



Total Circulation All Physical Sources and All Digital Sources

May 2017

| | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|-----------------------------------|--|---------|---|---------|---|
| May 2017 Total Circulation | 16,998 | 88,281 | 229,219 | 205,578 | 176,444 |
| May 2016 Total Circulation | 20,649 | 105,717 | | | |
| Year-Over-Year Change | -18% | -16% | +11% | +17% | |
| | <p>Digital circulations made up 29% of the total YTD in May 2017.</p> <p>On average this year to date, 289 (1.15%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | | <p>In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | | <p>In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p> |
| | | | <p>In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p> | | |

Attendance

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|----------------------------|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|---------|
| May 2017 Attendance | 384 | 1,921 | 8,688 | 916 | 819 | 2,184 | 14,912 | 74,755 | 201,086 | 195,735 | 167,414 |
| May 2016 Comparison | 456 | 2,105 | 9,782 | 833 | 702 | 1,639 | 15,517 | 79,538 | | | |
| Year-Over-Year Change | -16% | -9% | -11% | +10% | +17% | +33% | -4% | -6% | +3% | +17% | |
| May 2017 Hours Open | 116 | 140 | 246 | 156 | 111 | 157 | 926 | 4,478 | 10,878 | 8,703 | 5,395 |
| May 2016 Comparison | 112 | 140 | 259 | 149 | 113 | 148 | 921 | 4,387 | | | |
| Year-Over-Year Change | +4% | | -5% | +5% | -2% | +6% | +1% | +2% | +25% | +61% | |

Patrons

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|--------|--------|
| May 2017 Patron Count | 373 | 3,269 | 15,979 | 2,822 | 477 | 2,288 | 25,208 | | 24,899 | 23,974 | 22,879 |
| May 2016 Comparison | 362 | 3,166 | 15,539 | 2,752 | 458 | 2,161 | 24,438 | | | | |
| Year-Over-Year Change | +3% | +3% | +3% | +3% | +4% | +6% | +3% | | +4% | +5% | |
| May 2017 Active Patrons | 58 | 348 | 1,166 | 251 | 78 | 270 | 2,171 | | 2,030 | 2,069 | 2,109 |
| May 2016 Comparison | 57 | 326 | 1,376 | 241 | 66 | 206 | 2,272 | | | | |
| Year-Over-Year Change | +2% | +7% | -15% | +4% | +18% | +31% | -4% | | -2% | -2% | |
| May 2017 New Patrons Added | 1 | 11 | 29 | 3 | 0 | 9 | 53 | 342 | 989 | 1,086 | 1,390 |
| May 2016 Comparison | 1 | 10 | 31 | 7 | 1 | 4 | 54 | 491 | | | |
| Year-Over-Year Change | | +10% | -6% | -57% | | +125% | -2% | -30% | -9% | -22% | |
| May 2017 In-House Holds Filled for Our Patrons | 17 | 174 | 515 | 140 | 55 | 74 | 975 | 4,991 | 10,407 | 10,225 | 9,546 |
| May 2016 Comparison | 17 | 84 | 420 | 106 | 38 | 46 | 711 | 4,155 | | | |
| Year-Over-Year Change | | +107% | +23% | +32% | +45% | +61% | +37% | +20% | +2% | +7% | |

Collection

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|---------|
| May 2017 Items in the Catalog | 5,833 | 17,605 | 53,947 | 19,111 | 7,804 | 12,792 | 117,092 | | 126,407 | 131,432 | 130,210 |
| <i>May 2016 Comparison</i> | 5,977 | 18,095 | 68,323 | 19,292 | 7,282 | 12,235 | 131,204 | | | | |
| <i>Year-Over-Year Change</i> | -2% | -3% | -21% | -1% | +7% | +5% | -11% | | -4% | +1% | |
| May 2017 Items Added to the Catalog | 58 | 98 | 345 | 179 | 127 | 151 | 958 | 4,882 | 11,091 | 8,582 | 6,134 |
| <i>May 2016 Comparison</i> | 65 | 292 | 252 | 104 | 76 | 224 | 1,013 | 5,049 | | | |
| <i>Year-Over-Year Change</i> | -11% | -66% | +37% | +72% | +67% | -33% | -5% | -3% | +29% | +40% | |
| May 2017 Items Deleted from the Catalog | 132 | 157 | 6,445 | 78 | 5 | 48 | 6,865 | 14,079 | 15,968 | 8,668 | 6,186 |
| <i>May 2016 Comparison</i> | 82 | 69 | 546 | 9 | 1 | 26 | 733 | 5,210 | | | |
| <i>Year-Over-Year Change</i> | +61% | +128% | +1,080% | +767% | +400% | +85% | +837% | +170% | +84% | +40% | |

