# Total Circulation All Physical Sources and All Digital Sources

April 2016

	District Monthly Total	YTD April	2015	2014
April 2016 Total Circulation	19,683	83,194	188,766	193,256
April 2015 Total Circulation	16,510	51,583		
Year-Over-Year Change	+19%	+61%	-2%	
		Digital circulations make up 39% of the total YTD in April 2016.  On average this year to date, 204 (0.84%) of our patrons are using OverDrive and Hoopla. There is likely some overlap with users of these two services, so the actual number of unique users is probably lower.  We don't have patron numbers available for our other premium digital services.	In 2015 digital was 25% of the total circulation, with 144 (0.60%) patrons on average using OverDrive.  We don't have patron numbers available for our other premium digital services.	In 2014 digital was 14% of the total circulation, with 120 (0.52%) patrons on average using OverDrive.  We don't have patron numbers available for our other premium digital services.

## **Attendance**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Attendance	395	2,098	10,549	861	972	1,703	16,578	63,952	195,735	167,414
April 2015 Comparison	356	1,815	9,686	745	761	1,875	15,238	60,287		
Year-Over-Year Change	+11%	+16%	+9%	+16%	+28%	-9%	+9%	+6%	+17%	
April 2016 Hours Open	113	151	219	152	110	150	895	3,645	8,935	5,528
April 2015 Comparison	105	137	0	135	73	137	587	2,595		
Year-Over-Year Change	+8%	+10%		+12%	+51%	+9%	+52%	+40%	+62%	

### **Patrons**

April 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Patron Count	361	3,159	15,507	2,749	457	2,160	24,393		23,974	22,879
April 2015 Comparison	355	3,011	14,757	2,655	419	2,080	23,277			
Year-Over-Year Change	+2%	+5%	+5%	+4%	+9%	+4%	+5%		+5%	
April 2016 Active Patrons	61	357	1,423	235	64	204	2,344		2,069	2,109
April 2015 Comparison	67	411	1,390	263	52	201	2,384			
Year-Over-Year Change	-9%	-13%	+2%	-11%	+23%	+1%	-2%		-2%	
April 2016 New Patrons Added	0	12	41	10	3	6	72	555	1,013	1,46
April 2015 Comparison	1	19	56	15	0	5	96	315		
Year-Over-Year Change		-37%	-27%	-33%		+20%	-25%	+76%	-31%	
April 2016 In-House Holds Filled for Our Patrons	45	142	470	135	21	78	891	3,444	10,677	10,39
April 2015 Comparison	60	135	364	158	32	61	810	3,968		
Year-Over-Year Change	-25%	+5%	+29%	-15%	-34%	+28%	+10%	-13%	+3%	

## Collection

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Items in the Catalog	5,995	17,847	64,647	19,196	7,207	12,040	126,932		131,432	130,210
April 2015 Comparison	5,910	17,608	68,258	18,958	6,784	12,049	129,567			
Year-Over-Year Change	+1%	+1%	-5%	+1%	+6%	-0%	-2%		+1%	
April 2016 Items Added to the Catalog	29	113	284	80	59	255	820	4,036	8,586	6,134
April 2015 Comparison	51	99	221	143	51	93	658	2,780		
Year-Over-Year Change	-43%	+14%	+29%	-44%	+16%	+174%	+25%	+45%	+40%	
April 2016 Items Deleted from the Catalog	16	47	695	82	5	593	1,438	4,477	8,191	6,186
April 2015 Comparison	47	1,393	296	7	0	28	1,771	3,860		
Year-Over-Year Change	-66%	-97%	+135%	+1,071%		+2,018%	-19%	+16%	+32%	

