



Total Circulation All Physical Sources and All Digital Sources

January 2017

	District Monthly Total	YTD January	2016	2015	2014
January 2017 Total Circulation	16,976	16,976	229,219	205,578	176,444
<i>January 2016 Total Circulation</i>	19,152	22,582			
<i>Year-Over-Year Change</i>	-11%	-25%	+11%	+17%	
	<p>Digital circulations made up 26% of the total YTD in January 2017.</p> <p>On average this year to date, 280 (1.12%) of our patrons have used OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p>		<p>In 2016 digital was 33% of the total circulation, with 232 (0.93%) of our patrons using OverDrive and Hoopla. There was likely some overlap with users of these two services, so the actual number of unique users was probably lower.</p> <p>We don't have patron numbers available for our other premium digital services.</p>		<p>In 2015 digital was 26% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>
			<p>In 2014 digital was 12% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.</p> <p>We don't have patron numbers available for our other premium digital services.</p>		

Attendance

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Attendance	283	1,844	9,612	758	713	2,167	15,377	15,377	200,998	195,735	167,414
<i>January 2016 Comparison</i>	322	1,656	8,730	678	726	2,127	14,239	14,239			
<i>Year-Over-Year Change</i>	-12%	+11%	+10%	+12%	-2%	+2%	+8%	+8%	+3%	+17%	
January 2017 Hours Open	104	146	273	149	113	148	933	933	10,866	8,703	5,395
<i>January 2016 Comparison</i>	107	143	254	138	107	143	892	892			
<i>Year-Over-Year Change</i>	-3%	+2%	+7%	+8%	+6%	+3%	+5%	+5%	+25%	+61%	

Patrons

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Patron Count	365	3,237	15,843	2,801	474	2,226	24,946		24,899	23,974	22,879
<i>January 2016 Comparison</i>	355	3,124	15,339	2,730	448	2,147	24,143				
<i>Year-Over-Year Change</i>	+3%	+4%	+3%	+3%	+6%	+4%	+3%		+4%	+5%	
January 2017 Active Patrons	46	338	1,305	229	63	219	2,200		2,030	2,069	2,109
<i>January 2016 Comparison</i>	47	318	1,262	224	61	216	2,128				
<i>Year-Over-Year Change</i>	-2%	+6%	+3%	+2%	+3%	+1%	+3%		-2%	-2%	
January 2017 New Patrons Added	1	11	37	6	0	14	69	69	1,107	1,086	1,390
<i>January 2016 Comparison</i>	1	135	124	16	1	12	289	289			
<i>Year-Over-Year Change</i>		-92%	-70%	-63%		+17%	-76%	-76%	+2%	-22%	
January 2017 In-House Holds Filled for Our Patrons	21	153	487	171	41	91	964	964	10,407	10,225	9,546
<i>January 2016 Comparison</i>	36	94	455	132	33	145	895	895			
<i>Year-Over-Year Change</i>	-42%	+63%	+7%	+30%	+24%	-37%	+8%	+8%	+2%	+7%	

Collection

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Items in the Catalog	5,878	17,364	62,629	18,794	7,471	12,832	124,968		126,407	131,432	130,210
<i>January 2016 Comparison</i>	5,875	18,459	68,669	18,783	7,036	12,650	131,472				
<i>Year-Over-Year Change</i>	+0%	-6%	-9%	+0%	+6%	+1%	-5%		-4%	+1%	
January 2017 Items Added to the Catalog	20	273	171	259	84	150	957	957	11,091	8,582	6,134
<i>January 2016 Comparison</i>	23	114	363	293	76	81	950	950			
<i>Year-Over-Year Change</i>	-13%	+139%	-53%	-12%	+11%	+85%	+1%	+1%	+29%	+40%	
January 2017 Items Deleted from the Catalog	40	950	1,050	305	0	37	2,382	2,382	15,968	8,668	6,186
<i>January 2016 Comparison</i>	19	19	289	371	171	5	874	874			
<i>Year-Over-Year Change</i>	+111%	+4,900%	+263%	-18%		+640%	+173%	+173%	+84%	+40%	

