

**Attendance**  
November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Attendance</b>	303	1,795	8,766	659	708	1,818	14,049	180,622	201,086	195,735	167,414	171,507	196,465
Previous Year	374	2,504	9,754	751	786	1,952	16,121	187,187	195,735	167,414	171,507	196,465	201,875
Change	-19%	-28%	-10%	-12%	-10%	-7%	-13%	-4%	+3%	+17%	-2%	-13%	-3%
<b>Hours Open</b>	104.00	140.00	247.00	138.50	110.00	142.00	881.50	9,971.65	10,877.50	8,703.00	5,395.00	5,228.00	5,572.00
Previous Year	105.00	135.00	255.00	139.00	111.00	142.00	887.00	9,966.00	8,703.00	5,395.00	5,228.00	5,572.00	5,918.00
Change	-1%	+4%	-3%	-1%	-1%		-1%	+0%	+25%	+61%	+3%	-6%	-6%

**Patrons**  
November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Patron Count</b>	379	3,343	16,244	2,862	495	2,357	25,680		24,899	23,974	22,879	21,771	20,674
Previous Year	364	3,221	15,792	2,796	474	2,203	24,850		23,974	22,879	21,771	20,674	0
Change	+4%	+4%	+3%	+2%	+4%	+7%	+3%		+4%	+5%	+5%	+5%	
<b>Patrons Who Checked Out a Physical Item</b>	48	310	1,178	235	83	217	2,071		2,030	2,069	2,109	2,349	2,589
Previous Year	46	371	1,264	234	71	221	2,207		2,069	2,109	2,349	2,589	0
Change	+4%	-16%	-7%	+0%	+17%	-2%	-6%		-2%	-2%	-10%	-9%	
<b>New Patrons Added</b>	0	8	22	6	4	6	46	813	989	1,086	1,390	1,142	1,338
Previous Year	0	8	27	4	1	8	48	839	1,086	1,390	1,142	1,338	0
Change			-19%	+50%	+300%	-25%	-4%	-13%	-9%	-22%	+22%	-15%	
<b>In-House Holds Filled for Our Patrons</b>	29	113	474	165	42	104	927	10,795	10,407	10,225	9,546	11,327	12,928
Previous Year	32	123	512	123	47	112	949	9,409	10,225	9,546	11,327	12,928	0
Change	-9%	-8%	-7%	+34%	-11%	-7%	-2%	+15%	+2%	+7%	-16%	-12%	
<b>Active Hoopla Users (Began 2016)</b>							187		129	0	0	0	0
Previous Year							126		0	0	0	0	0
Change							+48%						
<b>Active OverDrive Users</b>							148		134	144	134	112	96
Previous Year							136		144	134	112	96	0
Change							+9%		-7%	+7%	+20%	+17%	

## Physical Collection

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Physical Books and All other Print Materials in the Catalog (Tracking Since 8/2017)</b>	4,882	14,565	45,719	17,289	6,411	11,843	100,709		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>Physical Audiobooks in the Catalog (Tracking Since 8/2017)</b>	32	106	1,363	263	3	65	1,832		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>Physical Video Materials in the Catalog (Tracking Since 8/2017)</b>	784	1,400	3,860	1,730	1,378	1,342	10,494		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>Physical Music Recordings in the Catalog (Tracking Since 8/2017)</b>	8	84	115	130	0	9	346		0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0		0	0	0	0	0
<i>Change</i>													
<b>TOTAL Physical Items in the Catalog</b>	<b>5,706</b>	<b>16,155</b>	<b>51,057</b>	<b>19,412</b>	<b>7,792</b>	<b>13,259</b>	<b>113,381</b>		<b>126,407</b>	<b>131,432</b>	<b>130,210</b>	<b>128,968</b>	<b>126,849</b>
<i>Previous Year</i>	5,920	18,120	63,733	18,855	7,396	12,701	126,725		131,432	130,210	128,968	126,849	0
<i>Change</i>	-4%	-11%	-20%	+3%	+5%	+4%	-11%		-4%	+1%	+1%	+2%	

