128,968	126,849
<i>Previous Year</i>	5,899	18,041	63,528	18,834	7,387	12,718	126,407		131,432	130,210	128,968	126,849	0
<i>Change</i>	-3%	-10%	-21%	+3%	+6%	+4%	+447%		-4%	+1%	+1%	+2%	

Circulation of Physical Items

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									Checkouts in Evergreen	179	1,543	4,148	1,086
<i>Previous Year</i>	220	1,612	4,226	1,121	302	828	8,309	118,595	121,841	123,074	137,997	147,891	0
<i>Change</i>	-19%	-4%	-2%	-3%	+8%	-4%	-3%	+2%	-3%	-1%	-11%	-7%	
Renewals in Evergreen	51	106	530	121	77	128	1,013	14,804	15,480	15,434	16,044	16,310	18,275
<i>Previous Year</i>	84	222	861	121	103	158	1,549	15,480	15,434	16,044	16,310	18,275	0
<i>Change</i>	-39%	-52%	-38%		-25%	-19%	-35%	-4%	+0%	-4%	-2%	-11%	
Checkouts of Uncataloged Items	66	30	105	0	0	11	212	2,817	4,576	4,385	4,601	4,985	11,076
<i>Previous Year</i>	56	61	71	8	0	9	205	4,576	4,385	4,601	4,985	11,076	5,489
<i>Change</i>	+18%	-51%	+48%			+22%	+3%	-38%	+4%	-5%	-8%	-55%	+102%
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							695	8,169	7,112	6,118	5,677	6,302	6,390
<i>Previous Year</i>							443	7,112	6,118	5,677	6,302	6,390	0
<i>Change</i>							+57%	+15%	+16%	+8%	-10%	-1%	
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							763	7,867	7,068	4,855	5,400	9,387	7,291
<i>Previous Year</i>							431	7,068	4,855	5,400	9,387	7,291	0
<i>Change</i>							+77%	+11%	+46%	-10%	-42%	+29%	
TOTAL of All Physical Circulation	296	1,679	4,783	1,207	403	936	10,762	154,573	152,831	152,633	154,796	174,981	190,923
<i>Previous Year</i>	360	1,895	5,158	1,250	405	995	10,937	152,831	152,633	154,796	174,981	190,923	5,489
<i>Change</i>	-18%	-11%	-7%	-3%	-0%	-6%	-2%	+1%	+0%	-1%	-12%	-8%	+3,378%

Use of Digital Resources

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
OverDrive Circulations							649	7,823	7,502	7,380	6,615	5,632	5,228
<i>Previous Year</i>							589	7,502	7,380	6,615	5,632	5,228	0
<i>Change</i>							+10%	+4%	+2%	+12%	+17%	+8%	
Hoopla Circulations (Began 2016)							1,105	10,669	5,432	0	0	0	0
<i>Previous Year</i>							730	5,432	0	0	0	0	0
<i>Change</i>							+51%	+96%					
NewsBank Searches (Began 2016)							168	2,153	2,421	0	0	0	0
<i>Previous Year</i>							174	2,421	0	0	0	0	0
<i>Change</i>							-3%	-11%					
TumbleBooks Uses							22	2,964	22,269	24,673	1,096	1,786	835
<i>Previous Year</i>							55	22,269	24,673	1,096	1,786	835	0
<i>Change</i>							-60%	-87%	-10%	+2,151%	-39%	+114%	
Mango Languages Uses							78	1,024	538	617	1,180	1,241	723
<i>Previous Year</i>							89	538	617	1,180	1,241	723	0
<i>Change</i>							-12%	+90%	-13%	-48%	-5%	+72%	
Ancestry Searches							2,413	29,367	36,332	20,275	12,755	8,935	8,635
<i>Previous Year</i>							2,931	36,332	20,275	12,755	8,935	8,635	0
<i>Change</i>							-18%	-19%	+79%	+59%	+43%	+3%	
Activities Completed on ABCMouse (Began 2016)							84	1,251	1,130	0	0	0	0
<i>Previous Year</i>							70	1,130	0	0	0	0	0
<i>Change</i>							+20%	+11%					
Books Read on ABCMouse (Began 2016)							4	109	98	0	0	0	0
<i>Previous Year</i>							4	98	0	0	0	0	0
<i>Change</i>								+11%					
TOTAL Use of Digital Resources							4,523	55,360	75,722	52,945	21,646	17,594	15,421
<i>Previous Year</i>							4,642	75,722	52,945	21,646	17,594	15,421	0
<i>Change</i>							-3%	-27%	+43%	+145%	+23%	+14%	

