# Total Circulation All Physical Sources and All Digital Sources February 2017

	District Monthly Total	YTD February	2016	2015	2014
February 2017 Total Circulation	17,322	34,298	229,219	205,578	176,444
February 2016 Total Circulation	19,676	42,028			
Year-Over-Year Change	-12%	-18%	+11%	+17%	
		Digital circulations made up 28% of the total YTD in February 2017.  On average this year to date, 272 (1.09%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.  We don't have patron numbers available for our other premium digital services.	In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.  We don't have patron numbers available for our other premium digital services.	In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.	In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive. We don't have patron numbers available for our other premium digital services.

#### **Attendance**

February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Attendance	319	2,065	9,747	794	858	2,053	15,836	31,213	201,067	195,735	167,414
February 2016 Comparison	323	1,902	9,370	711	616	1,742	14,664	28,903			
Year-Over-Year Change	-1%	+9%	+4%	+12%	+39%	+18%	+8%	+8%	+3%	+17%	
February 2017 Hours Open	104	140	244	140	104	140	872	1,805	10,878	8,703	5,395
February 2016 Comparison	95	137	98	149	96	136	710	1,601			
Year-Over-Year Change	+9%	+3%	+152%	-6%	+8%	+4%	+23%	+13%	+25%	+61%	

#### **Patrons**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Patron Count	366	3,246	15,869	2,803	475	2,233	24,992		24,899	23,974	22,879
February 2016 Comparison	360	3,133	15,411	2,733	452	2,154	24,243				
Year-Over-Year Change	+2%	+4%	+3%	+3%	+5%	+4%	+3%		+4%	+5%	
February 2017 Active Patrons	48	361	1,262	225	65	279	2,240		2,030	2,069	2,10
February 2016 Comparison	56	331	1,339	228	63	177	2,194				
Year-Over-Year Change	-14%	+9%	-6%	-1%	+3%	+58%	+2%		-2%	-2%	
February 2017 New Patrons Added	1	11	30	5	2	7	56	125	989	1,086	1,39
February 2016 Comparison	5	11	76	7	4	7	110	281			
Year-Over-Year Change	-80%		-61%	-29%	-50%		-49%	-56%	-9%	-22%	
February 2017 In-House Holds Filled for Our Patrons	29	208	500	169	39	98	1,043	2,007	10,407	10,225	9,54
February 2016 Comparison	24	84	392	108	36	55	699	1,594			
Year-Over-Year Change	+21%	+148%	+28%	+56%	+8%	+78%	+49%	+26%	+2%	+7%	

#### Collection

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Items in the Catalog	5,894	17,489	62,025	18,936	7,499	12,737	124,580		126,407	131,432	130,210
February 2016 Comparison	5,857	17,842	68,932	19,018	7,079	12,621	131,349				
Year-Over-Year Change	+1%	-2%	-10%	-0%	+6%	+1%	-5%		-4%	+1%	
February 2017 Items Added to the Catalog	21	213	312	392	86	125	1,149	2,106	11,091	8,582	6,134
February 2016 Comparison	42	225	392	265	76	28	1,028	1,978			
Year-Over-Year Change	-50%	-5%	-20%	+48%	+13%	+346%	+12%	+6%	+29%	+40%	
February 2017 Items Deleted from the Catalog	3	89	917	223	60	218	1,510	3,892	15,968	8,668	6,186
February 2016 Comparison	61	841	138	33	33	49	1,155	2,029			
Year-Over-Year Change	-95%	-89%	+564%	+576%	+82%	+345%	+31%	+92%	+84%	+40%	