Circulation of Physical Items

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|---------|
| May 2017 Checkouts in Evergreen | 251 | 1,676 | 4,495 | 1,357 | 457 | 1,016 | 9,252 | 49,163 | 118,595 | 121,841 | 123,074 |
| <i>May 2016 Comparison</i> | 215 | 1,231 | 4,872 | 1,110 | 349 | 665 | 8,442 | 46,546 | | | |
| <i>Year-Over-Year Change</i> | +17% | +36% | -8% | +22% | +31% | +53% | +10% | +6% | -3% | -1% | |
| May 2017 Renewals in Evergreen | 33 | 164 | 595 | 157 | 121 | 149 | 1,219 | 6,243 | 15,480 | 15,434 | 16,044 |
| <i>May 2016 Comparison</i> | 66 | 103 | 905 | 154 | 68 | 94 | 1,390 | 6,215 | | | |
| <i>Year-Over-Year Change</i> | -50% | +59% | -34% | +2% | +78% | +59% | -12% | +0% | +0% | -4% | |
| May 2017 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers) | 18 | 95 | 258 | 56 | 9 | 32 | 468 | 2,462 | 5,560 | 4,662 | 4,231 |
| <i>May 2016 Comparison</i> | 51 | 101 | 173 | 38 | 35 | 23 | 421 | 2,093 | | | |
| <i>Year-Over-Year Change</i> | -65% | -6% | +49% | +47% | -74% | +39% | +11% | +18% | +19% | +10% | |
| May 2017 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers) | 28 | 41 | 0 | 117 | 30 | 49 | 265 | 1,726 | 3,986 | 3,394 | 3,548 |
| <i>May 2016 Comparison</i> | 22 | 66 | 0 | 61 | 31 | 41 | 221 | 1,689 | | | |
| <i>Year-Over-Year Change</i> | +27% | -38% | | +92% | -3% | +20% | +20% | +2% | +17% | -4% | |
| May 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers) | | | | | | | 585 | 3,427 | 7,643 | 7,280 | 6,708 |
| <i>May 2016 Comparison</i> | | | | | | | 670 | 3,460 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -13% | -1% | +5% | +9% | |
| May 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled | | | | | | | 591 | 3,216 | 7,112 | 6,118 | 5,677 |
| <i>May 2016 Comparison</i> | | | | | | | 622 | 3,193 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -5% | +1% | +16% | +8% | |
| May 2017 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers) | | | | | | | 451 | 2,964 | 7,096 | 5,989 | 6,619 |
| <i>May 2016 Comparison</i> | | | | | | | 392 | 3,057 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +15% | -3% | +18% | -10% | |
| May 2017 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled | | | | | | | 489 | 2,964 | 7,068 | 4,855 | 5,400 |
| <i>May 2016 Comparison</i> | | | | | | | 392 | 3,056 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +25% | -3% | +46% | -10% | |
| May 2017 Checkouts of Uncataloged Items | 90 | 41 | 78 | 0 | 0 | 29 | 238 | 1,230 | 4,576 | 4,385 | 4,601 |
| <i>May 2016 Comparison</i> | 83 | 96 | 67 | 0 | 0 | 87 | 333 | 2,467 | | | |
| <i>Year-Over-Year Change</i> | +8% | -57% | +16% | | | -67% | -29% | -50% | +4% | -5% | |
| May 2017 TOTAL Circulation of Physical Items | 420 | 2,017 | 5,426 | 1,687 | 617 | 1,275 | 11,789 | 62,816 | | | |
| <i>May 2016 TOTAL Comparison</i> | 437 | 1,597 | 6,017 | 1,363 | 483 | 910 | 11,179 | 61,477 | 152,831 | 152,633 | 154,796 |
| <i>TOTAL Year-Over-Year Change</i> | -4% | +26% | -10% | +24% | +28% | +40% | +5% | +2% | 0% | -1% | |