Total Circulation

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Combined Circulation of Physical Items	296	1,679	4,783	1,207	403	936	10,762	154,573	152,831	152,633	154,796	174,981	190,923
<i>Previous Year</i>	360	1,895	5,158	1,250	405	995	10,937	152,831	152,633	154,796	174,981	190,923	5,489
<i>Change</i>	-18%	-11%	-7%	-3%	-0%	-6%	-2%	+1%	+0%	-1%	-12%	-8%	+3,378%
Combined Use of Digital Resources							4,523	55,360	75,722	52,945	21,646	17,594	15,421
<i>Previous Year</i>							4,642	75,722	52,945	21,646	17,594	15,421	0
<i>Change</i>							-3%	-27%	+43%	+145%	+23%	+14%	
TOTAL BDL Circulation	296	1,679	4,783	1,207	403	936	15,285	209,933	228,553	205,578	176,442	192,575	206,344
<i>Previous Year</i>	360	1,895	5,158	1,250	405	995	15,579	228,553	205,578	176,442	192,575	206,344	5,489
<i>Change</i>	-18%	-11%	-7%	-3%	-0%	-6%	-2%	-8%	+11%	+17%	-8%	-7%	+3,659%

Cataloging

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									Physical Items Added to the Catalog (not part of collection total below)	17	81	222	206
<i>Previous Year</i>	20	174	290	54	12	17	567	11,091	8,582	6,134	6,097	7,161	0
<i>Change</i>	-15%	-53%	-23%	+281%	+142%	+288%	+10%	-1%	+29%	+40%	+1%	-15%	
Physical Items Deleted from the Catalog (not part of collection total below)	0	2	784	144	0	51	981	24,366	15,968	8,668	6,186	4,751	7,269
<i>Previous Year</i>	38	249	446	76	23	0	832	15,968	8,668	6,186	4,751	7,269	0
<i>Change</i>		-99%	+76%	+89%			+18%	+53%	+84%	+40%	+30%	-35%	

Reference Questions

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									General Reference Questions in Person	32	14	380	97
<i>Previous Year</i>	3	12	259	86	33	176	569	6,285	2,806	2,809	3,624	5,268	4,338
<i>Change</i>	+967%	+17%	+47%	+13%	+109%	-90%	+7%	+20%	+124%	-0%	-22%	-31%	+21%
Questions via Telephone Calls	16	5	386	21	11	34	473	5,079	4,622	2,885	2,872	2,430	4,580
<i>Previous Year</i>	0	5	235	38	5	108	391	4,622	2,885	2,872	2,430	4,580	4,116
<i>Change</i>			+64%	-45%	+120%	-69%	+21%	+10%	+60%	+0%	+18%	-47%	+11%
Reference Questions Delivered Online	0	0	4	0	0	1	5	233	304	227	128	45	35
<i>Previous Year</i>	0	0	4	4	0	1	9	304	227	128	45	35	21
<i>Change</i>							-44%	-23%	+34%	+77%	+184%	+29%	+67%
In-Person Questions on Computer or Internet Use	2	23	459	23	11	21	539	7,285	6,568	5,551	4,076	3,741	3,222
<i>Previous Year</i>	3	21	310	12	3	134	483	6,568	5,551	4,076	3,741	3,222	2,627
<i>Change</i>	-33%	+10%	+48%	+92%	+267%	-84%	+12%	+11%	+18%	+36%	+9%	+16%	+23%
In-Person Questions about Our Online Databases	0	0	32	1	0	0	33	363	170	92	121	206	118
<i>Previous Year</i>	0	0	8	1	0	0	9	170	92	121	206	118	0
<i>Change</i>			+300%				+267%	+114%	+85%	-24%	-41%	+75%	
In-Person Tax Form Questions	0	0	0	0	0	4	4	493	473	579	560	531	515
<i>Previous Year</i>	0	0	1	0	0	0	1	473	579	560	531	515	480
<i>Change</i>							+300%	+4%	-18%	+3%	+5%	+3%	+7%
TOTAL of All Reference Questions	50	42	1,261	142	91	77	1,663	20,990	18,422	12,140	10,566	10,577	13,738
<i>Previous Year</i>	6	38	817	141	41	419	1,462	18,422	12,140	10,566	10,577	13,738	11,582
<i>Change</i>	+733%	+11%	+54%	+1%	+122%	-82%	+14%	+14%	+52%	+15%	-0%	-23%	+19%

