



PATRON COMMENTS
March 25, 2013

Submitted on Sunday, March 24, 2013 - 09:06

--Your Message--

Subject (Optional): Staffing

As the library is in serious financial distress, why don't you maintain the Coldwater facility with one full time experienced librarian and a host of volunteers? Start a program in cooperation with the Coldwater Schools that provided mature students that earn extra curricular credit and beneficial experience for inclusion on a future resume in exchange for their volunteer service to the library system. Stop the free printing for resumes, etc.....paper is expensive and the cost should not be absorbed by the library. I applaud you for all the sacrifices made thus far, but I'm sure there is more that could be done. Oh, why don't you turn the wi-fi off during non-library hours. Most people can get internet connection if they really NEED it! Remember, internet connections are still relatively new and there was a day that we survived without them. The library should look at their services and evaluate based on "NEEDS" and "WANTS"! Just a suggestion.....hopefully things turn around soon.

Reply:

Dear Robert,

Thank you very much for your suggestions. The library has been looking at ways to streamline its staffing budget and to better utilize volunteers. We truly believe that the Coldwater community deserves the best library services available, especially in this information based economy. Part of these services is maintaining a professional staff to assist library users with their work as technology continues to evolve. We will continue to evaluate the way we can utilize volunteers and will continue to look for the best way to utilize operating supplies. We appreciate your investment in the library and we will do our best to balance all the information needs of our population.

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Comments and/or Suggestions:

Let us know what you think? I AM FULLY AWARE
OF THE LIBRARY'S PRECARIOUS FINANCES
AND I AM TRULY SORRY. I HAVE
ALWAYS FELT OUR LIBRARY WAS
SUCH A BEAUTIFUL TREASURE.

I THINK THE RE-ARRANGING OF
STAFF AND MATERIALS IS PROBABLY
A COST-SAVING APPROACH, BUT I MUST
SAY I THINK A LOT OF THE CHARM
AND CHARACTER HAS BEEN LOST WITH
THE INCREASED CONGESTION AND
GENERAL STATE. THE STAFF REMAINS
COURTEOUS AND HELPFUL, BUT MAYBE A
LITTLE "HARRIED" UNDER THESE CHARGES.