Total Circulation All Physical Sources and All Digital Sources August 2017

	District Monthly Total	YTD August	2016	2015	2014
August 2017 Total Circulation	18,013	145,396	229,219	205,578	176,444
August 2016 Total Circulation	18,793	164,188			
Year-Over- Year Change	-4%	-11%	+11%	+17%	
		Digital circulations made up 26% of the total YTD in August 2017. On average this year to date, 298 (1.17%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower. We don't have patron numbers available for our other premium digital services.	In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower. We don't have patron numbers available for our other premium digital services.	In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.	In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.

Attendance

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Attendance	390	2,588	11,810	834	844	2,256	18,722	133,018	201,086	195,735	167,414
August 2016 Comparison	391	2,625	11,597	1,148	995	2,262	19,018	138,225			
Year-Over-Year Change	-0%	-1%	+2%	-27%	-15%	-0%	-2%	-4%	+3%	+17%	
August 2017 Hours Open	121.00	164.00	277.00	163.50	127.00	165.00	1,018	7,295	10,878	8,703	5,395
August 2016 Comparison	113.00	142.50	276.00	155.50	127.00	157.00	971	7,256			
Year-Over-Year Change	+7%	+15%	+0%	+5%		+5%	+5%	+1%	+25%	+61%	

Patrons

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Patron Count	377	3,310	16,139	2,847	485	2,333	25,491		24,899	23,974	22,879
August 2016 Comparison	365	3,192	15,705	2,776	467	2,175	24,680				
Year-Over-Year Change	+3%	+4%	+3%	+3%	+4%	+7%	+3%		+4%	+5%	
August 2017 Active Patrons	54	386	1,409	260	83	288	2,480		2,030	2,069	2,109
August 2016 Comparison	69	375	1,478	264	66	242	2,494				
Year-Over-Year Change	-22%	+3%	-5%	-2%	+26%	+19%	-1%		-2%	-2%	
August 2017 New Patrons Added	1	12	56	3	6	15	93	629	989	1,086	1,390
August 2016 Comparison	2	15	56	9	0	2	84	748			
Year-Over-Year Change	-50%	-20%		-67%		+650%	+11%	-16%	-9%	-22%	
August 2017 In-House Holds Filled for Our Patrons	33	125	512	167	40	87	964	7,964	10,407	10,225	9,546
August 2016 Comparison	18	115	473	124	57	73	860	6,700			
Year-Over-Year Change	+83%	+9%	+8%	+35%	-30%	+19%	+12%	+19%	+2%	+7%	

Collection

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Items in the Catalog	5,867	15,877	52,363	19,166	7,991	12,823	114,087		126,407	131,432	130,210
August 2016 Comparison	5,917	18,016	66,249	19,713	7,351	12,352	129,598				
Year-Over-Year Change	-1%	-12%	-21%	-3%	+9%	+4%	-12%		-4%	+1%	
August 2017 Items Added to the Catalog	29	90	355	124	106	111	815	7,541	11,091	8,582	6,134
August 2016 Comparison	86	186	434	150	32	77	965	7,552			
Year-Over-Year Change	-66%	-52%	-18%	-17%	+231%	+44%	-16%	-0%	+29%	+40%	
August 2017 Items Deleted from the Catalog	47	1,879	1,165	55	76	345	3,567	19,702	15,968	8,668	6,186
August 2016 Comparison	128	385	2,024	159	0	3	2,699	9,321			
Year-Over-Year Change	-63%	+388%	-42%	-65%		+11,400%	+32%	+111%	+84%	+40%	