Notary Services

Began 9/2017 at Coldwater Only

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									Patrons Who Used our Free Notary Services	0	0	3	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													
Documents Notarized	0	0	8	0	0	0	8	19	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													

MeLCat
December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Requests from BDL Patrons for Items at Other MeLCat Libraries							749	8,699	7,643	7,280	6,708	7,329	7,727
<i>Previous Year</i>							467	7,643	7,280	6,708	7,329	7,727	0
<i>Change</i>							+60%	+14%	+5%	+9%	-8%	-5%	
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							695	8,169	7,112	6,118	5,677	6,302	6,390
<i>Previous Year</i>							443	7,112	6,118	5,677	6,302	6,390	0
<i>Change</i>							+57%	+15%	+16%	+8%	-10%	-1%	
Requests from Other MeLCat Libraries for Items at BDL							783	7,994	7,096	5,989	6,619	9,848	7,910
<i>Previous Year</i>							410	7,096	5,989	6,619	9,848	7,910	0
<i>Change</i>							+91%	+13%	+18%	-10%	-33%	+25%	
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							763	7,867	7,068	4,855	5,400	9,387	7,291
<i>Previous Year</i>							431	7,068	4,855	5,400	9,387	7,291	0
<i>Change</i>							+77%	+11%	+46%	-10%	-42%	+29%	
BDL Items Sent to Other MeLCat Libraries	34	101	0	170	64	84	453	4,739	3,986	3,394	3,548	5,915	4,898
<i>Previous Year</i>	45	49	0	102	29	44	269	3,986	3,394	3,548	5,915	4,898	2,281
<i>Change</i>	-24%	+106%		+67%	+121%	+91%	+68%	+19%	+17%	-4%	-40%	+21%	+115%
Items from other MeLCat Libraries Checked out to OUR Patrons	45	54	327	87	15	88	616	6,352	5,560	4,662	4,231	4,852	4,745
<i>Previous Year</i>	29	118	160	37	4	40	388	5,560	4,662	4,231	4,852	4,745	3,848
<i>Change</i>	+55%	-54%	+104%	+135%	+275%	+120%	+59%	+14%	+19%	+10%	-13%	+2%	+23%

Programs Held
December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Juvenile Programs Held	3	12	34	4	2	8	63	720	603	575	482	470	433
<i>Previous Year</i>	3	13	30	5	3	7	61	603	575	482	470	433	504
<i>Change</i>		-8%	+13%	-20%	-33%	+14%	+3%	+19%	+5%	+19%	+3%	+9%	-14%
Young Adult Programs Held	1	3	7	2	6	3	22	248	163	151	126	49	37
<i>Previous Year</i>	3	2	8	0	6	2	21	163	151	126	49	37	3
<i>Change</i>	-67%	+50%	-13%		+50%	+5%	+52%	+8%	+20%	+157%	+32%	+1,133%	
Adult Programs Held	3	1	2	0	1	2	9	146	220	157	125	87	76
<i>Previous Year</i>	6	6	7	0	0	1	20	220	157	125	87	76	59
<i>Change</i>	-50%	-83%	-71%		+100%	-55%	-34%	+40%	+26%	+44%	+14%	+29%	
Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	95	89	84	78	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	89	84	78	0	0	0
<i>Change</i>								+7%	+6%	+8%			
Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	57	29	85	30	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	29	85	30	0	0	0
<i>Change</i>								+97%	-66%	+183%			
Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	3	5	4	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	3	5	4	0	0	0
<i>Change</i>									-40%	+25%			
Computer Classes Held	0	0	5	0	0	0	5	22	14	22	24	0	0
<i>Previous Year</i>	0	0	1	0	0	0	1	14	22	24	0	0	0
<i>Change</i>			+400%				+400%	+57%	-36%	-8%			
TOTAL of All Programs	7	16	48	6	9	13	99	1,288	1,121	1,079	869	606	546
<i>Previous Year</i>	12	21	46	5	9	10	103	1,121	1,079	869	606	546	566
<i>Change</i>	-42%	-24%	+4%	+20%		+30%	-4%	+15%	+4%	+24%	+43%	+11%	-4%