# **Circulation of Physical Items**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Checkouts in Evergreen	393	1,344	5,665	1,255	363	731	9,751	38,104	112,630	132,285
April 2015 Comparison	244	1,660	5,569	1,162	203	862	9,700	30,099		
Year-Over-Year Change	+61%	-19%	+2%	+8%	+79%	-15%	+1%	+27%	-15%	
April 2016 Renewals in Evergreen	79	94	766	142	89	52	1,222	4,825	14,186	17,29
April 2015 Comparison	69	201	797	162	42	76	1,347	3,975		
Year-Over-Year Change	+14%	-53%	-4%	-12%	+112%	-32%	-9%	+21%	-18%	
April 2016 Items from other MeLCat Libraries Checked out to OUR Patrons, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	33	116	216	80	20	32	497	1,982	5,004	4,23
April 2015 Comparison	10	91	241	27	32	20	421	2,267		
Year-Over-Year Change	+230%	+27%	-10%	+196%	-38%	+60%	+18%	-13%	+18%	
April 2016 Items Sent to Other Libraries MeLCat, per branch (self-reported, totals not part of District, YTD, or yearly numbers)	50	64	2	113	41	38	308	1,463	3,394	3,54
April 2015 Comparison	35	62	0	85	46	36	264	1,009		
Year-Over-Year Change	+43%	+3%		+33%	-11%	+6%	+17%	+45%	-4%	
April 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries (totals not part of YTD or yearly numbers)							699	2,790	6,690	7,29
April 2015 Comparison							503	1,888		
Year-Over-Year Change							+39%	+48%	-8%	
April 2016 Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled							638	2,571	5,565	6,23
April 2015 Comparison							487	1,747		
Year-Over-Year Change							+31%	+47%	-11%	
April 2016 Requests from Other MeLCat Libraries for Items at BDL (totals not part of YTD or yearly numbers)							502	2,665	5,557	7,0
April 2015 Comparison							452	1,385		
Year-Over-Year Change							+11%	+92%	-21%	
April 2016 Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled							510	2,664	4,433	5,82
April 2015 Comparison							438	1,325		
Year-Over-Year Change							+16%	+101%	-24%	
April 2016 Checkouts of Uncataloged	85	157	130	0	6	193	571	2,134	4,385	4,60
April 2015 Comparison	71	52	66	0	0	64	253	1,327		
Year-Over-Year Change	+20%	+202%	+97%			+202%	+126%	+61%	-5%	
April 2016 TOTAL Circulation of Physical	640	1,775	6,779	1,590	519	1,046	12,692	50,298		
April 2015 TOTAL Comparison	429	2,066	6,673	1,436	323	1,058	13,865	45,022	141,199	166,23
TOTAL Year-Over-Year Change	+49%	-14%	+2%	+11%	+61%	-1%	-8%	+12%	-15%	

### **Reference Questions**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 General Reference Questions in Person	13	3	509	207	42	25	799	1,958	2,806	2,80
April 2015 Comparison	0	15	63	47	34	21	180	906		
Year-Over-Year Change		-80%	+708%	+340%	+24%	+19%	+344%	+116%	-0%	
April 2016 Questions via Telephone Calls	9	4	494	12	34	19	572	1,585	2,679	2,78
April 2015 Comparison	0	12	110	27	5	17	171	917		
Year-Over-Year Change		-67%	+349%	-56%	+580%	+12%	+235%	+73%	-4%	
April 2016 Reference Questions Delivered Online	0	0	14	33	1	12	60	143	150	
April 2015 Comparison	0	2	0	10	0	13	25	62		
Year-Over-Year Change				+230%		-8%	+140%	+131%	+76%	
April 2016 In-Person Questions on Computer or Internet Use	10	9	509	36	9	12	585	2,059	5,551	4,2
April 2015 Comparison	0	8	374	39	4	12	437	1,646		
Year-Over-Year Change		+13%	+36%	-8%	+125%		+34%	+25%	+31%	
April 2016 In-Person Questions about Dur Online Databases	0	1	0	0	0	0	1	11	92	1
April 2015 Comparison	0	0	4	0	0	1	5	35		
Year-Over-Year Change							-80%	-69%	-24%	
April 2016 In-Person Tax Form Questions	0	2	56	32	1	10	101	458	579	5
April 2015 Comparison	0	0	26	10	0	8	44	572		
Year-Over-Year Change			+115%	+220%		+25%	+130%	-20%	+3%	
April 2016 TOTAL Reference Questions	32	19	1,582	320	87	78	2,118	6,214		
April 2015 TOTAL Comparison	0	37	577	133	43	72	862	4,138	11,857	10,5
TOTAL Year-Over-Year Change		-49%	+174%	+141%	+102%	+8%	+146%	+50%	+12%	

# **Programs Held**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Juvenile Programs Held	5	8	39	4	4	9	69	293	575	61
April 2015 Comparison	3	3	29	4	4	6	49	224		
Year-Over-Year Change	+67%	+167%	+34%			+50%	+41%	+31%	-7%	
April 2016 Young Adult Programs Held	3	2	10	0	3	0	18	55	161	12
April 2015 Comparison	1	0	17	0	0	0	18	67		
Year-Over-Year Change	+200%		-41%					-18%	+28%	
April 2016 Adult Programs Held	1	7	8	1	2	5	24	109	157	12
April 2015 Comparison	1	2	3	2	2	0	10	47		
Year-Over-Year Change		+250%	+167%	-50%			+140%	+132%	+26%	
April 2016 Juvenile Summer Reading Events Held	0	0	0	0	1	0	1	2	84	7
April 2015 Comparison	0	0	0	0	0	0	0	2		
Year-Over-Year Change									+8%	
April 2016 Young Adult Summer Reading Events Held	0	0	0	0	0	0	0	0	85	3
April 2015 Comparison	0	0	0	0	0	0	0	1		
Year-Over-Year Change									+183%	
April 2016 Adult Summer Reading Events Held	0	1	0	0	0	0	1	1	5	
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change									+25%	
April 2016 Computer Classes Held	0	0	3	0	0	0	3	4	34	9
April 2015 Comparison	0	0	3	0	0	0	3	11		
Year-Over-Year Change								-64%	-65%	
April 2016 TOTAL Programs Held	9	18	60	5	10	14	116	464		
April 2015 TOTAL Comparison	5	5	52	6	6	6	80	352	1,101	1,07
TOTAL Year-Over-Year Change	+80%	+260%	+15%	-17%	+67%	+133%	+45%	+32%	+2%	