Circulation of Physical Items

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Checkouts in Evergreen	261	1,985	5,261	1,305	517	1,161	10,490	84,938	118,595	121,841	123,07
August 2016 Comparison	235	1,507	5,949	1,414	483	976	10,564	82,261			
Year-Over-Year Change	+11%	+32%	-12%	-8%	+7%	+19%	-1%	+3%	-3%	-1%	
August 2017 Renewals in Evergreen	52	120	842	177	80	174	1,445	10,454	15,480	15,434	16,04
August 2016 Comparison	63	161	786	135	142	57	1,344	10,063			
Year-Over-Year Change	-17%	-25%	+7%	+31%	-44%	+205%	+8%	+4%	+0%	-4%	
August 2017 Items from other MeLCat Libraries Checked out to OUR Patrons, per oranch (self-reported, totals not part of District, YTD, or yearly numbers)	15	93	280	54	39	72	553	4,103	5,560	4,662	4,2
August 2016 Comparison	41	136	236	41	39	40	533	3,484			
Year-Over-Year Change	-63%	-32%	+19%	+32%		+80%	+4%	+18%	+19%	+10%	
August 2017 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	42	69	0	131	53	48	343	2,941	3,986	3,394	3,5
August 2016 Comparison	63	91	6	143	66	56	425	2,818			
Year-Over-Year Change	-33%	-24%		-8%	-20%	-14%	-19%	+4%	+17%	-4%	
August 2017 Requests from BDL Patrons or Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							784	5,699	7,643	7,280	6,7
August 2016 Comparison							640	5,157			
Year-Over-Year Change							+23%	+11%	+5%	+9%	
August 2017 Requests from BDL Patrons or Items at Other MeLCat Libraries, Actually Fulfilled							730	5,342	7,112	6,118	5,6
August 2016 Comparison							596	4,783			
Year-Over-Year Change							+22%	+12%	+16%	+8%	
August 2017 Requests from Other MeLCat Libraries for Items at BDL (totals not part of /TD or yearly numbers)							568	4,987	7,096	5,989	6,6
August 2016 Comparison							708	5,049			
Year-Over-Year Change							-20%	-1%	+18%	-10%	
August 2017 Requests from Other MeLCat ibraries for Items at BDL, Actually Fulfilled							569	4,904	7,068	4,855	5,4
August 2016 Comparison							700	5,039			
Year-Over-Year Change							-19%	-3%	+46%	-10%	
August 2017 Checkouts of Uncataloged tems	112	57	57	0	2	8	236	1,932	4,576	4,385	4,6
August 2016 Comparison	87	41	82	0	0	107	317	3,440			
Year-Over-Year Change	+29%	+39%	-30%			-93%	-26%	-44%	+4%	-5%	
august 2017 TOTAL Circulation of Physical tems	482	2,324	6,440	1,667	691	1,463	13,470	107,570			
August 2016 TOTAL Comparison	489	1,936	7,059	1,733	730	1,236	13,521	105,586	152,831	152,633	154,7
TOTAL Year-Over-Year Change	-1%	+20%	-9%	-4%	-5%	+18%	0%	+2%	0%	-1%	

Reference Questions

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 General Reference Questions in Person	1	12	442	55	63	127	700	5,225	6,285	2,806	2,80
August 2016 Comparison	10	3	484	56	28	29	610	4,153			
Year-Over-Year Change	-90%	+300%	-9%	-2%	+125%	+338%	+15%	+26%	+124%	-0%	
August 2017 Questions via Telephone Calls	5	11	348	15	18	74	471	3,347	4,622	2,885	2,8
August 2016 Comparison	2	5	319	28	17	31	402	3,073			
Year-Over-Year Change	+150%	+120%	+9%	-46%	+6%	+139%	+17%	+9%	+60%	+0%	
august 2017 Reference Questions belivered Online	0	0	15	5	0	3	23	198	304	227	1
August 2016 Comparison	0	0	12	0	0	18	30	240			
Year-Over-Year Change			+25%			-83%	-23%	-18%	+34%	+77%	
ugust 2017 In-Person Questions on omputer or Internet Use	0	29	574	53	31	93	780	4,998	6,568	5,551	4,0
August 2016 Comparison	8	22	608	21	2	20	681	4,541			
Year-Over-Year Change		+32%	-6%	+152%	+1,450%	+365%	+15%	+10%	+18%	+36%	
ugust 2017 In-Person Questions about ur Online Databases	0	0	44	1	0	0	45	218	170	92	1
August 2016 Comparison	0	0	41	0	0	0	41	95			
Year-Over-Year Change			+7%				+10%	+129%	+85%	-24%	
ugust 2017 In-Person Tax Form luestions	0	0	0	1	0	0	1	487	473	579	5
August 2016 Comparison	0	0	3	0	0	0	3	471			
Year-Over-Year Change							-67%	+3%	-18%	+3%	
ugust 2017 TOTAL Reference luestions	6	52	1,423	130	112	297	2,020	14,473			
August 2016 TOTAL Comparison	20	30	1,467	105	47	98	1,767	12,573	18,422	12,140	10,5
TOTAL Year-Over-Year Change	-70%	+73%	-3%	+24%	+138%	+203%	+14%	+15%	+52%	+15%	