### **Circulation of Physical Items**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Checkouts in Evergreen	160	1,710	5,007	1,448	264	1,096	9,685	19,435	118,595	121,841	123,07
February 2016 Comparison	256	1,139	5,300	1,068	389	588	8,740	17,866			
Year-Over-Year Change	-38%	+50%	-6%	+36%	-32%	+86%	+11%	+9%	-3%	-1%	
February 2017 Renewals in Evergreen	49	139	634	154	51	132	1,159	2,339	15,480	15,434	16,04
February 2016 Comparison	36	49	720	91	31	76	1,003	2,343			
Year-Over-Year Change	+36%	+184%	-12%	+69%	+65%	+74%	+16%	-0%	+0%	-4%	
February 2017 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	23	79	238	63	7	41	451	923	5,560	4,662	4,23
February 2016 Comparison	24	107	187	37	7	29	391	749			
Year-Over-Year Change	-4%	-26%	+27%	+70%		+41%	+15%	+23%	+19%	+10%	
February 2017 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	41	43	0	145	29	56	314	648	3,981	3,394	3,54
February 2016 Comparison	41	90	6	146	42	61	386	777			
Year-Over-Year Change		-52%		-1%	-31%	-8%	-19%	-17%	+17%	-4%	
February 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							659	1,424	7,643	7,280	6,7
February 2016 Comparison							688	1,398			
Year-Over-Year Change							-4%	+2%	+5%	+9%	
February 2017 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							636	1,339	7,112	6,118	5,6
February 2016 Comparison							644	1,276			
Year-Over-Year Change							-1%	+5%	+16%	+8%	
February 2017 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							572	1,167	7,096	5,989	6,6
February 2016 Comparison							709	1,479			
Year-Over-Year Change							-19%	-21%	+18%	-10%	
February 2017 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							536	1,137	7,068	4,855	5,4
February 2016 Comparison							700	1,459			
Year-Over-Year Change							-23%	-22%	+46%	-10%	
February 2017 Checkouts of Uncataloged tems	81	54	107	0	0	0	242	496	4,576	4,385	4,6
February 2016 Comparison	61	425	26	0	0	24	536	1,044			
Year-Over-Year Change	+33%	-87%	+312%				-55%	-52%	+4%	-5%	
February 2017 TOTAL Circulation of Physical tems	354	2,025	5,986	1,810	351	1,325	12,258	24,746			
February 2016 TOTAL Comparison	418	1,810	6,239	1,342	469	778	11,623	23,988	152,831	152,633	154,7
TOTAL Year-Over-Year Change	-15%	+12%	-4%	+35%	-25%	+70%	+5%	+3%	0%	-1%	

#### **Reference Questions**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 General Reference Questions in Person	12	3	261	60	22	113	471	1,064	6,285	2,806	2,80
February 2016 Comparison	0	4	177	67	22	21	291	541			
Year-Over-Year Change		-25%	+47%	-10%		+438%	+62%	+97%	+124%	-0%	
February 2017 Questions via Telephone Calls	4	3	326	25	10	64	432	833	4,622	2,885	2,87
February 2016 Comparison	2	4	184	12	17	23	242	561			
Year-Over-Year Change	+100%	-25%	+77%	+108%	-41%	+178%	+79%	+48%	+60%	+0%	
ebruary 2017 Reference Questions Delivered Online	0	0	11	3	0	2	16	31	300	227	12
February 2016 Comparison	0	0	19	0	0	5	24	51			
Year-Over-Year Change			-42%			-60%	-33%	-39%	+32%	+77%	
February 2017 In-Person Questions on Computer or Internet Use	0	14	452	7	2	82	557	1,130	6,568	5,551	4,07
February 2016 Comparison	1	46	364	5	0	9	425	750			
Year-Over-Year Change		-70%	+24%	+40%		+811%	+31%	+51%	+18%	+36%	
February 2017 In-Person Questions about Our Online Databases	0	1	31	1	0	2	35	64	170	92	12
February 2016 Comparison	0	4	0	0	0	0	4	8			
Year-Over-Year Change		-75%					+775%	+700%	+85%	-24%	
February 2017 In-Person Tax Form Questions	0	12	150	30	1	21	214	332	473	579	56
February 2016 Comparison	0	29	56	17	10	19	131	207			
Year-Over-Year Change		-59%	+168%	+76%	-90%	+11%	+63%	+60%	-18%	+3%	
ebruary 2017 TOTAL Reference Questions	16	33	1,231	126	35	284	1,725	3,454			
February 2016 TOTAL Comparison	3	87	800	101	49	77	1,117	2,118	18,418	12,140	10,56
TOTAL Year-Over-Year Change	+433%	-62%	+54%	+25%	-29%	+269%	+54%	+63%	+52%	+15%	

## Programs Held February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Juvenile Programs Held	1	13	36	4	0	8	62	120	603	575	482
February 2016 Comparison	3	11	38	5	1	5	63	83			
Year-Over-Year Change	-67%	+18%	-5%	-20%		+60%	-2%	+45%	+5%	+19%	
February 2017 Young Adult Programs Held	3	3	3	2	4	0	15	34	163	151	126
February 2016 Comparison	3	0	11	0	1	1	16	21			
Year-Over-Year Change			-73%		+300%		-6%	+62%	+8%	+20%	
February 2017 Adult Programs Held	0	8	6	2	0	0	16	26	220	157	125
February 2016 Comparison	1	11	8	1	4	1	26	43			
Year-Over-Year Change		-27%	-25%	+100%			-38%	-40%	+40%	+26%	
February 2017 Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	0	89	84	78
February 2016 Comparison	0	0	0	0	0	0	0	1			
Year-Over-Year Change									+6%	+8%	
February 2017 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	O	29	85	30
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-66%	+183%	
February 2017 Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	3	5	4
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-40%	+25%	
February 2017 Computer Classes Held	0	0	0	0	0	0	0	0	14	22	24
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-36%	-8%	
February 2017 TOTAL Programs Held	4	24	45	8	4	8	93	180			
February 2016 TOTAL Comparison	7	22	57	6	6	7	105	148	1,121	1,079	869
TOTAL Year-Over-Year Change	-43%	+9%	-21%	+33%	-33%	+14%	-11%	+22%	+4%	+24%	