## Digital Collection

Tracking Since 8/2017

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Ebooks in All Digital Collections</b>							225,240		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>Audiobooks in All Digital Collections</b>							52,175		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>Video Materials in All Digital Collections</b>							15,696		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>Music Recordings in All Digital Collections</b>							278,695		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>TOTAL of All Digital Collections</b>							<b>571,806</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													

## Total Collection

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Combined Physical Items</b>	5,706	16,155	51,057	19,412
<i>Previous Year</i>	5,920	18,120	63,733	18,855	7,396	12,701	126,725		131,432	130,210	128,968	126,849	0
<i>Change</i>	-4%	-11%	-20%	+3%	+5%	+4%	-11%		-4%	+1%	+1%	+2%	
<b>Combined Digital Collections (Tracking Since 8/2017)</b>							571,806		0	0	0	0	0
<i>Previous Year</i>							0		0	0	0	0	0
<i>Change</i>													
<b>TOTAL of all Collections</b>	<b>5,706</b>	<b>16,155</b>	<b>51,057</b>	<b>19,412</b>	<b>7,792</b>	<b>13,259</b>	<b>685,187</b>		<b>126,407</b>	<b>131,432</b>	<b>130,210</b>	<b>128,968</b>	<b>126,849</b>
<i>Previous Year</i>	5,920	18,120	63,733	18,855	7,396	12,701	126,725		131,432	130,210	128,968	126,849	0
<i>Change</i>	-4%	-11%	-20%	+3%	+5%	+4%	+441%		-4%	+1%	+1%	+2%	

## Circulation of Physical Items

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Checkouts in Evergreen</b>	241	1,516	4,449	1,204
<i>Previous Year</i>	181	1,467	4,936	1,130	388	882	8,984	110,286	121,841	123,074	137,997	147,891	0
<i>Change</i>	+33%	+3%	-10%	+7%	+9%	-1%	-3%	+2%	-3%	-1%	-11%	-7%	
<b>Renewals in Evergreen</b>	40	127	559	87	94	145	1,052	13,791	15,480	15,434	16,044	16,310	18,275
<i>Previous Year</i>	45	171	789	145	121	153	1,424	13,931	15,434	16,044	16,310	18,275	0
<i>Change</i>	-11%	-26%	-29%	-40%	-22%	-5%	-26%	-1%	+0%	-4%	-2%	-11%	
<b>Checkouts of Uncataloged Items</b>	60	88	105	0	0	1	254	2,605	4,576	4,385	4,601	4,985	11,076
<i>Previous Year</i>	87	97	53	0	3	31	271	4,371	4,385	4,601	4,985	11,076	5,489
<i>Change</i>	-31%	-9%	+98%			-97%	-6%	-40%	+4%	-5%	-8%	-55%	+102%
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>							742	7,474	7,112	6,118	5,677	6,302	6,390
<i>Previous Year</i>							532	6,669	6,118	5,677	6,302	6,390	0
<i>Change</i>							+39%	+12%	+16%	+8%	-10%	-1%	
<b>Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>							653	7,104	7,068	4,855	5,400	9,387	7,291
<i>Previous Year</i>							450	6,637	4,855	5,400	9,387	7,291	0
<i>Change</i>							+45%	+7%	+46%	-10%	-42%	+29%	
<b>TOTAL of All Physical Circulation</b>	<b>341</b>	<b>1,731</b>	<b>5,113</b>	<b>1,291</b>	<b>515</b>	<b>1,017</b>	<b>11,403</b>	<b>143,811</b>	<b>152,831</b>	<b>152,633</b>	<b>154,796</b>	<b>174,981</b>	<b>190,923</b>
<i>Previous Year</i>	313	1,735	5,778	1,275	512	1,066	11,661	141,894	152,633	154,796	174,981	190,923	5,489
<i>Change</i>	+9%	-0%	-12%	+1%	+1%	-5%	-2%	+1%	+0%	-1%	-12%	-8%	+3,378%