Reference Questions

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|---------|----------|------------|------------------------|---------|--------|--------|--------|
| May 2017 General Reference Questions in Person | 8 | 26 | 358 | 46 | 44 | 163 | 645 | 2,975 | 6,285 | 2,806 | 2,809 |
| <i>May 2016 Comparison</i> | 35 | 16 | 397 | 32 | 14 | 16 | 510 | 2,473 | | | |
| <i>Year-Over-Year Change</i> | -77% | +63% | -10% | +44% | +214% | +919% | +26% | +20% | +124% | -0% | |
| May 2017 Questions via Telephone Calls | 1 | 10 | 280 | 49 | 12 | 83 | 435 | 1,947 | 4,622 | 2,885 | 2,872 |
| <i>May 2016 Comparison</i> | 8 | 10 | 340 | 10 | 8 | 16 | 392 | 2,012 | | | |
| <i>Year-Over-Year Change</i> | -88% | | -18% | +390% | +50% | +419% | +11% | -3% | +60% | +0% | |
| May 2017 Reference Questions Delivered Online | 0 | 1 | 9 | 12 | 0 | 0 | 22 | 147 | 304 | 227 | 128 |
| <i>May 2016 Comparison</i> | 0 | 0 | 6 | 1 | 0 | 15 | 22 | 179 | | | |
| <i>Year-Over-Year Change</i> | | | +50% | +1,100% | | | | -18% | +34% | +77% | |
| May 2017 In-Person Questions on Computer or Internet Use | 8 | 38 | 417 | 20 | 4 | 124 | 611 | 2,980 | 6,568 | 5,551 | 4,076 |
| <i>May 2016 Comparison</i> | 30 | 21 | 430 | 15 | 0 | 21 | 517 | 2,576 | | | |
| <i>Year-Over-Year Change</i> | -73% | +81% | -3% | +33% | | +490% | +18% | +16% | +18% | +36% | |
| May 2017 In-Person Questions about Our Online Databases | 0 | 0 | 9 | 0 | 0 | 0 | 9 | 105 | 170 | 92 | 121 |
| <i>May 2016 Comparison</i> | 0 | 2 | 1 | 0 | 0 | 0 | 3 | 14 | | | |
| <i>Year-Over-Year Change</i> | | | +800% | | | | +200% | +650% | +85% | -24% | |
| May 2017 In-Person Tax Form Questions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 486 | 473 | 579 | 560 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 459 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | +6% | -18% | +3% | |
| May 2017 TOTAL Reference Questions | 17 | 75 | 1,073 | 127 | 60 | 370 | 1,722 | 8,640 | | | |
| <i>May 2016 TOTAL Comparison</i> | 73 | 49 | 1,174 | 58 | 22 | 69 | 1,445 | 7,713 | 18,422 | 12,140 | 10,566 |
| <i>TOTAL Year-Over-Year Change</i> | -77% | +53% | -9% | +119% | +173% | +436% | +19% | +12% | +52% | +15% | |