### **Program Attendance**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Attendees at Juvenile Programs	16	133	748	31	57	123	1,108	4,081	8,415	7,85
April 2015 Comparison	5	67	334	73	34	87	600	2,931		
Year-Over-Year Change	+220%	+99%	+124%	-58%	+68%	+41%	+85%	+39%	+7%	
April 2016 Attendees at Young Adult Programs	10	15	58	0	26	0	109	324	884	64
April 2015 Comparison	2	0	55	0	0	0	57	218		
Year-Over-Year Change	+400%		+5%				+91%	+49%	+38%	
April 2016 Attendees at Adult Programs	7	60	63	85	13	16	244	1,068	2,157	1,3
April 2015 Comparison	2	21	34	38	18	0	113	614		
Year-Over-Year Change	+250%	+186%	+85%	+124%	-28%		+116%	+74%	+65%	
April 2016 Attendees at Juvenile Summer Reading Events	0	0	0	0	18	0	18	18	2,499	3,1
April 2015 Comparison	0	0	0	0	0	0	0	29		
Year-Over-Year Change								-38%	-21%	
April 2016 Attendees at Young Adult Summer Reading Events	0	0	0	0	0	0	0	0	259	3
April 2015 Comparison	0	0	0	0	0	0	0	10		
Year-Over-Year Change									-16%	
April 2016 Attendees at Adult Summer Reading Events	0	0	0	0	0	0	0	0	77	1
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change									-31%	
April 2016 Attendees at Computer Classes	0	0	3	0	0	0	3	4	29	
April 2015 Comparison	0	0	13	0	0	0	13	21		
Year-Over-Year Change			-77%				-77%	-81%	+4%	
April 2016 TOTAL Program Attendance	33	208	872	116	114	139	1,482	5,495		
April 2015 TOTAL Comparison	9	88	436	111	52	87	783	3,823	14,320	13,4
TOTAL Year-Over-Year Change	+267%	+136%	+100%	+5%	+119%	+60%	+89%	+44%	+7%	

# **Summer Reading Program Signups**

April 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Juveniles Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	859	0
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change										
April 2016 Young Adults Signed up for Summer Reading Program	0	0	0	0	0	0	0	0	311	
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change										
April 2016 Adults Signed Up for Summer Reading Program	0	0	0	0	0	0	0	0	85	
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change										
April 2016 TOTAL Summer Reading Program Signups	0	0	0	0	0	0	0	0		
April 2015 TOTAL Comparison	0	0	0	0	0	0	0	0	1,255	
TOTAL Year-Over-Year Change										

# **Summer Reading Program Completions**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
pril 2016 Juveniles who Completed summer Reading Program	0	0	0	0	0	0	0	0	512	C
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change										
pril 2016 Young Adults who Completed ummer Reading Program	0	0	0	0	0	0	0	0	122	
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change										
pril 2016 Adults who Completed Summer eading Program	0	o	0	0	0	0	0	0	56	
April 2015 Comparison	0	0	0	0	0	0	0	0		
Year-Over-Year Change										
pril 2016 TOTAL Summer Reading rogram Completions	0	0	0	0	0	0	0	0		
April 2015 TOTAL Comparison	0	0	0	0	0	0	0	0	690	
TOTAL Year-Over-Year Change										

# **Library-Provided Computer Services**

April 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Use of Library- Provided Computers	109	699	2,330	188	76	237	3,639	10,782	43,372	47,089
April 2015 Comparison	113	468	2,263	124	67	359	3,394	11,380		
Year-Over-Year Change	-4%	+49%	+3%	+52%	+13%	-34%	+7%	-5%	-8%	
April 2016 One-hour sessions on Library Wifi	308	8,638	19,905	1,040	861	1,996	32,748	128,894	322,131	327,390
April 2015 Comparison	165	5,651	20,579	2,360	1,211	1,801	31,767	92,016		
Year-Over-Year Change	+87%	+53%	-3%	-56%	-29%	+11%	+3%	+40%	-2%	