## Use of Digital Resources

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>OverDrive Circulations</b>							641	7,174	7,502	7,380	6,615	5,160	5,228
<i>Previous Year</i>							630	6,913	7,380	6,615	5,160	5,228	0
<i>Change</i>							+2%	+4%	+2%	+12%	+28%	-1%	
<b>Hoopla Circulations (Began 2016)</b>							1,052	9,564	5,432	0	0	0	0
<i>Previous Year</i>							776	4,702	0	0	0	0	0
<i>Change</i>							+36%	+103%					
<b>NewsBank Searches (Began 2016)</b>							181	1,985	2,421	0	0	0	0
<i>Previous Year</i>							195	2,247	0	0	0	0	0
<i>Change</i>							-7%	-12%					
<b>TumbleBooks Uses</b>							21	2,942	22,269	24,673	1,096	1,786	835
<i>Previous Year</i>							54	22,214	24,673	1,096	1,786	835	0
<i>Change</i>							-61%	-87%	-10%	+2,151%	-39%	+114%	
<b>Mango Languages Uses</b>							77	946	538	617	1,180	1,241	723
<i>Previous Year</i>							132	449	617	1,180	1,241	723	0
<i>Change</i>							-42%	+111%	-13%	-48%	-5%	+72%	
<b>Ancestry Searches</b>							2,168	26,954	36,332	20,275	12,755	8,935	8,635
<i>Previous Year</i>							2,155	33,401	20,275	12,755	8,935	8,635	0
<i>Change</i>							+1%	-19%	+79%	+59%	+43%	+3%	
<b>Activities Completed on ABCMouse (Began 2016)</b>							88	1,167	1,130	0	0	0	0
<i>Previous Year</i>							86	1,060	0	0	0	0	0
<i>Change</i>							+2%	+10%					
<b>Books Read on ABCMouse (Began 2016)</b>							5	105	98	0	0	0	0
<i>Previous Year</i>							4	94	0	0	0	0	0
<i>Change</i>							+25%	+12%					
<b>TOTAL Use of Digital Resources</b>							4,233	50,837	75,722	52,945	21,646	17,122	15,421
<i>Previous Year</i>							4,032	71,080	52,945	21,646	17,122	15,421	0
<i>Change</i>							+5%	-28%	+43%	+145%	+26%	+11%	

## Total Circulation

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Combined Circulation of Physical Items</b>	341	1,731	5,113	1,291	515	1,017	11,403	143,811	152,831	152,633	154,796	174,981	190,923
<i>Previous Year</i>	313	1,735	5,778	1,275	512	1,066	11,661	141,894	152,633	154,796	174,981	190,923	5,489
<i>Change</i>	+9%	-0%	-12%	+1%	+1%	-5%	-2%	+1%	+0%	-1%	-12%	-8%	+3,378%
<b>Combined Use of Digital Resources</b>							4,233	50,837	75,722	52,945	21,646	17,122	15,421
<i>Previous Year</i>							4,032	71,080	52,945	21,646	17,122	15,421	0
<i>Change</i>							+5%	-28%	+43%	+145%	+26%	+11%	
<b>TOTAL BDL Circulation</b>	341	1,731	5,113	1,291	515	1,017	15,636	194,648	228,553	205,578	176,442	192,103	206,344
<i>Previous Year</i>	313	1,735	5,778	1,275	512	1,066	15,693	212,974	205,578	176,442	192,103	206,344	5,489
<i>Change</i>	+9%	-0%	-12%	+1%	+1%	-5%	-0%	-9%	+11%	+17%	-8%	-7%	+3,659%

## Cataloging

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Physical Items Added to the Catalog (not part of collection total below)</b>	30	45	344	198
<i>Previous Year</i>	106	217	368	142	51	186	1,070	10,524	8,582	6,134	6,097	7,161	0
<i>Change</i>	-72%	-79%	-7%	+39%	+76%	-31%	-22%	-1%	+29%	+40%	+1%	-15%	
<b>Physical Items Deleted from the Catalog (not part of collection total below)</b>	52	39	582	66	226	6	971	23,385	15,968	8,668	6,186	4,751	7,269
<i>Previous Year</i>	1	38	1,197	709	3	99	2,047	15,136	8,668	6,186	4,751	7,269	0
<i>Change</i>	+5,100%	+3%	-51%	-91%	+7,433%	-94%	-53%	+54%	+84%	+40%	+30%	-35%	