Notary Services

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Patrons Who Used our Free Notary Services	0	0	0	0	0	0	0	0	0	0	0
August 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change											
August 2017 Number of Documents Notarized	0	0	0	0	0	0	0	0	0	0	0
August 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change											

Programs Held August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Juvenile Programs Held	6	10	17	0	1	1	35	475	603	575	482
August 2016 Comparison	2	8	21	0	0	1	32	373			
Year-Over-Year Change	+200%	+25%	-19%				+9%	+27%	+5%	+19%	
August 2017 Young Adult Programs Held	0	1	4	0	0	1	6	151	163	151	126
August 2016 Comparison	0	2	5	0	2	0	9	98			
Year-Over-Year Change		-50%	-20%				-33%	+54%	+8%	+20%	
August 2017 Adult Programs Held	7	0	4	1	0	1	13	100	220	157	125
August 2016 Comparison	0	0	11	0	2	0	13	159			
Year-Over-Year Change			-64%					-37%	+40%	+26%	
August 2017 Juvenile Summer Reading Events Held	0	1	7	0	0	1	9	95	89	84	78
August 2016 Comparison	0	0	1	0	0	0	1	88			
Year-Over-Year Change			+600%				+800%	+8%	+6%	+8%	
August 2017 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	56	29	85	30
August 2016 Comparison	0	0	4	0	0	0	4	29			
Year-Over-Year Change								+93%	-66%	+183%	
August 2017 Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	3	5	4
August 2016 Comparison	0	0	0	0	0	0	0	3			
Year-Over-Year Change									-40%	+25%	
August 2017 Computer Classes Held	0	0	6	0	0	0	6	14	14	22	24
August 2016 Comparison	0	0	2	0	0	0	2	8			
Year-Over-Year Change			+200%				+200%	+75%	-36%	-8%	
August 2017 TOTAL Programs Held	13	12	38	1	1	4	69	891			
August 2016 TOTAL Comparison	2	10	44	0	4	1	61	758	1,121	1,079	869
TOTAL Year-Over-Year Change	+550%	+20%	-14%		-75%	+300%	+13%	+18%	+4%	+24%	

Program Attendance

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Attendees at Juvenile Programs	20	176	499	0	12	3	710	11,064	10,368	8,415	7,857
August 2016 Comparison	7	188	205	0	0	72	472	6,718			
Year-Over-Year Change	+186%	-6%	+143%			-96%	+50%	+65%	+23%	+7%	
August 2017 Attendees at Young Adult Programs	0	6	89	0	0	5	100	3,350	1,011	884	64
August 2016 Comparison	0	13	3	0	14	0	30	539			
Year-Over-Year Change		-54%	+2,867%				+233%	+522%	+14%	+38%	
August 2017 Attendees at Adult Programs	23	0	96	69	0	12	200	1,091	2,048	2,157	1,31
August 2016 Comparison	0	0	102	0	11	0	113	1,497			
Year-Over-Year Change			-6%				+77%	-27%	-5%	+65%	
August 2017 Attendees at Juvenile Summer Reading Events	0	17	168	0	0	86	271	3,002	3,904	2,499	3,15
August 2016 Comparison	0	10	124	0	0	0	134	3,904			
Year-Over-Year Change		+70%	+35%				+102%	-23%	+56%	-21%	
August 2017 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	671	295	259	30
August 2016 Comparison	0	0	30	0	0	0	30	295			
Year-Over-Year Change								+127%	+14%	-16%	
August 2017 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	21	77	11
August 2016 Comparison	0	0	0	0	0	0	0	21			
Year-Over-Year Change									-73%	-31%	
August 2017 Attendees at Computer Classes	0	0	6	0	o	0	6	13	12	29	2
August 2016 Comparison	0	0	2	0	0	0	2	8			
Year-Over-Year Change			+200%				+200%	+63%	-59%	+4%	
August 2017 TOTAL Program Attendance	43	199	858	69	12	106	1,287	19,191			
August 2016 TOTAL Comparison	7	211	466	0	25	72	781	12,982	17,659	14,320	13,41
TOTAL Year-Over-Year Change	+514%	-6%	+84%		-52%	+47%	+65%	+48%	+23%	+7%	