#### **Program Attendance**

February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Attendees at Juvenile Programs	3	378	585	32	0	173	1,171	2,083	10,368	8,415	7,85
February 2016 Comparison	9	176	424	27	13	71	720	1,400			
Year-Over-Year Change	-67%	+115%	+38%	+19%		+144%	+63%	+49%	+23%	+7%	
February 2017 Attendees at Young Adult Programs	7	24	88	12	55	0	186	249	1,011	884	64
February 2016 Comparison	18	0	33	0	5	39	95	120			
Year-Over-Year Change	-61%		+167%		+1,000%		+96%	+108%	+14%	+38%	
February 2017 Attendees at Adult Programs	0	95	53	105	0	0	253	315	2,048	2,157	1,31
February 2016 Comparison	5	51	110	36	18	17	237	358			
Year-Over-Year Change		+86%	-52%	+192%			+7%	-12%	-5%	+65%	
February 2017 Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	0	3,904	2,499	3,15
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									+56%	-21%	
February 2017 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	0	295	259	30
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									+14%	-16%	
February 2017 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	21	77	11
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-73%	-31%	
February 2017 Attendees at Computer Classes	0	0	0	0	0	0	0	0	12	29	2
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-59%	+4%	
February 2017 TOTAL Program Attendance	10	497	726	149	55	173	1,610	2,647			
February 2016 TOTAL Comparison	32	227	567	63	36	127	1,052	1,878	17,659	14,320	13,4
TOTAL Year-Over-Year Change	-69%	+119%	+28%	+137%	+53%	+36%	+53%	+41%	+23%	+7%	

#### **Summer Reading Program Signups**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	967	859	0
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									+13%		
February 2017 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	0	113	311	0
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-64%		
February 2017 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	86	85	0
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									+1%		
February 2017 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	0			
February 2016 TOTAL Comparison	0	0	0	0	0	0	0	0	1,166	1,255	0
TOTAL Year-Over-Year Change									-7%		

### **Summer Reading Program Completions**

February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	0	459	512	0
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-10%		
February 2017 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	62	122	(
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									-49%		
February 2017 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	60	56	
February 2016 Comparison	0	0	0	0	0	0	0	0			
Year-Over-Year Change									+7%		
February 2017 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	0			
February 2016 TOTAL Comparison	0	0	0	0	0	0	0	0	581	690	
TOTAL Year-Over-Year Change									-16%		

### **Library-Provided Computer Services**

February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Use of Library- Provided Computers	61	544	2,111	107	100	302	3,225	6,694	41,513	46,405	43,756
February 2016 Comparison	56	459	1,178	44	69	195	2,001	3,731			
Year-Over-Year Change	+9%	+19%	+79%	+143%	+45%	+55%	+61%	+79%	-11%	+6%	
February 2017 One-hour sessions on Library Wifi	809	6,703	23,438	1,506	1,036	2,224	35,716	71,106	410,437	351,423	298,098
February 2016 Comparison	159	7,166	19,173	1,316	1,038	1,360	30,212	60,858			
Year-Over-Year Change	+409%	-6%	+22%	+14%	-0%	+64%	+18%	+17%	+17%	+18%	

#### **Website Stats**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Monthly Website Sessions							5,128	11,612	75,139	72,706	68,773
February 2016 Comparison							6,332	12,444			
Year-Over-Year Change							-19%	-7%	+3%	+6%	
February 2017 Monthly Website Page Views							13,314	29,576	182,084	169,630	163,277
February 2016 Comparison							15,943	31,309			
Year-Over-Year Change							-16%	-6%	+7%	+4%	