Circulation of Physical Items

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Checkouts in Evergreen	192	1,574	5,223	1,527	324	910	9,750	9,750	118,595	121,841	123,074
<i>January 2016 Comparison</i>	209	1,162	5,352	1,209	456	738	9,126	9,126			
<i>Year-Over-Year Change</i>	-8%	+35%	-2%	+26%	-29%	+23%	+7%	+7%	-3%	-1%	
January 2017 Renewals in Evergreen	49	162	642	128	56	143	1,180	1,180	15,480	15,434	16,044
<i>January 2016 Comparison</i>	97	135	720	181	107	100	1,340	1,340			
<i>Year-Over-Year Change</i>	-49%	+20%	-11%	-29%	-48%	+43%	-12%	-12%	+0%	-4%	
January 2017 Items from other MeL.Cat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	21	75	236	79	12	49	472	472	5,560	4,662	4,231
<i>January 2016 Comparison</i>	16	100	117	65	6	54	358	358			
<i>Year-Over-Year Change</i>	+31%	-25%	+102%	+22%	+100%	-9%	+32%	+32%	+19%	+10%	
January 2017 Items Sent to Other Libraries MeL.Cat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	45	62	0	105	46	76	334	334	3,976	3,394	3,548
<i>January 2016 Comparison</i>	36	90	1	145	58	61	391	391			
<i>Year-Over-Year Change</i>	+25%	-31%		-28%	-21%	+25%	-15%	-15%	+17%	-4%	
January 2017 Requests from BDL Patrons for Items at Other MeL.Cat Libraries (totals not part of YTD or yearly numbers)							765	765	7,643	7,280	6,708
<i>January 2016 Comparison</i>							710	710			
<i>Year-Over-Year Change</i>							+8%	+8%	+5%	+9%	
January 2017 Requests from BDL Patrons for Items at Other MeL.Cat Libraries, Actually Fulfilled							703	703	7,112	6,118	5,677
<i>January 2016 Comparison</i>							632	632			
<i>Year-Over-Year Change</i>							+11%	+11%	+16%	+8%	
January 2017 Requests from Other MeL.Cat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							595	595	7,096	5,989	6,619
<i>January 2016 Comparison</i>							770	770			
<i>Year-Over-Year Change</i>							-23%	-23%	+18%	-10%	
January 2017 Requests from Other MeL.Cat Libraries for Items at BDL, Actually Fulfilled							601	601	7,068	4,855	5,400
<i>January 2016 Comparison</i>							759	759			
<i>Year-Over-Year Change</i>							-21%	-21%	+46%	-10%	
January 2017 Checkouts of Uncataloged Items	70	80	77	0	0	27	254	254	4,576	4,385	4,601
<i>January 2016 Comparison</i>	69	266	84	0	0	89	508	508			
<i>Year-Over-Year Change</i>	+1%	-70%	-8%			-70%	-50%	-50%	+4%	-5%	
January 2017 TOTAL Circulation of Physical Items	377	1,953	6,178	1,839	438	1,205	12,488	12,488			
<i>January 2016 TOTAL Comparison</i>	427	1,753	6,274	1,600	627	1,042	12,365	12,365	152,831	152,633	154,796
<i>TOTAL Year-Over-Year Change</i>	-12%	+11%	-2%	+15%	-30%	+16%	+1%	+1%	0%	-1%	

Reference Questions

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 General Reference Questions in Person	8	3	283	92	17	190	593	593	6,280	2,806	2,809
<i>January 2016 Comparison</i>	0	5	201	28	2	14	250	250			
<i>Year-Over-Year Change</i>		-40%	+41%	+229%	+750%	+1,257%	+137%	+137%	+124%	-0%	
January 2017 Questions via Telephone Calls	3	5	270	22	17	84	401	401	4,619	2,885	2,872
<i>January 2016 Comparison</i>	0	2	283	12	3	19	319	319			
<i>Year-Over-Year Change</i>		+150%	-5%	+83%	+467%	+342%	+26%	+26%	+60%	+0%	
January 2017 Reference Questions Delivered Online	0	1	8	3	0	3	15	15	300	227	128
<i>January 2016 Comparison</i>	0	0	14	0	0	13	27	27			
<i>Year-Over-Year Change</i>			-43%			-77%	-44%	-44%	+32%	+77%	
January 2017 In-Person Questions on Computer or Internet Use	8	27	380	12	4	142	573	573	6,568	5,551	4,076
<i>January 2016 Comparison</i>	0	26	273	9	0	17	325	325			
<i>Year-Over-Year Change</i>		+4%	+39%	+33%		+735%	+76%	+76%	+18%	+36%	
January 2017 In-Person Questions about Our Online Databases	0	0	23	2	0	4	29	29	170	92	121
<i>January 2016 Comparison</i>	0	4	0	0	0	0	4	4			
<i>Year-Over-Year Change</i>							+625%	+625%	+85%	-24%	
January 2017 In-Person Tax Form Questions	0	0	75	25	2	16	118	118	473	579	560
<i>January 2016 Comparison</i>	0	21	30	20	0	5	76	76			
<i>Year-Over-Year Change</i>			+150%	+25%		+220%	+55%	+55%	-18%	+3%	
January 2017 TOTAL Reference Questions	19	36	1,039	156	40	439	1,729	1,729			
<i>January 2016 TOTAL Comparison</i>	0	58	801	69	5	68	1,001	1,001	18,410	12,140	10,566
<i>TOTAL Year-Over-Year Change</i>		-38%	+30%	+126%	+700%	+546%	+73%	+73%	+52%	+15%	