## **Website Stats**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Monthly Website Sessions							6,269	25,386	66,599	74,880
April 2015 Comparison							5,523	17,499		
Year-Over-Year Change							+14%	+45%	-11%	
April 2016 Monthly Website Views							16,091	64,495	154,705	178,202
April 2015 Comparison							14,010	43,369		
Year-Over-Year Change							+15%	+49%	-13%	

### **Premium Online Services**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Active OverDrive Users							146	607	1,731	1,44
April 2015 Comparison							139	574		
Year-Over-Year Change							+5%	+6%	+20%	
April 2016 OverDrive Circulations							647	2,617	6,837	7,1
April 2015 Comparison							577	1,742		
Year-Over-Year Change							+12%	+50%	-4%	
April 2016 Active Hoopla Users							73	209	0	
April 2015 Comparison							0	0		
Year-Over-Year Change										
April 2016 Hoopla Circulations							366	929	0	
April 2015 Comparison							0	0		
Year-Over-Year Change										
April 2016 NewsBank Searches							196	847	0	
April 2015 Comparison							0	0		
Year-Over-Year Change										
April 2016 TumbleBooks Uses							2,056	14,491	21,520	4,2
April 2015 Comparison							2,442	6,489		
Year-Over-Year Change							-16%	+123%	+406%	
April 2016 Mango Languages Jses							21	112	243	1,5
April 2015 Comparison							26	80		
Year-Over-Year Change							-19%	+40%	-84%	
April 2016 Ancestry Searches							3,705	13,227	18,967	14,0
April 2015 Comparison							1,240	4,799		
Year-Over-Year Change							+199%	+176%	+35%	

### **Faxes and Prints**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Number of fax pages received	0	4	0	7	0	6	17	60	173	168
April 2015 Comparison	11	2	0	20	0	4	37	79		
Year-Over-Year Change		+100%		-65%		+50%	-54%	-24%	+3%	
April 2016 Number of fax pages sent	0	31	0	76	3	50	160	578	1,882	1,353
April 2015 Comparison	11	43	0	27	23	48	152	647		
Year-Over-Year Change		-28%		+181%	-87%	+4%	+5%	-11%	+39%	
April 2016 Free Prints for Job Seekers	6	41	233	49	8	48	385	864	2,335	3,024
April 2015 Comparison	0	32	179	22	0	18	251	827		
Year-Over-Year Change		+28%	+30%	+123%		+167%	+53%	+4%	-23%	

Fines
April 2016

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Fine Payments Received	\$ 1.60	\$ 263.95	\$ 446.15	\$ 62.13	\$ 9.30	\$ 41.85	\$ 824.98	\$ 3,904.33	\$ 13,310.69	\$ 15,965.43
April 2015 Comparison	\$ 7.75	\$ 249.77	\$ 682.09	\$ 107.05	\$ 24.50	\$ 45.50	\$ 1,116.66	\$ 3,619.07		
Year-Over-Year Change	-86%	+6%	-35%	-42%	-63%	-9%	-26%	+8%	-17%	
April 2016 Outstanding Fines	\$ 1,113.32	\$ 33,526.33	\$ 149,764.65	\$ 19,741.50	\$ 4,270.18	\$ 13,703.70	\$ 222,119.68		\$ 221,076.26	\$ 209,842.19
April 2015 Comparison	\$ 1,093.42	\$ 31,675.17	\$ 143,110.25	\$ 19,063.48	\$ 2,917.23	\$ 12,931.96	\$ 210,791.51			
Year-Over-Year Change	+2%	+6%	+5%	+4%	+46%	+6%	+5%		+5%	

# **Collections (Unique Management Services, Inc.)**

	Algansee	Bronson	Coldwater	Quincy	Sherwood	Union Twp.	District Monthly Total	YTD April	2015	2014
April 2016 Fine Payments as a Result of Collection Agency's Efforts							\$ 85.90	\$ 248.14	\$ 818.48	\$ 809.51
April 2015 Comparison							\$ 0.00	\$ 99.50		
Year-Over-Year Change								+151%	+1%	
April 2016 Library Materials Returned as a Result of Collection Agency's Efforts							\$ 8.00	\$ 463.95	\$ 1,104.89	\$ 1,864.69
April 2015 Comparison							\$ 40.00	\$ 564.00		
Year-Over-Year Change							-80%	-18%	-41%	
April 2016 What We Paid Collection Agency for Their Services							\$ 37.56	\$ 256.54	\$ 584.12	\$ 379.88
April 2015 Comparison							\$ 4.00	\$ 122.60		
Year-Over-Year Change							+825%	+110%	+54%	