Programs Held

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|-------|-------|------|
| May 2017 Juvenile Programs Held | 2 | 16 | 31 | 4 | 0 | 10 | 63 | 356 | 603 | 575 | 482 |
| <i>May 2016 Comparison</i> | 2 | 4 | 35 | 6 | 2 | 8 | 57 | 280 | | | |
| <i>Year-Over-Year Change</i> | | +300% | -11% | -33% | | +25% | +11% | +27% | +5% | +19% | |
| May 2017 Young Adult Programs Held | 1 | 4 | 14 | 3 | 3 | 3 | 28 | 105 | 163 | 151 | 126 |
| <i>May 2016 Comparison</i> | 0 | 1 | 13 | 0 | 3 | 1 | 18 | 73 | | | |
| <i>Year-Over-Year Change</i> | | +300% | +8% | | | +200% | +56% | +44% | +8% | +20% | |
| May 2017 Adult Programs Held | 2 | 2 | 8 | 2 | 1 | 1 | 16 | 69 | 220 | 157 | 125 |
| <i>May 2016 Comparison</i> | 1 | 3 | 9 | 1 | 1 | 3 | 18 | 127 | | | |
| <i>Year-Over-Year Change</i> | +100% | -33% | -11% | +100% | | -67% | -11% | -46% | +40% | +26% | |
| May 2017 Juvenile Summer Reading Events Held | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 89 | 84 | 78 |
| <i>May 2016 Comparison</i> | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 3 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -67% | +6% | +8% | |
| May 2017 Young Adult Summer Reading Events Held | 0 | 12 | 0 | 0 | 0 | 0 | 12 | 12 | 29 | 85 | 30 |
| <i>May 2016 Comparison</i> | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +1,100% | +1,100% | -66% | +183% | |
| May 2017 Adult Summer Reading Events Held | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 5 | 4 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | -40% | +25% | |
| May 2017 Computer Classes Held | 0 | 0 | 2 | 0 | 0 | 1 | 3 | 3 | 14 | 22 | 24 |
| <i>May 2016 Comparison</i> | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 5 | | | |
| <i>Year-Over-Year Change</i> | | | +100% | | | | +200% | -40% | -36% | -8% | |
| May 2017 TOTAL Programs Held | 5 | 34 | 55 | 9 | 4 | 15 | 122 | 546 | | | |
| <i>May 2016 TOTAL Comparison</i> | 3 | 8 | 60 | 7 | 6 | 12 | 96 | 490 | 1,121 | 1,079 | 869 |
| <i>TOTAL Year-Over-Year Change</i> | +67% | +325% | -8% | +29% | -33% | +25% | +27% | +11% | +4% | +24% | |

Program Attendance

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|--------|--------|
| May 2017 Attendees at Juvenile Programs | 5 | 257 | 826 | 87 | 0 | 143 | 1,318 | 7,981 | 10,368 | 8,415 | 7,857 |
| <i>May 2016 Comparison</i> | 5 | 113 | 530 | 80 | 23 | 96 | 847 | 4,928 | | | |
| <i>Year-Over-Year Change</i> | | +127% | +56% | +9% | | +49% | +56% | +62% | +23% | +7% | |
| May 2017 Attendees at Young Adult Programs | 2 | 95 | 235 | 35 | 806 | 807 | 1,980 | 2,816 | 1,011 | 884 | 641 |
| <i>May 2016 Comparison</i> | 0 | 14 | 80 | 0 | 12 | 2 | 108 | 432 | | | |
| <i>Year-Over-Year Change</i> | | +579% | +194% | | +6,617% | +40,250% | +1,733% | +552% | +14% | +38% | |
| May 2017 Attendees at Adult Programs | 9 | 18 | 68 | 23 | 10 | 14 | 142 | 710 | 2,048 | 2,157 | 1,310 |
| <i>May 2016 Comparison</i> | 12 | 15 | 87 | 20 | 7 | 7 | 148 | 1,216 | | | |
| <i>Year-Over-Year Change</i> | -25% | +20% | -22% | +15% | +43% | +100% | -4% | -42% | -5% | +65% | |
| May 2017 Attendees at Juvenile Summer Reading Events | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3,904 | 2,499 | 3,159 |
| <i>May 2016 Comparison</i> | 0 | 0 | 250 | 0 | 0 | 0 | 250 | 268 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | +56% | -21% | |
| May 2017 Attendees at Young Adult Summer Reading Events | 0 | 302 | 0 | 0 | 0 | 0 | 302 | 302 | 295 | 259 | 307 |
| <i>May 2016 Comparison</i> | 0 | 0 | 125 | 0 | 0 | 0 | 125 | 125 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +142% | +142% | +14% | -16% | |
| May 2017 Attendees at Adult Summer Reading Events | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 77 | 111 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | -73% | -31% | |
| May 2017 Attendees at Computer Classes | 0 | 0 | 2 | 0 | 0 | 1 | 3 | 3 | 12 | 29 | 28 |
| <i>May 2016 Comparison</i> | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 5 | | | |
| <i>Year-Over-Year Change</i> | | | +100% | | | | +200% | -40% | -59% | +4% | |
| May 2017 TOTAL Program Attendance | 16 | 672 | 1,131 | 145 | 816 | 965 | 3,745 | 11,812 | | | |
| <i>May 2016 TOTAL Comparison</i> | 17 | 142 | 1,073 | 100 | 42 | 105 | 1,479 | 6,974 | 17,659 | 14,320 | 13,413 |
| <i>TOTAL Year-Over-Year Change</i> | -6% | +373% | +5% | +45% | +1843% | +819% | +153% | +69% | +23% | +7% | |