Programs Held

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Juvenile Programs Held	2	9	39	0	0	8	58	58	603	575	482
<i>January 2016 Comparison</i>	6	1	3	0	3	7	20	20			
<i>Year-Over-Year Change</i>	-67%	+800%	+1,200%			+14%	+190%	+190%	+5%	+19%	
January 2017 Young Adult Programs Held	0	12	3	0	4	0	19	19	163	151	126
<i>January 2016 Comparison</i>	1	1	3	0	0	0	5	5			
<i>Year-Over-Year Change</i>		+1,100%					+280%	+280%	+8%	+20%	
January 2017 Adult Programs Held	0	4	6	0	0	0	10	10	220	157	125
<i>January 2016 Comparison</i>	1	8	4	1	3	0	17	17			
<i>Year-Over-Year Change</i>		-50%	+50%				-41%	-41%	+40%	+26%	
January 2017 Juvenile Summer Reading Events Held	0	0	0	0	0	0	0	0	89	84	78
<i>January 2016 Comparison</i>	1	0	0	0	0	0	1	1			
<i>Year-Over-Year Change</i>									+6%	+8%	
January 2017 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	29	85	30
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-66%	+183%	
January 2017 Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	3	5	4
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-40%	+25%	
January 2017 Computer Classes Held	0	0	0	0	0	0	0	0	14	22	24
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-36%	-8%	
January 2017 TOTAL Programs Held	2	25	48	0	4	8	87	87			
<i>January 2016 TOTAL Comparison</i>	9	10	10	1	6	7	43	43	1,121	1,079	869
<i>TOTAL Year-Over-Year Change</i>	-78%	+150%	+380%	-100%	-33%	+14%	+102%	+102%	+4%	+24%	

Program Attendance

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Attendees at Juvenile Programs	7	136	639	0	0	130	912	912	10,368	8,415	7,857
<i>January 2016 Comparison</i>	18	76	478	0	16	92	680	680			
<i>Year-Over-Year Change</i>	-61%	+79%	+34%			+41%	+34%	+34%	+23%	+7%	
January 2017 Attendees at Young Adult Programs	0	9	32	0	22	0	63	63	1,011	884	641
<i>January 2016 Comparison</i>	2	6	7	0	10	0	25	25			
<i>Year-Over-Year Change</i>		+50%	+357%		+120%		+152%	+152%	+14%	+38%	
January 2017 Attendees at Adult Programs	0	34	28	0	0	0	62	62	2,048	2,157	1,310
<i>January 2016 Comparison</i>	4	61	21	12	23	0	121	121			
<i>Year-Over-Year Change</i>		-44%	+33%				-49%	-49%	-5%	+65%	
January 2017 Attendees at Juvenile Summer Reading Events	0	0	0	0	0	0	0	0	3,904	2,499	3,159
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+56%	-21%	
January 2017 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	0	295	259	307
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+14%	-16%	
January 2017 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	21	77	111
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-73%	-31%	
January 2017 Attendees at Computer Classes	0	0	0	0	0	0	0	0	12	29	28
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-59%	+4%	
January 2017 TOTAL Program Attendance	7	179	699	0	22	130	1,037	1,037			
<i>January 2016 TOTAL Comparison</i>	24	143	506	12	49	92	826	826	17,659	14,320	13,413
<i>TOTAL Year-Over-Year Change</i>	-71%	+25%	+38%	-100%	-55%	+41%	+26%	+26%	+23%	+7%	

