

Assistant Director's Report November 18, 2016

- We had some difficulty with our Evergreen library system during and following the cyber attacks of October 21. Patron data was never in danger due to the nature of the event. Our hosting company, Equinox Software, Inc. and BDL have both put into place measures and procedures to help mitigate the effects of any future attacks. (And we can be assured there will be more in the future.)
- We've been in touch with the Building Committee on several issues and recommendations for the Coldwater Branch. Report in the discussion section.
- The Tower for the Algansee Branch was completed on October 31. The speed is as promised and wonderful!
- Our new Desktop Support IT Assistant, Angela Clark, started on November 8. We are very happy to have her join us!
- I have corrected another deficiency in the monthly statistical report. The information provided on the Unique Management online reports didn't tell the whole story as to how much we were paying them for the services. I have gone back and looked at the bills for the last 3 years to get the complete picture.

Submitted by John Rucker