Summer Reading Program Signups

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|-------|-------|------|
| May 2017 Juveniles Signed Up for Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 967 | 859 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | +13% | | |
| May 2017 Young Adults Signed up for Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 113 | 311 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | -64% | | |
| May 2017 Adults Signed Up for Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 86 | 85 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | +1% | | |
| May 2017 TOTAL Summer Reading Program Signups | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>May 2016 TOTAL Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1,166 | 1,255 | 0 |
| <i>TOTAL Year-Over-Year Change</i> | | | | | | | | | -7% | | |

Summer Reading Program Completions

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|------|------|------|
| May 2017 Juveniles who Completed Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 459 | 512 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | -10% | | |
| May 2017 Young Adults who Completed Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 62 | 122 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | -49% | | |
| May 2017 Adults who Completed Summer Reading Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 60 | 56 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | | +7% | | |
| May 2017 TOTAL Summer Reading Program Completions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| <i>May 2016 TOTAL Comparison</i> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 581 | 690 | 0 |
| <i>TOTAL Year-Over-Year Change</i> | | | | | | | | | -16% | | |

Library-Provided Computer Services

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|---------|
| May 2017 Use of Library-Provided Computers | 119 | 540 | 2,078 | 101 | 77 | 280 | 3,195 | 16,587 | 41,513 | 46,405 | 43,756 |
| <i>May 2016 Comparison</i> | 124 | 754 | 2,222 | 185 | 59 | 273 | 3,617 | 14,399 | | | |
| <i>Year-Over-Year Change</i> | -4% | -28% | -6% | -45% | +31% | +3% | -12% | +15% | -11% | +6% | |
| May 2017 One-hour sessions on Library Wifi | 707 | 6,927 | 25,328 | 1,592 | 1,127 | 1,876 | 37,557 | 179,419 | 410,437 | 351,423 | 298,098 |
| <i>May 2016 Comparison</i> | 340 | 7,667 | 20,133 | 773 | 642 | 1,738 | 31,293 | 160,187 | | | |
| <i>Year-Over-Year Change</i> | +108% | -10% | +26% | +106% | +76% | +8% | +20% | +12% | +17% | +18% | |

Website Stats

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|---------|---------|---------|
| May 2017 Monthly Website Sessions | | | | | | | 5,732 | 28,930 | 75,139 | 72,706 | 68,773 |
| <i>May 2016 Comparison</i> | | | | | | | 6,888 | 32,274 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -17% | -10% | +3% | +6% | |
| May 2017 Monthly Website Page Views | | | | | | | 13,287 | 73,827 | 182,084 | 169,630 | 163,277 |
| <i>May 2016 Comparison</i> | | | | | | | 16,765 | 81,260 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -21% | -9% | +7% | +4% | |