Program Attendance

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Attendees at Juvenile Programs	9	210	760	44	7	170	1,200	15,351	10,368	8,415	7,857	8,859	8,391
<i>Previous Year</i>	6	200	398	147	11	357	1,119	10,368	8,415	7,857	8,859	8,391	8,815
<i>Change</i>	+50%	+5%	+91%	-70%	-36%	-52%	+7%	+48%	+23%	+7%	-11%	+6%	-5%
Attendees at Young Adult Programs	2	23	54	10	38	18	145	4,520	1,011	884	641	473	462
<i>Previous Year</i>	7	16	47	0	30	21	121	1,011	884	641	473	462	30
<i>Change</i>	-71%	+44%	+15%		+27%	-14%	+20%	+347%	+14%	+38%	+36%	+2%	+1,440%
Attendees at Adult Programs	15	2	60	0	7	134	218	1,979	2,048	2,157	1,310	1,108	967
<i>Previous Year</i>	16	37	54	0	0	26	133	2,048	2,157	1,310	1,108	967	679
<i>Change</i>	-6%	-95%	+11%			+415%	+64%	-3%	-5%	+65%	+18%	+15%	+42%
Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	3,116	3,904	2,499	3,159	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	3,904	2,499	3,159	0	0	0
<i>Change</i>								-20%	+56%	-21%			
Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	671	295	259	307	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	295	259	307	0	0	0
<i>Change</i>								+127%	+14%	-16%			
Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	21	77	111	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	21	77	111	0	0	0
<i>Change</i>									-73%	-31%			
Attendees at Computer Classes	0	0	5	0	0	0	5	21	12	29	28	0	0
<i>Previous Year</i>	0	0	1	0	0	0	1	12	29	28	0	0	0
<i>Change</i>			+400%				+400%	+75%	-59%	+4%			
TOTAL of All Program Attendance	26	235	879	54	52	322	1,568	25,658	17,659	14,320	13,413	10,440	9,820
<i>Previous Year</i>	29	253	500	147	41	404	1,374	17,659	14,320	13,413	10,440	9,820	9,524
<i>Change</i>	-10%	-7%	+76%	-63%	+27%	-20%	+14%	+45%	+23%	+7%	+28%	+6%	+3%

Summer Reading Program Signups

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	1,153	967	859	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	967	859	0	0	0	0
<i>Change</i>								+19%	+13%				
Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	385	113	311	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	113	311	0	0	0	0
<i>Change</i>								+241%	-64%				
Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	117	86	85	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	86	85	0	0	0	0
<i>Change</i>								+36%	+1%				
TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	1,655	1,166	1,255	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	1,166	1,255	0	0	0	0
<i>Change</i>								+42%	-7%				

Summer Reading Program Completions

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	518	459	512	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	459	512	0	0	0	0
<i>Change</i>								+13%	-10%				
Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	268	62	122	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	62	122	0	0	0	0
<i>Change</i>								+332%	-49%				
Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	96	60	56	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	60	56	0	0	0	0
<i>Change</i>								+60%	+7%				
TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	882	581	690	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	581	690	0	0	0	0
<i>Change</i>								+52%	-16%				

