

Received from the web site suggestion box on October 25, 2012 at 7:23 pm:

Submitted on Thursday, October 25, 2012 - 19:23

--Name and Contact Information--

First and Last Name (Optional):

Telephone Number (Optional):

Email (Optional):

--Message--

Subject (Optional): Gossip in the community

Message Body:

It has been brought to my attention through community members who are friends of staff who work at the library that there is some major problems/dislikes of how things are going at the library specific to the new director and some upcoming demands being made on the library.

I do realize when change happens, people tend to not like those who are new and in charge, but here is the real problem:

I believe there are avenues within the library system where staff can voice problems concerning their employment. In the past month I have heard "gossip" originating with library employees concerning affairs at the library that I am not sure paint a positive light on the library.

Again, having changes in administration always lead to discomfort among staff who are "used to having things a certain way", but honestly, can this kind of gossip be stopped!

It should be noted that this gossip is not coming from administrative staff, but those individuals who work more closely with the public at the library.

Could someone please encourage the staff to follow the proper avenues within your system to address their complaints/concerns and not bring it into our community?

I am very proud of the library and how it has grown and kept up with the changing needs of modern culture. Change happens, and I would hope that the staff at the library embrace that change and stop complaining to community people about their employment.

As my mother used to say, "If you don't have anything nice to say, say nothing at all!"

Good advise for some of your employees!

Thank You.

Received at the Coldwater Branch on October 31, 2012:

Comments and/or Suggestions:

Let us know what you think? _____

Your staff is very helpful -
Gina works hard at Sherwood &
we really appreciate the library
because it is about the
ONLY thing the town has
left. Please, keep it going.
Also, Chris in Coldwater is
a good worker. He is helpful
and quick and knows what
he is doing. Plus although
he is shy, he has a nice
smile. Very nice person.
Thanks ☺

Received at the Coldwater Branch on November 11, 2012:

November 10, 2012


To Whom it may concern:

I am a lifelong resident of Coldwater and a mother of two young children. I come to the library for story time and book recommendations. I am always glad to be there on days that Linda Doll is working. She has a cheerful attitude with the children that is lacking when she is not there. She always makes my visits more enjoyable. Linda is also very creative with activities and crafts for the children at story time.

I am writing because I would like you to know how valuable and needed I feel Linda's personality and cheerfulness is needed in the children's area.

Thank you for employing such a great person for me and my children to enjoy.

Sincerely,


Jodie Pope