## Reference Questions

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>General Reference Questions in Person</b>	8	5	407	32
<i>Previous Year</i>	0	12	249	25	40	175	501	5,716	2,806	2,809	3,624	5,268	4,338
<i>Change</i>		-58%	+63%	+28%	+53%	-90%	+6%	+21%	+124%	-0%	-22%	-31%	+21%
<b>Questions via Telephone Calls</b>	2	4	323	16	8	19	372	4,606	4,622	2,885	2,872	2,430	4,580
<i>Previous Year</i>	0	23	241	20	12	133	429	4,231	2,885	2,872	2,430	4,580	4,116
<i>Change</i>		-83%	+34%	-20%	-33%	-86%	-13%	+9%	+60%	+0%	+18%	-47%	+11%
<b>Reference Questions Delivered Online</b>	0	0	5	0	0	0	5	228	304	227	128	45	35
<i>Previous Year</i>	0	0	12	4	0	10	26	295	227	128	45	35	21
<i>Change</i>			-58%				-81%	-23%	+34%	+77%	+184%	+29%	+67%
<b>In-Person Questions on Computer or Internet Use</b>	4	33	407	33	27	20	524	6,746	6,568	5,551	4,076	3,741	3,222
<i>Previous Year</i>	0	16	384	22	0	121	543	6,085	5,551	4,076	3,741	3,222	2,627
<i>Change</i>		+106%	+6%	+50%		-83%	-3%	+11%	+18%	+36%	+9%	+16%	+23%
<b>In-Person Questions about Our Online Databases</b>	1	0	21	6	0	2	30	330	170	92	121	206	118
<i>Previous Year</i>	0	1	22	0	0	0	23	161	92	121	206	118	0
<i>Change</i>			-5%				+30%	+105%	+85%	-24%	-41%	+75%	
<b>In-Person Tax Form Questions</b>	0	0	0	0	0	0	0	489	473	579	560	531	515
<i>Previous Year</i>	0	0	0	0	0	0	0	472	579	560	531	515	480
<i>Change</i>								+4%	-18%	+3%	+5%	+3%	+7%
<b>TOTAL of All Reference Questions</b>	<b>15</b>	<b>42</b>	<b>1,163</b>	<b>87</b>	<b>96</b>	<b>59</b>	<b>1,462</b>	<b>19,327</b>	<b>18,422</b>	<b>12,140</b>	<b>10,566</b>	<b>10,577</b>	<b>13,738</b>
<i>Previous Year</i>	0	52	908	71	52	439	1,522	16,960	12,140	10,566	10,577	13,738	11,582
<i>Change</i>		-19%	+28%	+23%	+85%	-87%	-4%	+14%	+52%	+15%	-0%	-23%	+19%

## Notary Services

Began 9/2017 at Coldwater Only

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Patrons Who Used our Free Notary Services</b>	0	0	2	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													
<b>Documents Notarized</b>	0	0	2	0	0	0	2	11	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>													

MeLCat  
November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries</b>							773	7,950	7,643	7,280	6,708	7,329	7,727
<i>Previous Year</i>							554	7,176	7,280	6,708	7,329	7,727	0
<i>Change</i>							+40%	+11%	+5%	+9%	-8%	-5%	
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>							742	7,474	7,112	6,118	5,677	6,302	6,390
<i>Previous Year</i>							532	6,669	6,118	5,677	6,302	6,390	0
<i>Change</i>							+39%	+12%	+16%	+8%	-10%	-1%	
<b>Requests from Other MeLCat Libraries for Items at BDL</b>							675	7,211	7,096	5,989	6,619	9,848	7,910
<i>Previous Year</i>							438	6,686	5,989	6,619	9,848	7,910	0
<i>Change</i>							+54%	+8%	+18%	-10%	-33%	+25%	
<b>Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>							653	7,104	7,068	4,855	5,400	9,387	7,291
<i>Previous Year</i>							450	6,637	4,855	5,400	9,387	7,291	0
<i>Change</i>							+45%	+7%	+46%	-10%	-42%	+29%	
<b>BDL Items Sent to Other MeLCat Libraries</b>	50	64	0	156	50	66	386	4,286	3,986	3,394	3,548	5,915	4,898
<i>Previous Year</i>	36	65	0	77	44	50	272	3,717	3,394	3,548	5,915	4,898	2,281
<i>Change</i>	+39%	-2%		+103%	+14%	+32%	+42%	+15%	+17%	-4%	-40%	+21%	+115%
<b>Items from other MeLCat Libraries Checked out to OUR Patrons</b>	24	114	252	70	15	50	525	5,736	5,560	4,662	4,231	4,852	4,745
<i>Previous Year</i>	16	106	260	33	22	33	470	5,172	4,662	4,231	4,852	4,745	3,848
<i>Change</i>	+50%	+8%	-3%	+112%	-32%	+52%	+12%	+11%	+19%	+10%	-13%	+2%	+23%