Summer Reading Program Signups

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Juveniles Signed Up for Summer Reading Program	0	218	4	258	0	102	582	1,153	967	859	0
August 2016 Comparison	0	181	567	0	0	0	748	967			
Year-Over-Year Change		+20%	-99%				-22%	+19%	+13%		
August 2017 Young Adults Signed up for Summer Reading Program	0	58	240	58	0	22	378	385	113	311	0
August 2016 Comparison	0	17	30	0	0	0	47	113			
Year-Over-Year Change		+241%	+700%				+704%	+241%	-64%		
August 2017 Adults Signed Up for Summer Reading Program	0	51	0	16	0	38	105	117	86	85	0
August 2016 Comparison	0	28	0	0	0	0	28	65			
Year-Over-Year Change		+82%					+275%	+80%	+1%		
August 2017 TOTAL Summer Reading Program Signups	0	327	244	332	0	162	1,065	1,655			
August 2016 TOTAL Comparison	0	226	597	0	0	0	823	1,145	1,166	1,255	0
TOTAL Year-Over-Year Change		+45%	-59%				+29%	+45%	-7%		

Summer Reading Program Completions

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Juveniles who Completed Summer Reading Program	0	165	213	57	0	64	499	518	459	512	0
August 2016 Comparison	0	121	198	0	0	0	319	459			
Year-Over-Year Change		+36%	+8%				+56%	+13%	-10%		
August 2017 Young Adults who Completed Summer Reading Program	0	58	125	58	0	10	251	268	62	122	
August 2016 Comparison	0	6	22	0	0	0	28	62			
Year-Over-Year Change		+867%	+468%				+796%	+332%	-49%		
August 2017 Adults who Completed Summer Reading Program	0	34	0	16	0	34	84	96	60	56	
August 2016 Comparison	0	13	0	12	0	0	25	60			
Year-Over-Year Change		+162%		+33%			+236%	+60%	+7%		
August 2017 TOTAL Summer Reading Program Completions	0	257	338	131	0	108	834	882			
August 2016 TOTAL Comparison	0	140	220	12	0	0	372	581	581	690	
TOTAL Year-Over-Year Change		+84%	+54%	+992%			+124%	+52%	-16%		

Library-Provided Computer Services August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Use of Library- Provided Computers	97	821	3,002	136	141	504	4,701	29,751	41,513	46,405	43,756
August 2016 Comparison	101	916	2,652	251	138	390	4,448	27,093			
Year-Over-Year Change	-4%	-10%	+13%	-46%	+2%	+29%	+6%	+10%	-11%	+6%	
August 2017 One-hour sessions on Library Wifi	842	9,288	20,729	1,570	795	1,639	34,863	289,040	410,437	351,423	298,098
August 2016 Comparison	1,205	7,302	21,684	1,712	2,030	3,612	37,545	273,441			
Year-Over-Year Change	-30%	+27%	-4%	-8%	-61%	-55%	-7%	+6%	+17%	+18%	

Website Stats

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Monthly Website Sessions							6,881	49,137	75,139	72,706	68,773
August 2016 Comparison							6,766	51,699			
Year-Over-Year Change							+2%	-5%	+3%	+6%	
August 2017 Monthly Website Page Views							16,139	122,064	182,084	169,630	163,277
August 2016 Comparison							15,017	126,244			
Year-Over-Year Change							+7%	-3%	+7%	+4%	

Premium Online Services

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Active OverDrive Users							134	1,115	1,722	1,731	1,44
August 2016 Comparison							141	1,167			
Year-Over-Year Change							-5%	-4%	-1%	+20%	
August 2017 OverDrive Circulations							642	5,270	7,502	7,380	6,61
August 2016 Comparison							645	5,065			
Year-Over-Year Change							-0%	+4%	+2%	+12%	
August 2017 Active Hoopla Users							178	1,270	1,063	0	
August 2016 Comparison							117	574			
Year-Over-Year Change							+52%	+121%			
August 2017 Hoopla Circulations							926	6,633	5,432	0	
August 2016 Comparison							632	2,751			
Year-Over-Year Change							+47%	+141%			
August 2017 NewsBank Searches							165	1,439	2,421	0	
August 2016 Comparison							219	1,739			
Year-Over-Year Change							-25%	-17%			
August 2017 TumbleBooks Uses							11	1,745	22,269	24,673	1,09
August 2016 Comparison							26	19,974			
Year-Over-Year Change							-58%	-91%	-10%	+2,151%	
August 2017 Mango Languages Uses							11	782	538	617	1,18
August 2016 Comparison							4	181			
Year-Over-Year Change							+175%	+332%	-13%	-48%	
August 2017 Ancestry Searches							2,700	21,121	36,332	20,275	12,7
August 2016 Comparison							3,572	26,982			
Year-Over-Year Change							-24%	-22%	+79%	+59%	
August 2017 Activities Completed on ABCMouse							82	768	1,130	0	
August 2016 Comparison							161	516			
Year-Over-Year Change							-49%	+49%			
August 2017 Books Read on ABCMouse							6	61	98	0	
August 2016 Comparison							13	48			
Year-Over-Year Change							-54%	+27%			