Library-Provided Computer Services

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
One-hour sessions on Library Wifi	600	8,217	20,284	1,958	905	2,138	34,102	425,714	410,437	351,423	298,098	217,215	151,938
<i>Previous Year</i>	741	4,001	22,389	1,472	883	2,136	31,622	410,437	351,423	298,098	217,215	151,938	0
<i>Change</i>	-19%	+105%	-9%	+33%	+2%	+0%	+8%	+4%	+17%	+18%	+37%	+43%	
Computers Available for Public Use	5	16	27	8	6	11	73		73	73	73	73	73
<i>Previous Year</i>	5	16	27	8	6	11	73		73	73	73	73	0
<i>Change</i>													
Use of Library-Provided Computers	83	539	1,980	128	73	280	3,083	44,181	41,513	46,405	43,756	46,559	51,549
<i>Previous Year</i>	101	607	1,985	128	106	323	3,250	41,513	46,405	43,756	46,559	51,549	0
<i>Change</i>	-18%	-11%	-0%		-31%	-13%	-5%	+6%	-11%	+6%	-6%	-10%	
Computers Available for Staff Use	1	6	26	3	2	3	41		41	41	41	41	41
<i>Previous Year</i>	1	6	26	3	2	3	41		41	41	41	41	0
<i>Change</i>													

Website Stats

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Monthly Website Sessions							5,608	73,326	75,139	72,706	68,773	813,995,593	0
<i>Previous Year</i>							5,203	75,139	72,706	68,773	813,995,593	0	0
<i>Change</i>							+8%	-2%	+3%	+6%	-100%		
Monthly Website Page Views							11,190	177,799	182,084	169,630	163,277	162,300	0
<i>Previous Year</i>							12,018	182,084	169,630	163,277	162,300	0	0
<i>Change</i>							-7%	-2%	+7%	+4%	+1%		

Faxes, Prints, and Sales

December 2017

		Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
										2016	2015	2014	2013	2012
										Fax Pages Received	0	0	27	0
<i>Previous Year</i>	0	48	0	1	0	0	11	60	219	173	168	140	185	344
<i>Change</i>							-55%	-47%	+19%	+27%	+3%	+20%	-24%	-46%
Fax Pages Sent	2	86	331	36	10	110	110	575	3,879	1,741	1,882	1,353	1,346	1,682
<i>Previous Year</i>	0	81	51	34	9	56	56	231	1,741	1,882	1,353	1,346	1,682	1,656
<i>Change</i>		+6%	+549%	+6%	+11%	+96%		+149%	+123%	-7%	+39%	+1%	-20%	+2%
Free Prints for Job Seekers	15	0	185	24	12	10	10	246	3,128	2,878	2,335	3,024	3,834	3,816
<i>Previous Year</i>	10	7	63	2	0	62	62	144	2,878	2,335	3,024	3,834	3,816	2,831
<i>Change</i>	+50%		+194%	+1,100%		-84%		+71%	+9%	+23%	-23%	-21%	+0%	+35%
Black and White Patron Prints (Tracking Since 6/2016)	550	435	3,561	165	20	357	357	5,088	75,606	35,561	0	0	0	0
<i>Previous Year</i>	82	508	3,009	335	7	339	339	4,280	35,561	0	0	0	0	0
<i>Change</i>	+571%	-14%	+18%	-51%	+186%	+5%		+19%	+113%					
Color Patron Prints (Tracking Since 6/2016)	45	45	246	261	11	28	28	636	10,253	4,036	0	0	0	0
<i>Previous Year</i>	29	35	385	88	4	12	12	553	4,036	0	0	0	0	0
<i>Change</i>	+55%	+29%	-36%	+197%	+175%	+133%		+15%	+154%					
Flash Drives Sold (Tracking Since 6/2016)	0	0	2	2	0	0	0	4	56	54	0	0	0	0
<i>Previous Year</i>	0	2	5	0	0	0	1	8	54	0	0	0	0	0
<i>Change</i>			-60%					-50%	+4%					
Earbuds Sold (Tracking Since 6/2016)	0	6	18	0	1	3	3	28	416	166	0	0	0	0
<i>Previous Year</i>	0	7	18	0	0	0	0	25	166	0	0	0	0	0
<i>Change</i>		-14%						+12%	+151%					