Programs Held  
November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Juvenile Programs Held</b>	4	12	35	3	1	9	64	657	603	575	482	470	433
<i>Previous Year</i>	4	2	34	3	3	11	57	542	575	482	470	433	504
<i>Change</i>		+500%	+3%		-67%	-18%	+12%	+21%	+5%	+19%	+3%	+9%	-14%
<b>Young Adult Programs Held</b>	0	2	6	6	7	5	26	226	163	151	126	49	37
<i>Previous Year</i>	4	2	9	0	1	0	16	142	151	126	49	37	3
<i>Change</i>			-33%		+600%		+63%	+59%	+8%	+20%	+157%	+32%	+1,133%
<b>Adult Programs Held</b>	1	1	5	2	1	0	10	137	220	157	125	87	76
<i>Previous Year</i>	4	2	8	0	1	0	15	200	157	125	87	76	59
<i>Change</i>	-75%	-50%	-38%				-33%	-32%	+40%	+26%	+44%	+14%	+29%
<b>Juvenile Summer Reading Events Held</b>	0	0	0	0	0	0	0	95	89	84	78	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	89	84	78	0	0	0
<i>Change</i>								+7%	+6%	+8%			
<b>Young Adult Summer Reading Events Held</b>	0	0	0	1	0	0	1	57	29	85	30	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	29	85	30	0	0	0
<i>Change</i>								+97%	-66%	+183%			
<b>Adult Summer Reading Events Held</b>	0	0	0	0	0	0	0	0	3	5	4	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	3	5	4	0	0	0
<i>Change</i>									-40%	+25%			
<b>Computer Classes Held</b>	0	0	1	0	0	0	1	17	14	22	24	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	13	22	24	0	0	0
<i>Change</i>								+31%	-36%	-8%			
<b>TOTAL of All Programs</b>	5	15	47	12	9	14	102	1,189	1,121	1,079	869	606	546
<i>Previous Year</i>	12	6	51	3	5	11	88	1,018	1,079	869	606	546	566
<i>Change</i>	-58%	+150%	-8%	+300%	+80%	+27%	+16%	+17%	+4%	+24%	+43%	+11%	-4%

## Program Attendance

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Attendees at Juvenile Programs</b>	12	178	839	34	1	141	1,205	14,151	10,368	8,415	7,857	8,859	8,391
<i>Previous Year</i>	11	44	481	24	10	195	765	9,249	8,415	7,857	8,859	8,391	8,815
<i>Change</i>	+9%	+305%	+74%	+42%	-90%	-28%	+58%	+53%	+23%	+7%	-11%	+6%	-5%
<b>Attendees at Young Adult Programs</b>	0	6	59	13	68	31	177	4,375	1,011	884	641	473	462
<i>Previous Year</i>	14	13	41	0	5	0	73	890	884	641	473	462	30
<i>Change</i>		-54%	+44%		+1,260%		+142%	+392%	+14%	+38%	+36%	+2%	+1,440%
<b>Attendees at Adult Programs</b>	8	6	95	6	19	0	134	1,761	2,048	2,157	1,310	1,108	967
<i>Previous Year</i>	10	30	45	0	18	0	103	1,915	2,157	1,310	1,108	967	679
<i>Change</i>	-20%	-80%	+111%		+6%		+30%	-8%	-5%	+65%	+18%	+15%	+42%
<b>Attendees at Juvenile Summer Reading Events</b>	0	0	0	0	0	0	0	3,116	3,904	2,499	3,159	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	3,904	2,499	3,159	0	0	0
<i>Change</i>								-20%	+56%	-21%			
<b>Attendees at Young Adult Summer Reading Events</b>	0	0	0	0	0	0	0	671	295	259	307	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	295	259	307	0	0	0
<i>Change</i>								+127%	+14%	-16%			
<b>Attendees at Adult Summer Reading Events</b>	0	0	0	0	0	0	0	0	21	77	111	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	21	77	111	0	0	0
<i>Change</i>									-73%	-31%			
<b>Attendees at Computer Classes</b>	0	0	1	0	0	0	1	16	12	29	28	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	11	29	28	0	0	0
<i>Change</i>								+45%	-59%	+4%			
<b>TOTAL of All Program Attendance</b>	<b>20</b>	<b>190</b>	<b>994</b>	<b>53</b>	<b>88</b>	<b>172</b>	<b>1,517</b>	<b>24,090</b>	<b>17,659</b>	<b>14,320</b>	<b>13,413</b>	<b>10,440</b>	<b>9,820</b>
<i>Previous Year</i>	35	87	567	24	33	195	941	16,285	14,320	13,413	10,440	9,820	9,524
<i>Change</i>	-43%	+118%	+75%	+121%	+167%	-12%	+61%	+48%	+23%	+7%	+28%	+6%	+3%