Summer Reading Program Signups

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	967	859	0
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+13%		
January 2017 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	0	113	311	0
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-64%		
January 2017 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	86	85	0
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+1%		
January 2017 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	0			
<i>January 2016 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	1,166	1,255	0
<i>TOTAL Year-Over-Year Change</i>									-7%		

Summer Reading Program Completions

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Juveniles who Completed Summer Reading Program	0	0	0	0	0	0	0	0	459	512	0
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-10%		
January 2017 Young Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	62	122	0
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									-49%		
January 2017 Adults who Completed Summer Reading Program	0	0	0	0	0	0	0	0	60	56	0
<i>January 2016 Comparison</i>	0	0	0	0	0	0	0	0			
<i>Year-Over-Year Change</i>									+7%		
January 2017 TOTAL Summer Reading Program Completions	0	0	0	0	0	0	0	0			
<i>January 2016 TOTAL Comparison</i>	0	0	0	0	0	0	0	0	581	690	0
<i>TOTAL Year-Over-Year Change</i>									-16%		

Library-Provided Computer Services

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Use of Library-Provided Computers	78	568	2,267	120	96	340	3,469	3,469	41,513	46,405	43,756
<i>January 2016 Comparison</i>	153	436	638	144	78	281	1,730	1,730			
<i>Year-Over-Year Change</i>	-49%	+30%	+255%	-17%	+23%	+21%	+101%	+101%	-11%	+6%	
January 2017 One-hour sessions on Library Wifi	762	5,333	24,319	1,502	788	2,686	35,390	35,390	410,437	351,423	298,098
<i>January 2016 Comparison</i>	203	6,164	20,243	1,622	940	1,474	30,646	30,646			
<i>Year-Over-Year Change</i>	+275%	-13%	+20%	-7%	-16%	+82%	+15%	+15%	+17%	+18%	

Website Stats

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Monthly Website Sessions							6,484	6,484	75,139	72,706	68,773
<i>January 2016 Comparison</i>							6,112	6,112			
<i>Year-Over-Year Change</i>							+6%	+6%	+3%	+6%	
January 2017 Monthly Website Page Views							16,262	16,262	182,084	169,630	163,277
<i>January 2016 Comparison</i>							15,366	15,366			
<i>Year-Over-Year Change</i>							+6%	+6%	+7%	+4%	

Premium Online Services

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Active OverDrive Users							140	140	1,722	1,731	1,443
January 2016 Comparison							161	161			
Year-Over-Year Change							-13%	-13%	-1%	+20%	
January 2017 OverDrive Circulations							678	678	7,502	7,380	6,615
January 2016 Comparison							667	667			
Year-Over-Year Change							+2%	+2%	+2%	+12%	
January 2017 Active Hoopla Users							140	140	1,063	0	0
January 2016 Comparison							18	18			
Year-Over-Year Change							+678%	+678%			
January 2017 Hoopla Circulations							793	793	5,432	0	0
January 2016 Comparison							64	64			
Year-Over-Year Change							+1,139%	+1,139%			
January 2017 NewsBank Searches							215	215	2,421	0	0
January 2016 Comparison							219	219			
Year-Over-Year Change							-2%	-2%			
January 2017 TumbleBooks Uses							34	34	22,269	24,673	1,096
January 2016 Comparison							4,449	4,449			
Year-Over-Year Change							-99%	-99%	-10%	+2,151%	
January 2017 Mango Languages Uses							175	175	538	617	1,180
January 2016 Comparison							26	26			
Year-Over-Year Change							+573%	+573%	-13%	-48%	
January 2017 Ancestry Searches							2,486	2,486	36,332	20,275	12,755
January 2016 Comparison							1,362	1,362			
Year-Over-Year Change							+83%	+83%	+79%	+59%	
January 2017 Activities Completed on ABCMouse							103	103	1,130	0	0
January 2016 Comparison							0	0			
Year-Over-Year Change											
January 2017 Books Read on ABCMouse							4	4	98	0	0
January 2016 Comparison							0	0			
Year-Over-Year Change											

Faxes and Prints

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Number of fax pages received	0	6	14	0	0	0	20	20	219	173	168
January 2016 Comparison	0	2	0	2	0	4	8	8			
Year-Over-Year Change		+200%					+150%	+150%	+27%	+3%	
January 2017 Number of fax pages sent	0	77	29	50	10	60	226	226	1,733	1,882	1,353
January 2016 Comparison	0	31	0	62	0	33	126	126			
Year-Over-Year Change		+148%		-19%		+82%	+79%	+79%	-8%	+39%	
January 2017 Free Prints for Job Seekers	15	19	266	0	0	14	314	314	2,878	2,335	3,024
January 2016 Comparison	0	38	101	7	0	4	150	150			
Year-Over-Year Change		-50%	+163%			+250%	+109%	+109%	+23%	-23%	