Faxes and Prints

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Number of fax pages received	0	3	1	0	0	0	4	176	219	173	168
August 2016 Comparison	0	1	0	0	0	1	2	105			
Year-Over-Year Change		+200%					+100%	+68%	+27%	+3%	
August 2017 Number of fax pages sent	0	270	171	46	0	65	552	1,970	1,741	1,882	1,353
August 2016 Comparison	0	33	4	2	17	16	72	967			
Year-Over-Year Change		+718%	+4,175%	+2,200%		+306%	+667%	+104%	-7%	+39%	
August 2017 Free Prints for Job Seekers	10	41	182	33	0	76	342	2,123	2,878	2,335	3,024
August 2016 Comparison	0	13	188	10	15	18	244	2,096			
Year-Over-Year Change		+215%	-3%	+230%		+322%	+40%	+1%	+23%	-23%	

Fines and Fees

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Fines and Fees Payments Received	\$ 7.30	\$ 143.21	\$ 368.28	\$ 68.90	\$ 12.15	\$ 64.93	\$ 664.77	\$ 6,274.31	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
August 2016 Comparison	\$ 1.10	\$ 67.00	\$ 610.85	\$ 62.60	\$ 29.11	\$ 34.15	\$ 804.81	\$ 7,292.64			
Year-Over- Year Change	+600%	+113%	-40%	+10%	-59%	+88%	-17%	-14%	-30%	-3%	
August 2017 Outstanding Fines and Fees	\$ 499.40	\$ 14,868.03	\$ 47,289.45	\$ 5,684.75	\$ 1,842.09	\$ 6,277.76	\$ 76,461.48		\$ 228,102.90	\$ 221,076.26	\$ 209,842.19
August 2016 Comparison	\$ 1,129.12	\$ 33,864.33	\$ 152,027.76	\$ 20,098.52	\$ 4,170.68	\$ 13,961.22	\$ 225,251.63				
Year-Over- Year Change	-56%	-56%	-69%	-72%	-56%	-55%	-66%		+3%	+5%	

Collections (Unique Management Services, Inc.)

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 Fine Payments as a Result of Collection Agency's Efforts							\$ 0.00	\$ 132.00	\$ 947.13	\$ 818.48	\$ 809.51
August 2016 Comparison							\$ 54.00	\$ 455.14			
Year-Over-Year Change								-71%	+16%	+1%	
August 2017 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 0.00	\$ 460.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.6
August 2016 Comparison							\$ 28.00	\$ 780.93			
Year-Over-Year Change								-41%	-2%	-28%	
August 2017 What We Paid Collection Agency for Their Services							\$ 0.00	\$ 274.90	\$ 1,022.23	\$ 1,051.42	\$ 753.8
August 2016 Comparison							\$ 21.60	\$ 612.83			
Year-Over-Year Change								-55%	-3%	+40%	

Value to Our Service Area (Physical Item Circulation Only)

August 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD August	2016	2015	2014
August 2017 What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them							\$ 188,072.30	\$ 1,528,936.73	\$ 2,132,387.79	\$ 2,167,140.68	\$ 2,167,024.48
August 2016 Comparison							\$ 196,850.60	\$ 1,469,421.18			
Year-Over-Year Change							-4%	+4%	-2%	+0%	

Coldwater Branch Holbrook Heritage Room

August 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD August	2016	2015	2014
August 2017 Heritage Room Attendance	63	875	705	468	312
August 2016 Comparison	83	492			
Year-Over-Year Change	-24%	+78%	+51%	+50%	
August 2017 Heritage Room Reference Questions via Telephone	32	305	376	206	84
August 2016 Comparison	30	252			
Year-Over-Year Change	+7%	+21%	+83%	+145%	
August 2017 Heritage Room Reference Questions Online	5	41	83	77	43
August 2016 Comparison	7	70			
Year-Over-Year Change	-29%	-41%	+8%	+79%	

Coldwater Branch Seed Exchange

August 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD August	2016	2015	2014
August 2017 Coldwater Branch Seed Exchange	0	185	0	0	0
August 2016 Comparison	0	0			
Year-Over-Year Change					

Selected Graphs