## Summer Reading Program Signups

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Juveniles Signed Up for Summer Reading Program</b>	0	0	0	0	0	0	0	1,153	967	859	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	967	859	0	0	0	0
<i>Change</i>								+19%	+13%				
<b>Young Adults Signed up for Summer Reading Program</b>	0	0	0	0	0	0	0	385	113	311	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	113	311	0	0	0	0
<i>Change</i>								+241%	-64%				
<b>Adults Signed Up for Summer Reading Program</b>	0	0	0	0	0	0	0	117	86	85	0	0	0
<i>Previous Year</i>	0	0	0	0	12	0	12	86	85	0	0	0	0
<i>Change</i>								+36%	+1%				
<b>TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1,655</b>	<b>1,166</b>	<b>1,255</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Previous Year</i>	0	0	0	0	12	0	12	1,166	1,255	0	0	0	0
<i>Change</i>								+42%	-7%				

### Summer Reading Program Completions

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Juveniles who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	518	459	512	0	0	0
Previous Year	0	0	0	0	0	0	0	459	512	0	0	0	0
Change								+13%	-10%				
<b>Young Adults who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	268	62	122	0	0	0
Previous Year	0	0	0	0	0	0	0	62	122	0	0	0	0
Change								+332%	-49%				
<b>Adults who Completed Summer Reading Program</b>	0	0	0	0	0	0	0	96	60	56	0	0	0
Previous Year	0	0	0	0	0	0	0	60	56	0	0	0	0
Change								+60%	+7%				
<b>TOTAL Summer Reading Program Completions</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>882</b>	<b>581</b>	<b>690</b>	<b>0</b>	<b>0</b>	<b>0</b>
Previous Year	0	0	0	0	0	0	0	581	690	0	0	0	0
Change								+52%	-16%				

### Library-Provided Computer Services

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>One-hour sessions on Library Wifi</b>	657	8,627	19,917	1,749	1,082	1,589	33,621	391,612	410,437	351,423	298,098	217,215	151,938
Previous Year	406	4,936	23,690	1,318	1,778	2,735	34,863	378,815	351,423	298,098	217,215	151,938	0
Change	+62%	+75%	-16%	+33%	-39%	-42%	-4%	+3%	+17%	+18%	+37%	+43%	
<b>Computers Available for Public Use</b>	5	16	27	8	6	11	73		73	73	73	73	73
Previous Year	5	16	27	8	6	11	73		73	73	73	73	0
Change													
<b>Use of Library-Provided Computers</b>	105	582	2,287	136	86	297	3,493	41,098	41,513	46,405	43,756	46,559	51,549
Previous Year	101	666	2,547	121	101	251	3,787	38,263	46,405	43,756	46,559	51,549	0
Change	+4%	-13%	-10%	+12%	-15%	+18%	-8%	+7%	-11%	+6%	-6%	-10%	
<b>Computers Available for Staff Use</b>	1	6	26	3	2	3	41		41	41	41	41	41
Previous Year	1	6	26	3	2	3	41		41	41	41	41	0
Change													