Fines

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Fine Payments Received	\$ 6.00	\$ 91.11	\$ 564.82	\$ 52.70	\$ 27.35	\$ 44.85	\$ 786.83	\$ 786.83	\$ 10,062.96	\$ 14,448.76	\$ 14,827.36
<i>January 2016 Comparison</i>	\$ 15.35	\$ 153.35	\$ 844.77	\$ 48.89	\$ 2.40	\$ 62.50	\$ 1,127.26	\$ 1,127.26			
<i>Year-Over-Year Change</i>	-60%	-41%	-33%	+8%	+1,250%	-29%	-30%	-30%	-30%	-3%	
January 2017 Outstanding Fines	\$ 1,153.62	\$ 33,893.18	\$ 154,770.39	\$ 20,501.68	\$ 4,503.87	\$ 14,189.52	\$ 229,012.26		\$ 228,102.90	\$ 221,076.26	\$ 209,842.19
<i>January 2016 Comparison</i>	\$ 1,112.87	\$ 33,237.60	\$ 148,705.00	\$ 19,896.40	\$ 4,169.29	\$ 13,444.10	\$ 220,565.26				
<i>Year-Over-Year Change</i>	+4%	+2%	+4%	+3%	+8%	+6%	+4%		+3%	+5%	

Collections (Unique Management Services, Inc.)

January 2017

	Alganssee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD January	2016	2015	2014
January 2017 Fine Payments as a Result of Collection Agency's Efforts							\$ 46.00	\$ 46.00	\$ 947.13	\$ 818.48	\$ 809.51
<i>January 2016 Comparison</i>							\$ 89.24	\$ 89.24			
<i>Year-Over-Year Change</i>							-48%	-48%	+16%	+1%	
January 2017 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 0.00	\$ 0.00	\$ 1,317.93	\$ 1,346.89	\$ 1,864.69
<i>January 2016 Comparison</i>							\$ 145.00	\$ 145.00			
<i>Year-Over-Year Change</i>									-2%	-28%	
January 2017 What We Paid Collection Agency for Their Services							\$ 0.00	\$ 0.00	\$ 1,022.23	\$ 1,051.42	\$ 753.88
<i>January 2016 Comparison</i>							\$ 93.70	\$ 93.70			
<i>Year-Over-Year Change</i>									-3%	+40%	

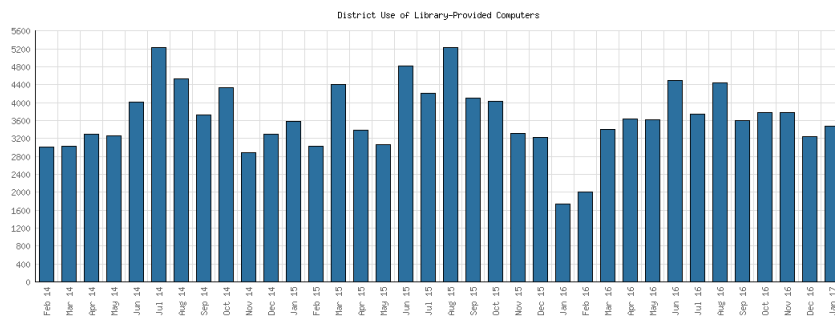
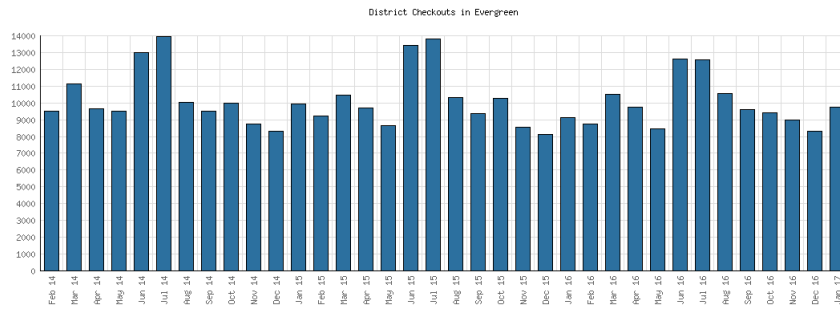
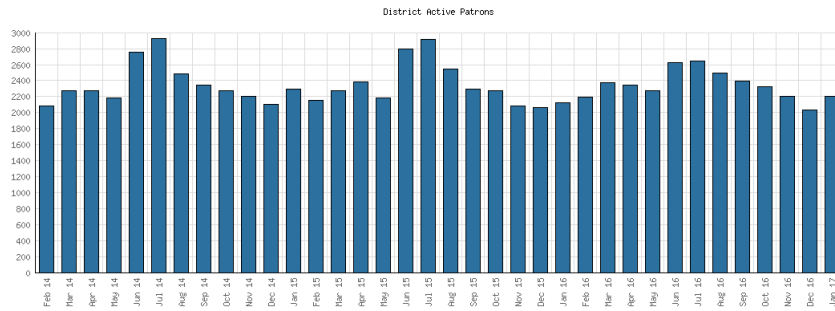
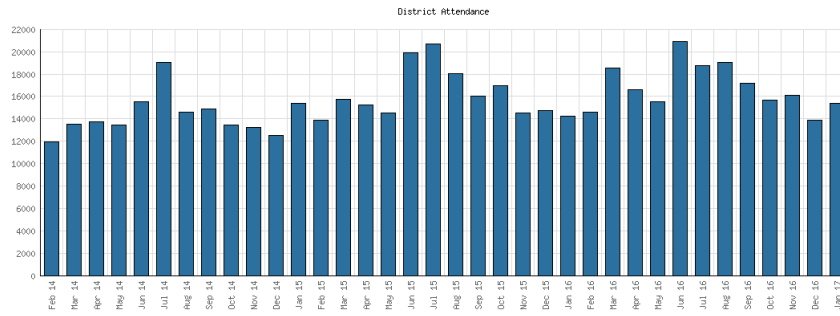
Coldwater Branch Holbrook Heritage Room