Premium Online Services

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|--------|---------|--------|
| May 2017 Active OverDrive Users | | | | | | | 142 | 697 | 1,722 | 1,731 | 1,443 |
| <i>May 2016 Comparison</i> | | | | | | | 151 | 758 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -6% | -8% | -1% | +20% | |
| May 2017 OverDrive Circulations | | | | | | | 679 | 3,274 | 7,502 | 7,380 | 6,615 |
| <i>May 2016 Comparison</i> | | | | | | | 632 | 3,249 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +7% | +1% | +2% | +12% | |
| May 2017 Active Hoopla Users | | | | | | | 145 | 748 | 1,063 | 0 | 0 |
| <i>May 2016 Comparison</i> | | | | | | | 76 | 285 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +91% | +162% | | | |
| May 2017 Hoopla Circulations | | | | | | | 754 | 3,944 | 5,432 | 0 | 0 |
| <i>May 2016 Comparison</i> | | | | | | | 352 | 1,281 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +114% | +208% | | | |
| May 2017 NewsBank Searches | | | | | | | 277 | 941 | 2,421 | 0 | 0 |
| <i>May 2016 Comparison</i> | | | | | | | 225 | 1,072 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +23% | -12% | | | |
| May 2017 TumbleBooks Uses | | | | | | | 549 | 1,328 | 22,269 | 24,673 | 1,096 |
| <i>May 2016 Comparison</i> | | | | | | | 4,354 | 18,845 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -87% | -93% | -10% | +2,151% | |
| May 2017 Mango Languages Uses | | | | | | | 54 | 716 | 538 | 617 | 1,180 |
| <i>May 2016 Comparison</i> | | | | | | | 17 | 129 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +218% | +455% | -13% | -48% | |
| May 2017 Ancestry Searches | | | | | | | 2,805 | 14,789 | 36,332 | 20,275 | 12,755 |
| <i>May 2016 Comparison</i> | | | | | | | 3,860 | 17,087 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | -27% | -13% | +79% | +59% | |
| May 2017 Activities Completed on ABCMouse | | | | | | | 81 | 434 | 1,130 | 0 | 0 |
| <i>May 2016 Comparison</i> | | | | | | | 28 | 142 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +189% | +206% | | | |
| May 2017 Books Read on ABCMouse | | | | | | | 10 | 32 | 98 | 0 | 0 |
| <i>May 2016 Comparison</i> | | | | | | | 2 | 12 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | +400% | +167% | | | |

Faxes and Prints

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------|-------|-------|-------|
| May 2017 Number of fax pages received | 0 | 0 | 4 | 11 | 0 | 0 | 15 | 101 | 219 | 173 | 168 |
| <i>May 2016 Comparison</i> | 0 | 3 | 0 | 3 | 0 | 0 | 6 | 66 | | | |
| <i>Year-Over-Year Change</i> | | | | +267% | | | +150% | +53% | +27% | +3% | |
| May 2017 Number of fax pages sent | 0 | 31 | 117 | 34 | 0 | 49 | 231 | 1,025 | 1,741 | 1,882 | 1,353 |
| <i>May 2016 Comparison</i> | 0 | 24 | 0 | 7 | 1 | 24 | 56 | 635 | | | |
| <i>Year-Over-Year Change</i> | | +29% | | +386% | | +104% | +313% | +61% | -7% | +39% | |
| May 2017 Free Prints for Job Seekers | 0 | 30 | 139 | 30 | 3 | 30 | 232 | 1,282 | 2,878 | 2,335 | 3,024 |
| <i>May 2016 Comparison</i> | 20 | 32 | 239 | 24 | 0 | 56 | 371 | 1,235 | | | |
| <i>Year-Over-Year Change</i> | | -6% | -42% | +25% | | -46% | -37% | +4% | +23% | -23% | |

Fines

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-------------|--------------|---------------|--------------|-------------|--------------|------------------------|-------------|---------------|---------------|---------------|
| May 2017 Fine Payments Received | \$ 2.80 | \$ 82.80 | \$ 316.83 | \$ 30.10 | \$ 17.90 | \$ 25.60 | \$ 476.03 | \$ 3,921.76 | \$ 10,062.96 | \$ 14,448.76 | \$ 14,827.36 |
| <i>May 2016 Comparison</i> | \$ 9.10 | \$ 115.05 | \$ 642.70 | \$ 56.02 | \$ 9.79 | \$ 6.00 | \$ 838.66 | \$ 4,742.99 | | | |
| <i>Year-Over-Year Change</i> | -78% | -29% | -51% | -46% | +89% | +317% | -43% | -17% | -30% | -3% | |
| May 2017 Outstanding Fines | \$ 470.42 | \$ 15,277.39 | \$ 47,724.65 | \$ 5,654.90 | \$ 2,468.95 | \$ 6,073.67 | \$ 77,669.98 | | \$ 228,102.90 | \$ 221,076.26 | \$ 209,842.19 |
| <i>May 2016 Comparison</i> | \$ 1,127.12 | \$ 33,646.43 | \$ 150,387.65 | \$ 20,083.13 | \$ 4,100.94 | \$ 13,737.80 | \$ 223,083.07 | | | | |
| <i>Year-Over-Year Change</i> | -58% | -55% | -68% | -72% | -40% | -56% | -65% | | +3% | +5% | |