### Website Stats

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
<b>Monthly Website Sessions</b>							6,046	67,718	75,139	72,706	68,773	813,995,593	0
Previous Year							5,796	69,936	72,706	68,773	813,995,593	0	0
Change							+4%	-3%	+3%	+6%	-100%		
<b>Monthly Website Page Views</b>							13,997	166,609	182,084	169,630	163,277	162,300	0
Previous Year							14,277	170,066	169,630	163,277	162,300	0	0
Change							-2%	-2%	+7%	+4%	+1%		



## Faxes, Prints, and Sales

November 2017

		Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
										2016	2015	2014	2013	2012
										<b>Fax Pages Received</b>	0	21	9	0
<i>Previous Year</i>	0	3	5	1	0	12	21	159	173	168	140	185	344	
<i>Change</i>		+600%	+80%				+43%	+43%	+27%	+3%	+20%	-24%	-46%	
<b>Fax Pages Sent</b>	0	99	176	47	11	53	386	3,304	1,741	1,882	1,353	1,346	1,682	
<i>Previous Year</i>	6	40	101	18	14	67	246	1,510	1,882	1,353	1,346	1,682	1,656	
<i>Change</i>		+148%	+74%	+161%	-21%	-21%	+57%	+119%	-7%	+39%	+1%	-20%	+2%	
<b>Free Prints for Job Seekers</b>	5	6	160	0	28	35	234	2,882	2,878	2,335	3,024	3,834	3,816	
<i>Previous Year</i>	5	15	63	25	6	31	145	2,734	2,335	3,024	3,834	3,816	2,831	
<i>Change</i>		-60%	+154%		+367%	+13%	+61%	+5%	+23%	-23%	-21%	+0%	+35%	
<b>Black and White Patron Prints (Tracking Since 6/2016)</b>	73	967	4,667	200	27	553	6,487	70,518	35,561	0	0	0	0	
<i>Previous Year</i>	148	385	4,009	263	17	361	5,183	31,281	0	0	0	0	0	
<i>Change</i>	-51%	+151%	+16%	-24%	+59%	+53%	+25%	+125%						
<b>Color Patron Prints (Tracking Since 6/2016)</b>	28	28	718	203	0	34	1,011	9,617	4,036	0	0	0	0	
<i>Previous Year</i>	64	20	449	34	0	8	575	3,483	0	0	0	0	0	
<i>Change</i>	-56%	+40%	+60%	+497%		+325%	+76%	+176%						
<b>Flash Drives Sold (Tracking Since 6/2016)</b>	0	0	4	0	0	0	4	52	54	0	0	0	0	
<i>Previous Year</i>	0	2	2	1	0	1	6	46	0	0	0	0	0	
<i>Change</i>			+100%				-33%	+13%						
<b>Earbuds Sold (Tracking Since 6/2016)</b>	0	7	33	0	0	0	40	388	166	0	0	0	0	
<i>Previous Year</i>	0	4	20	0	0	0	24	141	0	0	0	0	0	
<i>Change</i>		+75%	+65%				+67%	+175%						

## Fines and Fees

Overdue Fines Dropped in 2017

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Fines and Fees Payments Received</b>	\$ 2.80	\$ 0.50	\$ 168.39	\$ 4.25
<i>Previous Year</i>	\$ 0.00	\$ 98.54	\$ 439.00	\$ 57.75	\$ 38.74	\$ 53.40	\$ 687.43	\$ 9,363.96	\$ 14,448.76	\$ 14,827.36	\$ 15,371.10	\$ 18,047.66	\$ 0.00
<i>Change</i>			-62%	-93%	-63%	-92%	-72%	-20%	-30%	-3%	-4%	-15%	
<b>Outstanding Fines and Fees</b>	\$ 528.70	\$ 15,737.82	\$ 51,771.87	\$ 6,415.77	\$ 2,441.43	\$ 7,867.57	\$ 84,763.16		228,102.90	221,076.26	209,842.19	201,353.05	188,798.85
<i>Previous Year</i>	\$ 1,205.32	\$ 33,643.19	\$ 153,681.51	\$ 20,195.08	\$ 4,308.34	\$ 13,834.62	\$ 226,868.06		221,076.26	209,842.19	201,353.05	188,798.85	0.00
<i>Change</i>	-56%	-53%	-66%	-68%	-43%	-43%	-63%		+3%	+5%	+4%	+7%	