#### **Premium Online Services**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Active OverDrive Users							127	267	1,722	1,731	1,443
February 2016 Comparison							145	306			
Year-Over-Year Change							-12%	-13%	-1%	+20%	
February 2017 OverDrive Circulations							573	1,251	7,502	7,380	6,61
February 2016 Comparison							604	1,271			
Year-Over-Year Change							-5%	-2%	+2%	+12%	
February 2017 Active Hoopla Users							137	277	1,063	0	
February 2016 Comparison							46	64			
Year-Over-Year Change							+198%	+333%			
February 2017 Hoopla Circulations							688	1,481	5,432	0	
February 2016 Comparison							205	269			
Year-Over-Year Change							+236%	+451%			
February 2017 NewsBank Searches							137	352	2,421	0	
February 2016 Comparison							230	449			
Year-Over-Year Change							-40%	-22%			
February 2017 TumbleBooks Uses							2	36	22,269	24,673	1,09
February 2016 Comparison							3,943	8,392			
Year-Over-Year Change							-100%	-100%	-10%	+2,151%	
February 2017 Mango Languages Uses							175	350	538	617	1,18
February 2016 Comparison							36	62			
Year-Over-Year Change							+386%	+465%	-13%	-48%	
February 2017 Ancestry Searches							3,418	5,904	36,332	20,275	12,75
February 2016 Comparison							3,035	4,397			
Year-Over-Year Change							+13%	+34%	+79%	+59%	
February 2017 Activities Completed on ABCMouse							66	169	1,130	0	
February 2016 Comparison							0	0			
Year-Over-Year Change											
February 2017 Books Read on ABCMouse							1	5	98	0	
February 2016 Comparison							0	0			
Year-Over-Year Change											

#### **Faxes and Prints**

February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Number of fax pages received	0	0	11	15	0	0	26	46	219	173	168
February 2016 Comparison	0	16	0	0	0	3	19	27			
Year-Over-Year Change							+37%	+70%	+27%	+3%	
February 2017 Number of fax pages sent	5	23	87	41	1	37	194	420	1,734	1,882	1,353
February 2016 Comparison	1	45	0	66	8	36	156	282			
Year-Over-Year Change	+400%	-49%		-38%	-88%	+3%	+24%	+49%	-8%	+39%	
February 2017 Free Prints for Job Seekers	5	2	169	7	20	3	206	520	2,878	2,335	3,024
February 2016 Comparison	Ō	15	57	0	0	47	119	269			
Year-Over-Year Change		-87%	+196%			-94%	+73%	+93%	+23%	-23%	

Fines
February 2017

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Fine Payments Received	\$ 1.60	\$ 117.00	\$ 370.46	\$ 51.45	\$ 56.76	\$ 115.36	\$ 712.63	\$ 1,499.46	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
February 2016 Comparison	\$ 5.85	\$ 114.00	\$ 805.14	\$ 111.05	\$ 6.90	\$ 23.20	\$ 1,066.14	\$ 2,193.40			
Year-Over-Year Change	-80%	+3%	-54%	-54%	+833%	+400%	-33%	-32%	-30%	-3%	
February 2017 Outstanding Fines	\$ 1,152.82	\$ 34,143.33	\$ 154,992.73	\$ 20,417.33	\$ 4,404.11	\$ 14,188.91	\$ 229,299.23		\$ 228,102.90	\$ 221,076.26	\$ 209,842.19
February 2016 Comparison	\$ 1,112.22	\$ 33,238.69	\$ 148,464.73	\$ 19,795.03	\$ 4,199.89	\$ 13,517.27	\$ 220,327.83				
Year-Over-Year Change	+4%	+3%	+4%	+3%	+5%	+5%	+4%		+3%	+5%	

### **Collections (Unique Management Services, Inc.)**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD February	2016	2015	2014
February 2017 Fine Payments as a Result of Collection Agency's Efforts							\$ 0.00	\$ 46.00	\$ 947.13	\$ 818.48	\$ 809.51
February 2016 Comparison							\$ 73.00	\$ 162.24			
Year-Over-Year Change								-72%	+16%	+1%	
February 2017 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 20.00	\$ 20.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69
February 2016 Comparison							\$ 208.95	\$ 353.95			
Year-Over-Year Change							-90%	-94%	-2%	-28%	
February 2017 What We Paid Collection Agency for Their Services							\$ 8.00	\$ 8.00	\$ 1,022.23	\$ 1,051.42	\$ 753.88
February 2016 Comparison							\$ 227.78	\$ 321.48			
Year-Over-Year Change							-96%	-98%	-3%	+40%	

#### Coldwater Branch Holbrook Heritage Room

February 2017

(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD February	2016	2015	2014
February 2017 Heritage Room Attendance	48	539	705	468	312
February 2016 Comparison	44	79			
Year-Over-Year Change	+9%	+582%	+51%	+50%	
February 2017 Heritage Room Reference Questions via Telephone	77	121	376	206	84
February 2016 Comparison	26	58			
Year-Over-Year Change	+196%	+109%	+83%	+145%	
February 2017 Heritage Room Reference Questions Online	11	16	83	77	43
February 2016 Comparison	15	29			
Year-Over-Year Change	-27%	-45%	+8%	+79%	

#### **Selected Graphs**