Collections (Unique Management Services, Inc.)

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|---|-----------|---------|-----------|--------|----------|------------|------------------------|-----------|-------------|-------------|-------------|
| May 2017 Fine Payments as a Result of Collection Agency's Efforts | | | | | | | \$ 0.00 | \$ 132.00 | \$ 947.13 | \$ 818.48 | \$ 809.51 |
| <i>May 2016 Comparison</i> | | | | | | | \$ 153.00 | \$ 401.14 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -67% | +16% | +1% | |
| May 2017 Library Materials Returned as a Result of Collection Agency's Efforts | | | | | | | \$ 277.00 | \$ 307.00 | \$ 1,317.93 | \$ 1,346.89 | \$ 1,864.69 |
| <i>May 2016 Comparison</i> | | | | | | | \$ 0.00 | \$ 463.95 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -34% | -2% | -28% | |
| May 2017 What We Paid Collection Agency for Their Services | | | | | | | \$ 33.80 | \$ 158.70 | \$ 1,022.23 | \$ 1,051.42 | \$ 753.88 |
| <i>May 2016 Comparison</i> | | | | | | | \$ 61.20 | \$ 488.24 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | -46% | -68% | -3% | +40% |

Value to Our Service Area (Physical Item Circulation Only)

May 2017

| | Alganssee | Bronson | Coldwater | Quincy | Sherwood | Union Twp. | District Monthly Total | YTD May | 2016 | 2015 | 2014 |
|--|-----------|---------|-----------|--------|----------|------------|------------------------|---------------|-----------------|-----------------|-----------------|
| May 2017 What It Would Cost if All the Physical Items Checked Out by Our Patrons Had Been Purchased by Them | | | | | | | \$ 171,133.80 | \$ 910,710.73 | \$ 2,132,387.79 | \$ 2,167,140.68 | \$ 2,167,024.48 |
| <i>May 2016 Comparison</i> | | | | | | | \$ 153,302.43 | \$ 848,034.03 | | | |
| <i>Year-Over-Year Change</i> | | | | | | | | +12% | +7% | -2% | +0% |

Coldwater Branch Holbrook Heritage Room

May 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

| | This Month | YTD May | 2016 | 2015 | 2014 |
|---|------------|---------|------|-------|------|
| May 2017 Heritage Room Attendance | 58 | 646 | 705 | 468 | 312 |
| <i>May 2016 Comparison</i> | 51 | 251 | | | |
| <i>Year-Over-Year Change</i> | +14% | +157% | +51% | +50% | |
| May 2017 Heritage Room Reference Questions via Telephone | 33 | 181 | 376 | 206 | 84 |
| <i>May 2016 Comparison</i> | 29 | 145 | | | |
| <i>Year-Over-Year Change</i> | +14% | +25% | +83% | +145% | |
| May 2017 Heritage Room Reference Questions Online | 5 | 28 | 83 | 77 | 43 |
| <i>May 2016 Comparison</i> | 6 | 54 | | | |
| <i>Year-Over-Year Change</i> | -17% | -48% | +8% | +79% | |

Coldwater Seed Exchange

May 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

| | This Month | YTD May | 2016 | 2015 | 2014 |
|--|------------|---------|------|------|------|
| May 2017 Coldwater Branch Seed Exchange | 7 | 171 | 0 | 0 | 0 |
| <i>May 2016 Comparison</i> | 0 | 0 | | | |
| <i>Year-Over-Year Change</i> | | | | | |

Selected Graphs