**Debt Collections**  
 Unique Management Services, Inc.  
 Tracking Since 2014

November 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Fine Payments as a Result of Collection Agency's Efforts</b>				
<i>Previous Year</i>						\$ 15.00	\$ 485.14	\$ 818.48	\$ 809.51	\$ 0.00	\$ 0.00	\$ 0.00	
<i>Change</i>							-62%	+16%	+1%				
<b>Library Materials Returned as a Result of Collection Agency's Efforts</b>							\$ 128.00	\$ 860.95	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00	\$ 0.00
<i>Previous Year</i>							\$ 0.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69	\$ 0.00	\$ 0.00	\$ 0.00
<i>Change</i>								-35%	-2%	-28%			
<b>What We Paid Collection Agency for Their Services</b>							\$ 51.20	\$ 537.48	\$ 1,022.23	\$ 1,051.42	\$ 753.88	\$ 0.00	\$ 0.00
<i>Previous Year</i>							\$ 11.50	\$ 837.43	\$ 1,051.42	\$ 753.88	\$ 0.00	\$ 0.00	\$ 0.00
<i>Change</i>							+364%	-36%	-3%	+40%			

**Value to Our Service Area**  
 Physical Item Circulation Only

November 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them</b>				
<i>Previous Year</i>						\$ 165,202.55	\$ 1,978,535.57	\$ 2,167,140.68	\$ 2,167,024.48	\$ 2,373,675.70	\$ 2,554,108.00	\$ 0.00	
<i>Change</i>							-11%	+1%	-2%	+0%	-9%	-7%	

**Staffing**

November 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End				
									2016	2015	2014	2013	2012
									<b>Total BDL Staff</b>				
<i>Previous Year</i>								29	29	31	33	0	
<i>Change</i>								+34%		-6%	-6%		
<b>BDL Staff with MLS Degree</b>						6		3	2	2	2	4	
<i>Previous Year</i>								2	2	2	4	0	
<i>Change</i>								+50%			-50%		
<b>Full Time Equivalents</b>						26.47		20.05	15.75	15.75	17.88	21.46	
<i>Previous Year</i>								20.05	15.75	15.75	17.88	21.46	
<i>Change</i>								+30%	+33%		-12%	-19%	

## Outreach Services

Began 2018

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End					
									2016	2015	2014	2013	2012	
<b>Number of Patrons Served by Outreach Services</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>														
<b>Number of Items Delivered to Outreach Patrons</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>														

## Seed Exchange

Began 3/2017 at Coldwater Only (Stats part of circulation totals above.)

November 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	BDL Monthly Total	BDL YTD	BDL Year End					
									2016	2015	2014	2013	2012	
<b>Seed Exchange</b>	0	0	0	0	0	0	0	185	0	0	0	0	0	0
<i>Previous Year</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Change</i>														

## Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

November 2017

	Heritage Room	YTD	Year End				
			2016	2015	2014	2013	2012
<b>Heritage Room Attendance</b>	64	625	705	468	312	0	0
<i>Previous Year</i>	60	667	468	312	0	0	0
<i>Change</i>	+7%	-6%	+51%	+50%			
<b>In-Person Reference Questions</b>	66	508	72	30	41	24	50
<i>Previous Year</i>	16	20	30	41	24	50	277
<i>Change</i>	+313%	+2,440%	+140%	-27%	+71%	-52%	-82%
<b>Reference Telephone Calls</b>	24	409	376	206	84	0	0
<i>Previous Year</i>	33	343	206	84	0	0	151
<i>Change</i>	-27%	+19%	+83%	+145%			
<b>Online Reference Questions</b>	5	59	83	77	43	0	0
<i>Previous Year</i>	8	79	77	43	0	0	0
<i>Change</i>	-38%	-25%	+8%	+79%			

Selected Graphs  
5-year Monthly Trends