Fines and Fees

Overdue Fines Dropped in 2017

December 2017

		Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
										2016	2015	2014	2013	2012
										Fines and Fees Payments Received	\$ 0.00	\$ 33.00	\$ 49.00	\$ 55.00
<i>Previous Year</i>	\$ 4.65	\$ 87.65	\$ 394.95	\$ 60.45	\$ 123.10	\$ 28.20	\$ 28.20	\$ 699.00	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36	\$ 15,371.10	\$ 18,047.66	\$ 0.00
<i>Change</i>		-62%	-88%	-8%		-64%		-79%	-24%	-30%	-3%	-4%	-15%	
Outstanding Fines and Fees	\$ 508.30	\$ 15,833.65	\$ 51,549.32	\$ 6,237.38	\$ 2,400.74	\$ 7,702.94	\$ 7,702.94	\$ 84,232.33		228,102.90	221,076.26	209,842.19	201,353.05	188,798.85
<i>Previous Year</i>	\$ 1,174.62	\$ 33,992.49	\$ 154,615.66	\$ 20,176.18	\$ 4,336.53	\$ 13,807.42	\$ 13,807.42	\$ 228,102.90		221,076.26	209,842.19	201,353.05	188,798.85	0.00
<i>Change</i>	-57%	-53%	-67%	-69%	-45%	-44%		-63%		+3%	+5%	+4%	+7%	

Debt Collections
 Unique Management Services, Inc.
 Tracking Since 2014

December 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									Fine Payments as a Result of Collection Agency's Efforts				
<i>Previous Year</i>						\$ 461.99	\$ 947.13	\$ 818.48	\$ 809.51	\$ 0.00	\$ 0.00	\$ 0.00	
<i>Change</i>						-91%	-76%	+16%	+1%				
Library Materials Returned as a Result of Collection Agency's Efforts						\$ 28.00	\$ 888.95	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00	\$ 0.00	
<i>Previous Year</i>						\$ 0.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00	\$ 0.00	\$ 0.00	
<i>Change</i>							-33%	-2%	-28%				
What We Paid Collection Agency for Their Services						\$ 20.60	\$ 558.08	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00	\$ 0.00	
<i>Previous Year</i>						\$ 184.80	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00	\$ 0.00	\$ 0.00	
<i>Change</i>						-89%	-45%	-3%	+40%				

Value to Our Service Area

Physical Item Circulation Only

December 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them				
<i>Previous Year</i>						\$ 153,852.22	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48	\$ 2,373,675.70	\$ 2,554,108.00	\$ 0.00	
<i>Change</i>						-12%	+0%	-2%	+0%	-9%	-7%		

Staffing

December 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									Total BDL Staff				
<i>Previous Year</i>								39	29	31	33	0	
<i>Change</i>								-5%	+34%	-6%	-6%		
BDL Staff with MLS Degree						6		3	2	2	2	4	
<i>Previous Year</i>								3	2	2	4	0	
<i>Change</i>								+100%	+50%		-50%		
Full Time Equivalents						31.53		20.05	15.75	15.75	17.88	21.46	
<i>Previous Year</i>								20.05	15.75	15.75	17.88	21.46	
<i>Change</i>								+55%	+33%	-12%	-19%		

Outreach Services

Began 2018

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Number of Patrons Served by Outreach Services	0	0	1	0	0	2	3	3	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													
Number of Items Delivered to Outreach Patrons	0	0	6	0	0	20	26	26	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													

Seed Exchange

Began 3/2017 at Coldwater Only (Stats part of circulation totals above.)

December 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
Seed Exchange	0	0	0	0	0	0	0	185	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													

Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

December 2017

	Heritage Room	YTD	Year End				
			2016	2015	2014	2013	2012
Heritage Room Attendance	33	658	705	468	312	0	0
<i>Previous Year</i>	38	705	468	312	0	0	0
<i>Change</i>	-13%	-7%	+51%	+50%			
In-Person Reference Questions	42	550	72	30	41	24	50
<i>Previous Year</i>	52	72	30	41	24	50	277
<i>Change</i>	-19%	+664%	+140%	-27%	+71%	-52%	-82%
Reference Telephone Calls	24	433	376	206	84	0	0
<i>Previous Year</i>	33	376	206	84	0	0	151
<i>Change</i>	-27%	+15%	+83%	+145%			
Online Reference Questions	4	63	83	77	43	0	0
<i>Previous Year</i>	4	83	77	43	0	0	0
<i>Change</i>		-24%	+8%	+79%			

Selected Graphs
5-year Monthly Trends