January 2017

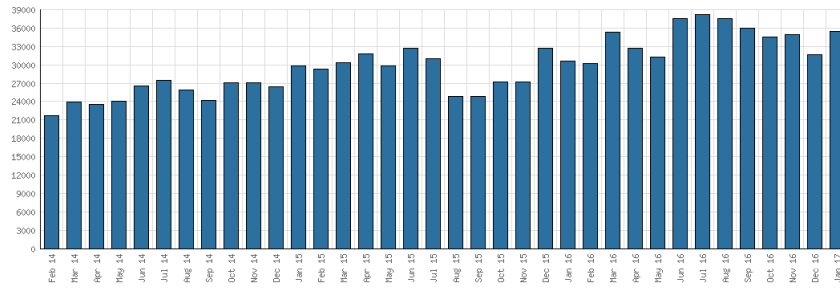
(Numbers below are already part of the Coldwater Branch figures, just broken out here for convenience.)

	This Month	YTD January	2016	2015	2014
January 2017 Heritage Room Attendance	57	64	705	468	312
<i>January 2016 Comparison</i>	35	35			
<i>Year-Over-Year Change</i>	+63%	+83%	+51%	+50%	
January 2017 Heritage Room Reference Questions via Telephone	29	39	376	206	84
<i>January 2016 Comparison</i>	32	32			
<i>Year-Over-Year Change</i>	-9%	+22%	+83%	+145%	
January 2017 Heritage Room Reference Questions Online	5	7	83	77	43
<i>January 2016 Comparison</i>	14	14			
<i>Year-Over-Year Change</i>	-64%	-50%	+8%	+79%	

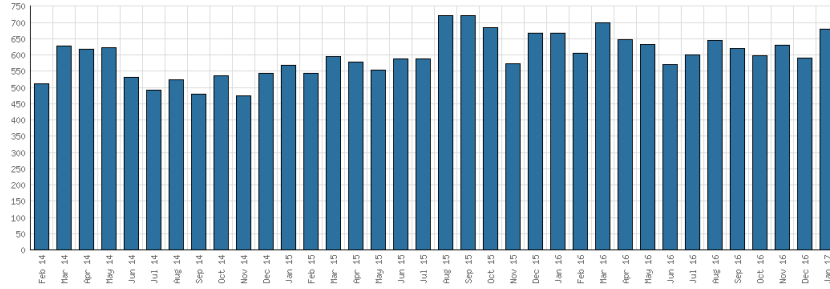
Selected Graphs



District One-Hour Sessions on Library Wifi



District OverDrive Circulations



District Hoopla Circulations

